

15 February 2019

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]

Dear [REDACTED]

#### **Official Information Act (1982) Request**

I write in response to your Official Information Act request, dated 17 January 2019. You requested the following information:

- **All documents and communications provided to, and created by, Counties-Manukau District Health Board staff or entities, relating to incidents involving insect, vermin or other pest infestation (referred to herein as “infestations”) in DHB facilities or properties for the period of five years to the end of the 2018 calendar year.**

Our response is as follows:

Counties Manukau District Health Board (CMDHB) is a large organisation, providing services to more than 557,000 people living in our district. We employ in excess of 7,000 staff members, who work across two large hospital campuses (Middlemore and Manukau), five other inpatient units, and approximately 20 other community sites/ bases, as well as working in people’s homes and other community settings. We have in place a Pest Control Treatment contract, across all DHB facilities and sites.

CMDHB is also responsible for the Pest Control at twenty-five South Auckland Regional Dental Service Clinic (ARDS) sites. All these clinics are serviced on a monthly basis, and undergo a twice per annum spray for fleas.

Routine servicing by the contracted provider for pest control is on a schedule, which ranges between weekly to 6 weekly visits, depending on the particular site requirements, and where possible, other ‘ad hoc’ work requests for incidents are included in these visits.

We note that an “infestation” would normally be defined as “The presence of an unusually large number of insects or animals in a place, typically so as to cause damage or disease”. In the majority of cases, the data we are providing reflects the immediate response to incidents with a very small numbers of pests, rather than infestations.

We have information and procedures for staff available, via our intranet, and regular staff briefings regarding the importance of reporting all incidents related to pests and vermin on premises, the need to request prompt pest control services, and also information on preventative measures to reduce future occurrences where possible.

We are providing **(attached)** copies of reports related to all requested Pest Control requests completed by the contracted provider from 2014 to 2018 inclusive. We believe these to provide the most relevant information for your request.

These reports provide details of all additional “Ad-hoc” visits made by the contract Pest Control supplier, outside of the normal Scheduled Servicing of CMDHB sites, including Middlemore Hospital, and all satellite sites. They include details of the pest/ vermin involved, work completed, and the charges.

- Points to note:
  - For the period 1 Jan 2014 - 13 Jan 2015, the contracted Pest Control Supplier was Ecolab.
  - For the period 14 Jan 2015 to current date, the Pest Control Supplier is Rentokil Initial.
- We make the following observations in relation to the two reports supplied by Ecolab:
  - **Ecolab - CMDHB - Adhoc Billing Expenditure – 2014 Report:**
    - The report supplied to us did not detail the type of pest that warranted the visit;
    - The report supplied did not provide exact locations on sites, that treatment occurred.
  - **Ecolab - CMDHB - Adhoc Job Visits - 01.01.2014 - 31.12.2014 Report:**
    - The report provides details of the type of work completed, but did not provide exact locations that treatment occurred;
    - The report did not provide financial information, which is outlined in the Billing report above.

I trust this information satisfactorily answers your query. If you are not satisfied with this response you are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act.

Please note that this response or an edited version of this may be published on the Counties Manukau DHB website.

Yours sincerely,



Fepulea'i Margie Apa  
**Chief Executive**

**Ecolab - Adhoc Billing Expenditure  
2014**

Inv. #	Type	Job #	Branch	Client Account #	Client	Date	Total Ex. Tax	GST	Amount	Site Address
66729	Ad Hoc	78203	PEST ELIMINATION	95677	Counties Manukau District Health Board	06/01/2014	\$260.00	\$39.00	\$299.00	HOSPITAL OTAHUHU NZ
68701	Ad Hoc	81637	PEST ELIMINATION	95677	Counties Manukau District Health Board	22/01/2014	\$0.00	\$0.00	\$0.00	HOSPITAL OTAHUHU NZ
69135	Ad Hoc	78248	PEST ELIMINATION	95677	Counties Manukau District Health Board	27/01/2014	\$80.00	\$12.00	\$92.00	HOSPITAL OTAHUHU NZ
69134	Ad Hoc	78359	PEST ELIMINATION	95677	Counties Manukau District Health Board	27/01/2014	\$195.00	\$29.25	\$224.25	901 GREAT SOUTH RD MANUREWA NZ
69133	Ad Hoc	78371	PEST ELIMINATION	95677	Counties Manukau District Health Board	27/01/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ
69132	Ad Hoc	81713	PEST ELIMINATION	95677	Counties Manukau District Health Board	27/01/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ
69131	Ad Hoc	81714	PEST ELIMINATION	95677	Counties Manukau District Health Board	27/01/2014	\$145.00	\$21.75	\$166.75	HOSPITAL OTAHUHU NZ
69759	Ad Hoc	78327	PEST ELIMINATION	95677	Counties Manukau District Health Board	31/01/2014	\$145.00	\$21.75	\$166.75	HOSPITAL OTAHUHU NZ
70443	Ad Hoc	81924	PEST ELIMINATION	48885	Counties Manukau DHB - Dental Sites	07/02/2014	\$0.00	\$0.00	\$0.00	292 BOTANY RD HOWICK
70447	Ad Hoc	81938	PEST ELIMINATION	95677	Counties Manukau District Health Board	07/02/2014	\$0.00	\$0.00	\$0.00	HOSPITAL OTAHUHU NZ
71626	Ad Hoc	78329	PEST ELIMINATION	95677	Counties Manukau District Health Board	18/02/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ
71622	Ad Hoc	78360	PEST ELIMINATION	95677	Counties Manukau District Health Board	18/02/2014	\$195.00	\$29.25	\$224.25	901 GREAT SOUTH RD MANUREWA NZ
72977	Ad Hoc	85561	PEST ELIMINATION	95677	Counties Manukau District Health Board	28/02/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ
73599	Ad Hoc	85594	PEST ELIMINATION	48885	Counties Manukau DHB - Dental Sites	05/03/2014	\$145.00	\$21.75	\$166.75	25 GRAEME AVE PAPATOETOE
74255	Ad Hoc	85648	PEST ELIMINATION	95677	Counties Manukau District Health Board	12/03/2014	\$245.00	\$36.75	\$281.75	901 GREAT SOUTH RD MANUREWA NZ
74877	Ad Hoc	85746	PEST ELIMINATION	95677	Counties Manukau District Health Board	17/03/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ
74907	Ad Hoc	85781	PEST ELIMINATION	48885	Counties Manukau DHB - Dental Sites	17/03/2014	\$0.00	\$0.00	\$0.00	13 SUNNYVIEW AVE HOWICK
74912	Ad Hoc	85819	PEST ELIMINATION	95677	Counties Manukau District Health Board	17/03/2014	\$0.00	\$0.00	\$0.00	901 GREAT SOUTH RD MANUREWA NZ
78193	Ad Hoc	89506	PEST ELIMINATION	95677	Counties Manukau District Health Board	14/04/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ
79457	Ad Hoc	89591	PEST ELIMINATION	48885	Counties Manukau DHB - Dental Sites	28/04/2014	\$110.00	\$16.50	\$126.50	BUCKLANDS RD MANGERE NZ
81686	Ad Hoc	93006	PEST ELIMINATION	95677	Counties Manukau District Health Board	20/05/2014	\$0.00	\$0.00	\$0.00	HOSPITAL OTAHUHU NZ
82616	Ad Hoc	92879	PEST ELIMINATION	95677	Counties Manukau District Health Board	27/05/2014	\$110.00	\$16.50	\$126.50	BAIRDS RD OTARA NZ
83390	Ad Hoc	96329	PEST ELIMINATION	95677	Counties Manukau District Health Board	04/06/2014	\$0.00	\$0.00	\$0.00	HOSPITAL OTAHUHU NZ
83391	Ad Hoc	96330	PEST ELIMINATION	95677	Counties Manukau District Health Board	04/06/2014	\$0.00	\$0.00	\$0.00	HOSPITAL OTAHUHU NZ
85946	Ad Hoc	99700	PEST ELIMINATION	95677	Counties Manukau District Health Board	30/06/2014	\$0.00	\$0.00	\$0.00	HOSPITAL OTAHUHU NZ
86023	Ad Hoc	96389	PEST ELIMINATION	95677	Counties Manukau District Health Board	30/06/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ
86025	Ad Hoc	96578	PEST ELIMINATION	95677	Counties Manukau District Health Board	30/06/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ
88812	Ad Hoc	100001	PEST ELIMINATION	95677	Counties Manukau District Health Board	28/07/2014	\$0.00	\$0.00	\$0.00	901 GREAT SOUTH RD MANUREWA NZ
89128	Ad Hoc	99948	PEST ELIMINATION	95677	Counties Manukau District Health Board	29/07/2014	\$195.00	\$29.25	\$224.25	901 GREAT SOUTH RD MANUREWA NZ
89129	Ad Hoc	100053	PEST ELIMINATION	95677	Counties Manukau District Health Board	29/07/2014	\$0.00	\$0.00	\$0.00	HOSPITAL OTAHUHU NZ
90321	Ad Hoc	103376	PEST ELIMINATION	95677	Counties Manukau District Health Board	11/08/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ
91681	Ad Hoc	103678	PEST ELIMINATION	95677	Counties Manukau District Health Board	22/08/2014	\$175.00	\$26.25	\$201.25	901 GREAT SOUTH RD MANUREWA NZ
92163	Ad Hoc	106607	PEST ELIMINATION	95677	Counties Manukau District Health Board	27/08/2014	\$165.00	\$24.75	\$189.75	HOSPITAL OTAHUHU NZ
93866	Ad Hoc	106841	PEST ELIMINATION	95677	Counties Manukau District Health Board	15/09/2014	\$110.00	\$16.50	\$126.50	HOSPITAL OTAHUHU NZ
94262	Ad Hoc	106947	PEST ELIMINATION	48885	Counties Manukau DHB - Dental Sites	17/09/2014	\$120.00	\$18.00	\$138.00	BUCKLANDS RD MANGERE NZ
94855	Ad Hoc	106968	PEST ELIMINATION	95677	Counties Manukau District Health Board	23/09/2014	\$150.00	\$22.50	\$172.50	HOSPITAL OTAHUHU NZ

95491	Ad Hoc	110108	PEST ELIMINATION	95677	Counties Manukau District Health Board	29/09/2014	\$180.00	\$27.00	\$207.00	HOSPITAL OTAHUHU NZ	
95490	Ad Hoc	107328	PEST ELIMINATION	95677	Counties Manukau District Health Board	29/09/2014	\$350.00	\$52.50	\$402.50	HOSPITAL OTAHUHU NZ	
96548	Ad Hoc	110291	PEST ELIMINATION	95677	Counties Manukau District Health Board	10/10/2014	\$245.00	\$36.75	\$281.75	HOSPITAL OTAHUHU NZ	
96838	Ad Hoc	110355	PEST ELIMINATION	95677	Counties Manukau District Health Board	14/10/2014	\$145.00	\$21.75	\$166.75	901 GREAT SOUTH RD MANUREWA NZ	
102523	Ad Hoc	117692	PEST ELIMINATION	95677	Counties Manukau District Health Board	05/12/2014	\$380.00	\$57.00	\$437.00	HOSPITAL OTAHUHU NZ	
102805	Ad Hoc	117698	PEST ELIMINATION	95677	Counties Manukau District Health Board	09/12/2014	\$0.00	\$0.00	\$0.00	BAIRDS RD OTARA NZ	
103959	Ad Hoc	117858	PEST ELIMINATION	95677	Counties Manukau District Health Board	17/12/2014	\$195.00	\$29.25	\$224.25	HOSPITAL OTAHUHU NZ	
104712	Ad Hoc	118220	PEST ELIMINATION	95677	Counties Manukau District Health Board	23/12/2014	\$0.00	\$0.00	\$0.00	BAIRDS RD OTARA NZ	
			<b>TOTAL 44 VISITS</b>								<b>\$5,795.00 \$869.25 \$6,664.25</b>

Ecolab - Adhoc Job Visits		
Visit Date	Client	
06/01/2014	Counties Manukau District Health Board	removed dead bird from premises
09/01/2014	Counties Manukau District Health Board	baited ceiling with rodenticide due to staff hearing scuttling
09/01/2014	Counties Manukau District Health Board	treated kitchen office area for control of fleas.
10/01/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas
10/01/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas
11/01/2014	Counties Manukau District Health Board	sprayed CT office area and chairs for control of fleas
20/01/2014	Counties Manukau District Health Board	One ILT unit not working in cafeteria kitchen.exchanged bulbs but still not working. to try starters.if unsuccessful,unit will be replaced.
23/01/2014	Counties Manukau District Health Board	spray treatment for control of fleas to dietitians pod
23/01/2014	Counties Manukau District Health Board	carried out fly,ant treatment to staff cafeteria.ant activity seen during service to exterior.applied granule bait and residual insecticide spray to control. sprayed interior and carried out drain treatment for control of midges.
03/02/2014	Counties Manukau DHB - Dental Sites	Treated exterior base of building, interior where possible & dusted under building for control of cockroachs ( extior Gisborne cockroachs ).
03/02/2014	Counties Manukau District Health Board	carried out flea spray treatment to upstairs of building
27/02/2014	Counties Manukau District Health Board	area not treated as heavy equipment stored there prevents access to carpeted area
03/03/2014	Counties Manukau DHB - Dental Sites	Treated carpet areas for control of fleas with an insecticide and a growth regulator.
06/03/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas to all areas of module 9,breastscreen clinic
10/03/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas as per request. Contacts:Karen Simon/Pam Rabone
12/03/2014	Counties Manukau DHB - Dental Sites	Inspected & serviced rodent stations replaced bait where nessesary & supplied map of station. Gel baited as a precaution against cockroachs nil activities.
14/03/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas to doctors rooms and office area.

10/04/2014	Counties Manukau District Health Board	carried out treatment for control of fleas to all accessible carpet areas on level as per customer request  this job marries up to service details 87454
15/04/2014	Counties Manukau DHB - Dental Sites	aerosol sprayed all alarm sensors as spiders presumed to be setting alarms off by crawling over them.
05/05/2014	Counties Manukau District Health Board	installed extra rodent bait stations to interior of Tamaki Oranga reception/office area due to staff sightings of mice
12/05/2014	Counties Manukau District Health Board	no treatment necessary as area is lino.
03/06/2014	Counties Manukau District Health Board	treated for wasps in AT&R patient room
03/06/2014	Counties Manukau District Health Board	sprayed AT&R computer common room for control of fleas
05/06/2014	Counties Manukau District Health Board	carried out flea treatment to cardiology staff centre
17/06/2014	Counties Manukau District Health Board	call out to spray for flea activity. areas treated as requested.
26/06/2014	Counties Manukau District Health Board	call back to rebait for rodent activity in cupboard in Ward 1 Dialysis ward, Helens desk. bait refreshed, limited access, please remove lower draws and inspect for possible mouse nest?
14/07/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas to dialysis area as per client request
16/07/2014	Counties Manukau District Health Board	treated module 5 lunchroom area for control of ants to both interior and exterior.gel baited inside and applied residual insecticide to exterior where ants may have been tracking from.
18/07/2014	Counties Manukau District Health Board	treated bedspaces 12 and 14 for control of ants (gel bait)
21/08/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas to module 3
26/08/2014	Counties Manukau District Health Board	set trap to basement 25/08/14. retrieved cage/cat at 10:15pm
09/09/2014	Counties Manukau District Health Board	carried out spray treatment for control of target pests to room 8,level 4 of Gailbraith building.area vacated and szfere entry time specified.
16/09/2014	Counties Manukau DHB - Dental Sites	treated carpet areas only for control of fleas

18/09/2014	Counties Manukau District Health Board	retrieved trap/cat from premises
23/09/2014	Counties Manukau District Health Board	caught and removed cat from premises
25/09/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas to neonatal staffroom
09/10/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas as per customer request
13/10/2014	Counties Manukau District Health Board	treatment for control of ants to target areas as per client request. flushed out small nest from tiles by kids playground.
04/12/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas to interior as per client request
05/12/2014	Counties Manukau District Health Board	carried out treatment for control of cockroaches to accomodation unit
12/12/2014	Counties Manukau District Health Board	carried out spray treatment for control of fleas to HHC building
22/12/2014	Counties Manukau District Health Board	carried out exterior spray treatment for control of flies.

**Rentokil - SO12 Jobs  
2015-2018**

<b>Date</b>	<b>Ward/Area</b>	<b>Issue</b>	<b>Cost (excl GST)</b>	<b>Comments</b>
8/01/2015	Middlemore Hospital Maternity Admin	Ants	\$100.00	
12/01/2015	ICT/I&A	Fleas	\$100.00	
15/01/2015	Adult Mental Health Te Rawhiti	Rats	\$100.00	
15/01/2015	MMH Health Intelligance & Informatics	Fleas	\$100.00	
15/01/2015	Human Resources MMH	Fleas	\$100.00	
15/01/2015	MMH Security Services	Fleas	\$100.00	
15/01/2015	Mental Health Unit Tiaho Mai	Fleas	\$100.00	
22/01/2015	Middlemore Hospital Occupational Health & Safety Service	Cockroaches, Fleas	\$100.00	
28/01/2015	Middlemore Hospital Security Services	Cockroaches	\$100.00	
28/01/2015	Papakura Birthing Unit	Ants	\$100.00	
28/01/2015	Manukau Surgery Centre	Cockroaches	\$100.00	
29/01/2015	Botany Birthing Unit	Ants, Cockroaches	\$100.00	
4/02/2015	CMDHB MMH Acute Allied Health	Cockroaches	\$100.00	
4/02/2015	CMDHB MMH Ward 9	Fleas	\$100.00	
4/02/2015	CMDHB MMH Engineering	Mice	\$100.00	
4/02/2015	CMDHB MSC Satellite Dialysis Unit	Fleas	\$100.00	
18/02/2015	Whirinaki	Insects	\$100.00	
18/02/2015	CMDHB MMH Engineering	Wasps	\$100.00	
19/02/2015	CMDHB MMH Ward 33 North	Fleas	\$100.00	
19/02/2015	CMDHB MMH Tiaho Mai	Fleas	\$100.00	
19/02/2015	CMDHB MMH Oral Health	Fleas	\$100.00	
20/02/2015	MMH Renal Services Western Campus	Fleas	\$100.00	
23/02/2015	CMDHB Intensive Community Team	Fleas	\$100.00	
24/02/2015	CMDHB Manukau Super Clinic Breast Screen	Fleas	\$100.00	
4/03/2015	CMDHB Ko Awatea Management Office	Cockroaches	\$100.00	
4/03/2015	CMDHB MMh Chaplins Office	Cockroaches	\$100.00	
5/03/2015	CMDHB Manukau Surgery Centre	Ants	\$100.00	
5/03/2015	CMDHB Manukau Super Clinic	Cockraoches	\$100.00	
6/03/2015	CMDHB MMH Non Clinical Support	Fleas	\$100.00	
13/03/2015	CMDHB MMH Pharmacy	Cockroaches	\$100.00	
13/03/2015	CMDHB MMH Ward 22	Cockroaches	\$100.00	
17/03/2015	CMDHB MMH Eligibility Office	Cockroahces	\$100.00	
18/03/2015	CMDHB Manukau Super Centre	Cockroaches, Spiders	\$100.00	
19/03/2015	Botany Downs Birthing Unit	Cockroaches	\$100.00	
20/03/2015	CMDHB Middlemore Hospital	Fleas	\$100.00	
26/03/2015	CMDHB Tui Ward ICA Tiaho Mat	Ants	\$100.00	
27/03/2015	CMDHB Middlemore Hospital	Ants	\$100.00	
30/03/2015	CMDHB Middlemore Hospital	Cockroaches, Fleas	\$100.00	
30/03/2015	CMDHB MMH CT/Radiology	Fleas	\$100.00	
1/04/2015	MMH Ward A	Cockroaches	\$100.00	
1/04/2015	Manukau Surgery Centre	Fleas	\$100.00	
16/04/2015	Manukau Surgery Centre 1st Floor	Fleas	\$100.00	
17/04/2015	MMH Non Clinical Support	Fleas	\$100.00	
20/04/2015	Manukau Superclinic Module 3	Mice	\$100.00	
22/04/2015	MMH Tui ICA Unit	Wasps	\$100.00	
22/04/2015	MMH Maternity Ward	Spiders	\$100.00	



22/04/2015	MMH Kids First Medical	Ants	\$100.00	
22/04/2015	MMH Everest Cafe	Insects	\$100.00	
1/06/2015	MMH Records Area	Cockroaches	\$100.00	
1/06/2015	MMH	Fleas	\$100.00	
1/06/2015	MMH KFSC Nurse Specialist	Ants	\$100.00	
1/06/2015	MMH Te Kaahui Ora Maori Health Unit	Ants	\$100.00	
1/06/2015	MMH FC	Ants	\$100.00	
1/06/2015	MMH Kidz First 04 MKF Play	Ants	\$100.00	
1/06/2015	MMH Pulmonary Rehab Gym	Rodents, Possums	\$100.00	
1/06/2015	MMH Ground Floor Admin	Cockroaches	\$100.00	
1/06/2015	MMH Kids First Medical	Ants	\$100.00	
1/06/2015	Manukau Super Clinic Kitchen	Mice	\$100.00	
1/06/2015	Pharmacy Kidz First Basement	Ants	\$100.00	
1/06/2015	MSC Satellite Dialysis	Fleas	\$100.00	
1/06/2015	CMDHB MSC Module 7/7A	Cockroaches	\$100.00	
1/06/2015	MMH Ward 4 Scott Building	Fleas	\$100.00	
10/06/2015	MMH Tiaho Mai	Rodents	\$100.00	
12/06/2015	MMH Renal Services	Fleas	\$100.00	
16/06/2015	CMDHB Whirinaki	Weevils	\$100.00	
17/06/2015	MMH Kidz First Tearoom	Ants	\$100.00	
22/06/2015	CMDHB MMH Wards 10/11	Fleas	\$100.00	
22/06/2015	MMH Wards 10/11	Fleas	\$100.00	
22/06/2015	MMH Ward 8	Fleas	\$100.00	
26/06/2015	Whirinaki	Mice	\$100.00	
20/07/2015	MMH Bone Density Clinic	Mice	\$100.00	
27/07/2015	MMH Tiaho Mai Building	Mice	\$100.00	
27/07/2015	MMH Tiaho Mai Building	Mice	\$100.00	
29/07/2015	MMH Scott Building	Cockroaches	\$100.00	
1/09/2015	Awhinatia, Great South Road, Papakura	Rodents	\$100.00	
2/09/2015	MMH, Kidz First, Child Protection Office Level 2	Fleas	\$100.00	
2/09/2015	Middlemore Hospital : Radiology	Cockroaches	\$100.00	
4/09/2015	Manukau Super Clinic, Outpatient Department	Ants	\$100.00	
9/09/2015	Middlemore Hospital : Main Kitchen	Flies	\$100.00	
9/09/2015	Middlemore Hospital : Gynae Care Unit	Spiders	\$100.00	
10/09/2015	Manukau Super Clinic : Renal Department	Fleas	\$100.00	
12/09/2015	Middlemore Hospital : Patients Lounge Ward 24	Ants	\$100.00	
18/09/2015	Communtiy Midwives, 19 Lambie Drive Manukau	Fleas	\$100.00	
22/09/2015	Middlemore Hospital : Recruitment Centre	Fleas	\$100.00	
22/09/2015	Middlemore Hospital : Kitchen	Flies	\$100.00	
23/09/2015	Middlemore Hospital : Clinical Trials, Esme Green Building	Fleas	\$100.00	
24/09/2015	Middlemore Hospital : Ward 32 North	Fruit Flies	\$100.00	
24/09/2015	Middlemore Hospital : Gastro Department	Fruit Flies	\$100.00	
30/09/2015	Middlemore Hospital : Home Health Care	Ants	\$100.00	
1/10/2015	Middlemore Hospital : Kidz First	Ants	\$1,200.00	12 stage ant job @ Kidz First Wards
5/10/2015	Middlemore Hospital : Maternity Admin	Cockroaches	\$100.00	
7/10/2015	Manukau Super Clinic : ORL Admin Office	Cockroaches, Spiders	\$100.00	
7/10/2015	Manukau Super Clinic Rito Dialysis	Fleas	\$100.00	
7/10/2015	Manukau Super Clinic : Module 7 & 7A	Fleas	\$100.00	
21/10/2015	Middlemore Hospital : Galbraith Building	Ants	\$100.00	
28/10/2015	Middlemore Hospital : Galbraith Building, Dr's Sleep Room	Fleas	\$100.00	

30/10/2015	Middlemore Hospital : Tiaho Mai	Fleas	\$100.00	
1/11/2015	Middlemore Hospital : Breast Screen	Fleas	\$100.00	
1/11/2015	Middlemore Hospital : East Care, Short Stay Kitchen	Ants	\$100.00	
4/11/2015	Middlemore Hospital : AT & R	Fleas	\$100.00	
6/11/2015	Middlemore Hospital : Main Kitchen	Flies	\$100.00	
11/11/2015	Middlemore Hospital : Galbraith Building	Rodents	\$100.00	
17/11/2015	Botany Birthing Unit	Cockroaches, Fleas	\$100.00	
24/11/2015	Middlemore Hospital : Renal Services	Fleas	\$100.00	
25/11/2015	Botany Birthing Unit	Fleas	\$100.00	
25/11/2015	Botany Birthing Unit Linen Room	Cockroaches, Fleas	\$100.00	
25/11/2015	Middlemore Hospital : Emergency Care	Cockroaches	\$100.00	
30/11/2015	Middlemore Hospital : Histology Lab	Cockroaches	\$100.00	
30/11/2015	Home Health Care	Fleas	\$100.00	
30/11/2015	Middlemore Hospital : National Burn Centre	Cockroaches	\$100.00	
7/12/2015	Counties Manukau : Papakura Maternity Unit	Ants	\$100.00	
7/12/2015	Counties Manukau: Otara Community Office	Cockroaches	\$100.00	
9/12/2015	Middlemore Hospital : Everest Cafe	Cockroaches, Ants	\$100.00	
9/12/2015	Middlemore Hospital : Physiotherapy Department Colvin Complex	Fleas	\$100.00	
9/12/2015	Middlemore Hospital : Kiz First lvl 1 & 2 Playrooms	Fleas	\$100.00	
18/12/2015	Middlemore Hospital	Flies Treatment to Drains	\$100.00	
19/12/2015	Botany Birthing Unit # 33951	Cockroaches	\$100.00	
22/12/2015	Middlemore Hospital : Allied Health	Fleas	\$100.00	
23/12/2015	Botany Birthing Unit	Cockroaches	\$100.00	
20/01/2016	Reception A; Colvin Building	Fleas spray treatment carried out today to control pests of all the carpeted area using Key delta	No Charge - Scheduled Service Day	**Job's that are completed on a Wednesday at Middlemore site incur no charge as this is the "Scheduled Service Day"
20/01/2016	Ward 4; Middlemore Hospital	Checked and inspection of site today . Pick up fleas sample from head nurse. Inplace flea trap for monitoring.	No Charge - Scheduled Service Day	
20/01/2016	Ward 24; Middlemore Hospital	Fleas , ants, cockroaches treatment. To whole areas . Using anti static. And laid some insect detector. To control pests.	No Charge - Scheduled Service Day	
20/01/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Checked and inspection of site for rodents activity at the ceiling area. Found rats and mice droppings. Inplace rats station and TR mouse toxic in the ceiling. Follow up after a week	No Charge - Scheduled Service Day	
21/01/2016	Oral Health; Middlemore	Sprayed 3 offices, hallway and room 10 treatment for fleas using key delta aqua and sumilarv	\$100.00	
21/01/2016	Maternity Ward; Level 4; Galbraith Building; Middlemore Hospital	Laid down non toxic traps to monitor for White Tail Spiders	\$100.00	
22/01/2016	Awhinatia; Papakura	Awhinatia Community Mental Health. Check up on insect situation, reports by staff of cockroachs (gisbourne) and white tail spiders. Have observed gisbourne cockroaches onsite, they are coming from the outdoor gardens, recommend exterior residual spray for control of casual insect intruders. Have placed 30 insect detectors throughout entire building to monitor insect activity.	\$100.00	

25/01/2016	High Dependency Unit; Middlemore Hospital	Checked and inspection of ants activity reported. At room 13 and #4. Found ants activity during the inspection crawling by the window frame and bathroom frame. Treat ants by direct gel baiting on a crack and crevice using ant bait	\$100.00	
25/01/2016	Smokefree Service; Building 34; Middlemore Hospital	Checked and inspection of site for ants and spiders activity. Found Ants activity under the sink and spiders. Cob web on all the areas in Kitchen and in the offices. In place ants bait station under the sink, water heater for ants and apply sumiblast for live spiders. Note: Need to do a spiders spray treatment on Wednesday	\$100.00	
26/01/2016	Botany Downs Birthing Unit	Cockroach activity found in Delivery rm # 13 & Lunchroom. Spotted gel baits & laid bait stations on possible entries & hot spot areas.	\$100.00	
26/01/2016	Theatre Tea Rooms; Manukau Surgery Centre	Attended a call out today due to reports of cockroaches seen in the theater tea rooms. Inspection found no active infestation, I have placed gel baits & detectors in the usual hot spots. Apparently the cockroaches came in on a delivery of paperwork so are way gone by now. No other issues to report.	\$100.00	
27/01/2016	Dialysis Unit; Manukau Super Clinic	Request for flea spray treatment throughout the dialysis unit. Sprayed the skirting boards throughout the unit.	\$100.00	
27/01/2016	Whirinaki	Request for Moth activity in level 2 & 3. Found Moth activity on the said levels. Replaced all Moth trap on both levels. Please make sure to keep foods in a tight sealed containers.	\$100.00	
28/01/2016	Te Kaahui Ora Maaori Health Services	Request for Spider found in accommodation area. Laid bait stations on all hot spot areas, dusted & sprayed all cracks & crevices.	\$100.00	
03/02/2016	Maternity Administration Department; Level 2; Galbriath Building; Middlemore Hospital	Checked and Inspection of site to control Fleas. Installed 2 fleas trap around the Premises for monitoring. To do a follow up check after next week	No Charge - Scheduled Service Day	
03/02/2016	Level 1; Colvin Complex; Building 31; Middlemore Hospital	Checked and Inspection of mice activity reported . Found Mice Droppings by the storage area and behind the Printing Machine. Set up Mouse bait station to the offices. Storage area and In the Kitchen to control pests	No Charge - Scheduled Service Day	
05/02/2016	Tui Ward; Tiaho Mai Mental Health Unit; Middlemoe Hospital	Pick up 1 Dead rodents on the ceiling above Tui MCA. Closed to the air ventellation or Duckting	\$100.00	
05/02/2016	Botany Downs Birthing Unit	Request for Ant activity found Locker room. Laid insect bait stations on all possible Harbourages & pathways.	\$100.00	
09/02/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Request for maggot activity on Judge's room. Sprayed sumiblast all throughout the infested area. found some maggot from dead rodents taken out last Rriday.	\$100.00	

10/02/2016	Breast Screen Reception office; Manuaku Super Clinic	Initial spray treatment carried out for fleas to the breast screen reception, office, and clinical rooms. Preventative measures in place	\$100.00	Not a Middlemore area in relation to the "Scheduled Service Day Exemption" - therefore is chargeable
10/02/2016	Level 4; Esmee Green Building; Psych Liaison Office	Checked and inspection of site for insect activity. In place insect station and insect detector to control pests	No Charge - Scheduled Service Day	
11/02/2016	Neo Natal Unit; Middlemore Hospital	Request for Ant activity found along the corridor of neonatal. Spotted gel baits on all hot spot areas & pathways	\$100.00	
12/02/2016	Acute Allied Health; Room 51-026; Middlemore Hospital	Ant activity found by the window & table. Sprayed all throughout the room for Ant treatment	\$100.00	
16/02/2016	Kidz First; Level 2; Middlemore Hospital	Residual spray treatment carried out today to control of ants using Recruit	\$100.00	
16/02/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Tiaho Mai All areas. Set up Rats traps at the ceiling area to control Pests. E topsnap and 1 Multiguard .	\$100.00	
16/02/2016	Kidz First; Level 1; Play Room; Middlemore Hospital	Checked and inspection of site for ants activity. Found ants activity. Applied direct gel baiting on gaps and cracks at the door frame and window aisle	\$100.00	
17/02/2016	Kidz First ; Level 2; Middlemore Hospital	Residual spray treatment At Kidz First building level 2 in C Pod B to control ants activity using Recruit	No Charge - Scheduled Service Day	
17/02/2016	Clinical Records; Galbraith Basement; Middlemore Hospital	Checked and Inspection of site for cockroach activity noted. All areas have been checked and low level of activity found . In place Cockroach detector and tribs insect bait station] all throughout sites . And direct gel baiting on a hot spot area to control Pests and also dusting on a crack and crevice	No Charge - Scheduled Service Day	
17/02/2016	Harley Gray Building; Lower Ground Floor; Middlemore Hospital	Inspection and checked for crawling insect of site. Found low level of activity . In place insect detector all throughout sites and direct gel baiting on a hot spot area to pests. And also apply dust to dust to crack and crevice	No Charge - Scheduled Service Day	
17/02/2016	CSSD; Level 3; Harley Gray Building; Middlemore Hospital	Checked and Inspection of Pest Spiders Reported On site	No Charge - Scheduled Service Day	
17/02/2016	Histology Department; Middlemore Hospital	Checked and inspection of areas for cockroach activity Reported present. In place Cockroach detector in the office area, Kitchen, Laboratory, and apply gel baiting on a hot spot area to control pests	No Charge - Scheduled Service Day	
17/02/2016	Ward 5; Scott Building; Middlemore Hospital	Inspection done For fleas. At the nurse station in place Fleas trap by the nurse station to control pests and Insect detector	No Charge - Scheduled Service Day	
17/02/2016	Level 2; Scott Building; Middlemore Hospital	Checked and inspection of site. For ants and found Low level of ants activity in place insect bait station to control of ants	No Charge - Scheduled Service Day	
18/02/2016	National Burns Centre; Middlemore Hospital	Ant activity in room B7 & 8. Spotted gel baits on all hot spot areas & pathways	\$100.00	
18/02/2016	Kidz First; Level 2; Middlemore Hospital	Kidz First A pod. Sprayed all throughout the premise for Ant activity	\$100.00	

20/02/2016	Kidz First; Level 2; Middlemore Hospital	Kidz First Level 2 Doctor's Office. Completed request for Ant activity found doctors Office. Laid bait stations on all hot spot areas & pathways	\$100.00	
22/02/2016	High Dependency Unit; Middlemore Hospital	Call out to area because of ant activity. On inspection I noticed ants coming down from the bottom of the window frame in one room, and in the adjacent room ants were coming down from the roof area that connects to the window frame. I baited both areas as required, I also placed out Tamper Resistance Insect Detectors in and around areas of concern. A medium to high level of ant activity was noticed during today's call out service.	\$100.00	
23/02/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Sprayed aerosol and dusted rubbish cargo area of Tiaho Mai for Ants.	\$100.00	
23/02/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Request for Fly activity in judges room. Installed Robo Unit for flies.	\$100.00	
24/02/2016	Kidz First; Level 1; Middlemore Hospital	Ant activity found in room # 16, 18, 5 & 11. Spotted gel baits on all possible pathways	No Charge - Scheduled Service Day	
24/02/2016	Ward 23; Middlemore Hospital	Request for Cockroach activity in the site. Spotted gel baits & laid insect bait stations on all hot spot areas	No Charge - Scheduled Service Day	
24/02/2016	Kuaka Ward; Tiaho Mai Mental Health Unit; Middlemore Hospital	Request for Flea activity in Admin Area. Installed Electronic Flea trap in both offices	No Charge - Scheduled Service Day	
24/02/2016	Oral Health; Middlemore	Request for Cockroach activity found in Clinic room 3. Spotted gel baits on all hot spot areas. Found no visible pest activity on this visit	No Charge - Scheduled Service Day	
24/02/2016	Critical Care Complex; Middlemore Hospital	Ant activity found on skirting boards of patient's lounge	No Charge - Scheduled Service Day	
25/02/2016	Smokefree Service; Building 34; Middlemore Hospital	Cockroach activity in kitchen. Spotted gel baits & laid bait stations on all hot spot areas	\$100.00	
25/02/2016	Level 1; Colvin Complex; Building 31; Middlemore Hospital	Rodents in ceiling. Laid Rat & Mouse trap in the ceiling	\$100.00	
25/02/2016	Level 1; Colvin Complex; Building 31; Middlemore Hospital	Cockroach activity in kitchen appliances. Spotted gel baits & laid bait stations on all hot spot areas	\$100.00	
25/02/2016	Bereavement Care; Middlemore Hospital	Cockroach & Flea activity in all offices & lounges. Spotted gel baits & laid bait stations on all hot spot areas	\$100.00	
25/02/2016	Inward Goods Department; Harley Gray Building; Middlemore Hospital	Ant activity found in kitchen. Spotted gel baits along pathways. Cleaning of the kitchen regularly is a must all food debris should be cleaned immediately	\$100.00	
27/02/2016	Whanau Room; Building 38; Western Campus; Middlemore Hospital	Completed request for flea activity	\$100.00	
27/02/2016	Post Anaesthetic Care Unit; Manukau Surgery Centre	Cockroaches, Fleas, Spider & Grasshopper. Sprayed all throughout the premise. Found no visible pest activity	\$100.00	
02/03/2016	Laboratory & Administration Areas; Galbraith Building; Middlemore Hospital	Residual spray treatment carried out today to control of Fleas. All throughout the area. Using Key Delta Aqua. Thanks.	No Charge - Scheduled Service Day	

04/03/2016	Level 3; Esmee Green Building; Middlemore Hospital	Flea activity reported in rm 304 & 305. Sprayed all throughout the premise	\$100.00	
08/03/2016	Botany Downs Birthing Unit	Gisborne Cockroach activity in waiting area & Ant activity in room 3. Please refer to the previous report regarding windows & doors that being left open overnight & holes that needs to be sealed on all sliding door rails in almost every room. this serves as an entry points of all pests. Also please refrain eating inside the maternity rooms	\$100.00	
09/03/2016	Birthing & Assement Unit; Level 2; Galbraith Building; Middlemore Hospital	Ant activity found in room 6. Spotted gel baits inside cracks, crevices & gaps of the window. Found low Ant activity coming from outside through the gaps of the windows. Gaps, cracks & crevices should be sealed to prevent pest from coming in	No Charge - Scheduled Service Day	
10/03/2016	Gynae Care Unit; Level 5; Galbraith Building; Middlemore Hospital	Request for Flea & Spider activity in drug room & nurse's station. Laid Bait stations on the said areas	\$100.00	
11/03/2016	Critical Care Complex; Middlemore Hospital	Request for Ant activity found under the sink & skirting board that leads to the window. Spotted Ant gel baits on all cracks & crevices	\$100.00	
11/03/2016	Kuaka Ward; Tiaho Mai Mental Health Unit; Middlemore Hospital	Request for Flea activity in 2 Offices. Sprayed Cypermethrin on all carpeted areas	\$100.00	
14/03/2016	Whirinaki	Moth activity in 2nd & 3rd level of the bldg. replaced all Moth traps & laid additional traps in 3rd level. Staff still leave their food especially oatmeals & cereals uncovered these can cause moth infestation	\$100.00	
16/03/2016	Physio Department; Colvin Complex; Middlemore Hospital	Colvin Building [ at Physio. Room 533. And ATR Head Office. Room 434. Residual spray treatment carried out today for fleas and ants using Key delta and Sumilarv	No Charge - Scheduled Service Day	
16/03/2016	Ward 35; Edmund Hillary Building; Middlemore Hospital	Cockroach Treatment carried out today to Kitchen and sluice/ Laundry room. Inplace cockroach detector Under the microwave beside the fridges, Oven, diswashing. Laundry machine and under the sink and also spray done using Sumiblast	No Charge - Scheduled Service Day	

18/03/2016	Emergency Care Department; Middlemore Hospital	Request for Ant activity on the following Areas: Adult Short Stay Unit - Checked 2 small kitchens for Ant activity. Found activity beside the fridge due to food build up under the fridge. Food debris under the microwave & coffee machine on the other kitchen & sugar spillage on sink should be cleaned immediately. Sugar containers should always be covered. Adult Assessment Unit - Inspected & gel baited rm 23 for Ant complains. Found Ant activity by the medical cupboard. Thorough cleaning of the room is a must. Cracks & crevices needs to be sealed to prevent pest activity. Surgical Assessment Unit, Medical Assessment Unit & Pediatrics - Found no visible activity on these sites but as a part of preventative measures all sugar containers in all coffee stations needs to be covered.	\$100.00	
24/03/2016	Acute Allied Health; Middlemore Hospital	Residual spray treatment carried out today to control pests . Spray treatment to. Acute allied Health office rm. 51050. For cockroaches using Carbodox.	\$100.00	
30/03/2016	Kidz First Gardens; Middlemore Hospital	Carried out external spray all throughout the garden of Kidz First Hospital for Ant treatment.	\$100.00	
30/03/2016	Modules 7 & 7A; Manukau Super Clinic	Inspection for cockroaches carried out to module 7a and 7. Found nil pest activity/signs. Baiting for cockroaches to all offices/cubicles, appliances, receptions and to all hot spots. Preventative measures in place. Please refer to recommendations to prevent pest entry.	\$100.00	
30/03/2016	Level 1; Colvin Complex; Building 31; Middlemore Hospital	Checked Ceiling Void Area For dead rodents. Removed 1 Dead rodents in the traps today	No Charge - Scheduled Service Day	
30/03/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Checked and inspection for fleas. At Kuaka and Huia ward. In place Flea trap in the area to monitor for flea activity . As we discussed this area need toxic residual spray treatment to control the fleas. And need to vacate the area for 4 to 5 Hours. They will get back to me for the proper spray treatment in a few days time. Thanks.	\$100.00	
30/03/2016	Tui Ward; Tiaho Mai Mental Health Unit; Middlemoe Hospital	Checked and inspection of Ceiling at room 112 [ Tui High Care ]. Removed 1 Dead rats Close to air ducting above room 112	No Charge - Scheduled Service Day	
31/03/2016	Awhinatia; Papakura	Awhinatia community mental health papakura, collected insect detectors from throughout site, found high levels of gisbourne cockroach activity and low white tail spider activity, insects are coming from gardens which surround the buildings, will report back to office for treatment recommendations	\$100.00	

31/03/2016	Building 6; 19 Lambie Drive; Manukau	Job done for ants. Inspection carried out to clinician area and found the source. Please clean up desk tops after tea breaks as the ants were attracted to food residues left on desk tops. Baiting to all entry points of the interior and also done exterior baiting to the garden area. Preventative measures in place	\$100.00	
01/04/2016	Renal Department; Western Campus; Middlemore Hospital	Checked and inspection of premises to control pest. Inspection done in renal storeroom and Reception and found mice droppings in the storeroom. Inplace Rodents Bait station to all the area to control rodents activity	\$100.00	
01/04/2016	Neo Natal Unit; Middlemore Hospital	Checked and inspection of Room 52.142 and Express Room B. Collect insect Sample from site contact. Treated area using cockroach gel and inplace Insect detector behind the equipment and fridges to monitor the pest activity	\$100.00	
01/04/2016	CTEC; Colvin Complex; Middlemore Hospital	Install 4 Bait station for Rodents	\$100.00	
01/04/2016	Module 1; Manukau Super Clinic	Rat reported in room G124 Module 1 @ Manukau Super Clinic Set flea trap for monitoring of fleas in doctors room 04-212-2463-5625	\$100.00	
02/04/2016	Awhinatia; Papakura	Follow up to Gavings visit on 31/3. Carried out external spray treatment for the control of cockroaches and white tail spiders to the Awhinatia Comminty Mental Health building	\$100.00	
04/04/2016	Whirinaki	Request for Ant activity in Kidz First Rm # D12-9-02 . Found low to medium Ant activity coming from the window crevices. Sealing those crevices could help in deterring pest entry. Laid bait stations & spotted gel baits on all hot spot areas, possible pathways & entry points. Refrain from eating inside the room	\$100.00	
06/04/2016	Acute Alllied Health	Attended the call out for cockroach . checked all the areas in Acute Allied Health today. After the inspection there was no sign of activity found . In place Insect detector to monitor if thre is any activity and direct gel bait under the sink and behind the fridges	No Charge - Scheduled Service Day	
06/04/2016	Ward 1; Scott Building; Middlemore Hospital	Checked and Inspection of site today, and found mice Dropping at the Reception Area and storage . Install Rodents bait station around the unit to control Pests. Note; Gaps under the Roller door at the storage area, enough the mice to get in . If possible to put some bristle strip to stop rodents entry	No Charge - Scheduled Service Day	



08/04/2016	Gynae Care Unit; Level 5; Galbraith Building; Middlemore Hospital	Checked and Inspection carried out today to Control pests. Checked all the areas for Spiders activity. No sign of live spiders after the checked and inspection, instead Collect sample from site contact. Treat areas using Insect dector. Inplace detector in the nurse charge office, Staff , reception and in the emergency store equipment and storage area. Also inplace insect detector at the ceiling close to the reception and nurses office	\$100.00	
11/04/2016	Engineering Offices; Building 27; Middlemore Hospital	Checked and inspection of internal offices, Kitchen and Building exterior for ants activity. Found ants activity of two office and in the kitchen also ants around the back of the kitchen exterior. Treat ants using insect bait station and ants bait. internal Spray of the office and kitchen using Sumiblast , Exterior Spray treatment of Building perimeter especially the back area of the kitchen using strike Out	\$100.00	
15/04/2016	RMO Lounge; Middlemore Hospital	Rodent activity in RMO Lounge. Laid bait stations on all possible pathways & entry point. Found a big hole on the wall in rear locker room & toilet that needs to be fixed because it serves as an entry point for rodents	\$100.00	
15/04/2016	Franklin Memorial Hospital; Waiuku	Request for Wasp activity, removed wasp nest under the Puhutakawa tree	\$100.00	
16/04/2016	Wards 23 & 24; Middlemore Hospital	Carried out non toxic spray treatment for fleas and ants. Inspect rodent bait stations on the area. No issues on this visit	\$100.00	
21/04/2016	Ward 10; Scott Building; Middlemore Hospital	Checked and inspection of site for fleas . Treatment for fleas at Ward 10. Usind Flea trap	\$100.00	
22/04/2016	Engineering Offices; Building 27; Middlemore Hospital	Follow up. Residual spray treatment carried out today to control of ants at the engineering department offices and Exterior of the Building using Recruit.	\$100.00	
27/04/2016	Wards 23 & 24; Middlemore Hospital	Follow up. Checked and inspection of site.At AT and R, Ward 24. Treatment carried out today to control of Ants ,Rodents and Cockroach. Found Mice droppings In the Day room Kichen Behind the Fridges. Treat All the Area Using Bait station In place to control Pests. Also Inplace cockroach detector in the kitchen, Nurse office and Storage	No Charge - Follow up	
28/04/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Completed Flea spray in all 3 wards in Tiaho Mai including the carpeted rooms	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
11/05/2016	Module 5; Manukau Super Clinic	Job carried out for mice to module 5. Set two live trappers in module 5 and two bait stations to the exit door between modules 4 and 5. Preventative measures in place	\$100.00	

18/05/2016	Emergency Care Department; Middlemore Hospital	Checked and Inspection of Site today to control of Ants. Checked and treated areas , RMO Kitchen , POAC [ acute And Post Acute Care ] Offices and Kidz Play area at EC unit.and also ROOM 19 and 10. Using insect Bait station and ants bait. And also spray Treatment and also direct gel baiting on a gaps under the Sink	No Charge - Scheduled Service Day	
20/05/2016	Renal Department; Western Campus; Middlemore Hospital	Residual Spray Treatment to carpeted area at Level 1 and 2 using Key delta and Sumilarv to Control Fleas	\$100.00	
25/05/2016	Kidz First; Level 2; Middlemore Hospital	Checked And inspection of site today to control pests and found ant activity in the drugroom area, nothing on kitchen bench. Checked also Family Kitchen and found no ant activity . Direct gel bait on a cracks and gaps uner the sink and under the benching. Rebaited station to maintain control for the ongoing pest programme	No Charge - Scheduled Service Day	
25/05/2016	Executive Management; Level 5; Galbraith Building; Middlemore Hospital	Checked and inspection of site today - found ants activity in the office. Treated area using sumiblast residual spray treatment and direct gel bait on the gaps around the window and under the door frame using anteatr to control the activity	\$100.00	
25/05/2016	Emergency Care Department; Middlemore Hospital	EC Dept. Radiology. Checked and inspection of site. Found ant activity in the area. Treated ants using Gel bait to control ants activity. Also placed insect bait station to monitor the activity	\$100.00	
25/05/2016	Oral Health; Middlemore	Inspection of sites today to control ants activity . Checked areas in oral health department . Found low level of ants activity this service . Treat ants using bait station and direct gel baiting on a gaps and Cracks and also applied light spray in the kitchen area only	\$100.00	
25/05/2016	National Burns Centre; Middlemore Hospital	Checked and inspection of site today to control pests. inspection of room B6 and B3 for possible Spiders activity . Found no activity noted . In place Insect Detector For monitoring purposes.	\$100.00	
25/05/2016	High Dependency Unit; Middlemore Hospital	Treatment for ants at HDU Bedspace 13. Cheched area s and found ants trail coming from the Window Frame. Apply direct gel bait On a Gaps around window frame and under the floor Base. Using Antsearer. Thanks.	\$100.00	
26/05/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Residual spray treatment carried out today to control Fleas at TIAHO MAI In Middlemore Hospital using ANTI STATIC> all throughout the carpeted ares.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
31/05/2016	Dialysis Unit; Manukau Super Clinic	Carried out flea spray treatment all throughout Dialysis Unit	\$100.00	

01/06/2016	Acute Allied Health; Middlemore Hospital	Checked and inspection of site. Found few ants around the area. Treated areas using sumiblast and bait station. Sprayed all the edges walls, floor and door frame, Windows and also in the office. Laid bait station to control the activity	No Charge - Scheduled Service Day	
01/06/2016	Kidz First; Level 1; Middlemore Hospital	Play area. Checked and Inspection of site today to control pests. Found ants activity on site. Treated ants using Ants Bait station and direct gel bait on the gaps under the Cup board and under the sink. Inplace bait station on a safe place	No Charge - Scheduled Service Day	
02/06/2016	Gynae Care Unit; Level 5; Galbraith Building; Middlemore Hospital	Residual spray treatment all throughout the Carpeted areas Using Key delta and Sumilarv to control Fleas	\$100.00	
02/06/2016	Whirinaki	Moth activity on both levels. Found low Moth activity. Replaced all Moth traps on both levels.	\$100.00	
04/06/2016	Emergency Care Department; Middlemore Hospital	Ant activity in the areas listed on the SO12. Spotted gel baits on cracks & crevices that serves as a possible entry points. Patient usually eats in the rooms that creates food spillages and serves as an attractant for Ants in the patient's room. While the Ant activity that occurs in the offices & lunchroom is caused by staff that does'nt dispose their rubbish properly & those staff that eats in the room/office.	\$100.00	
07/06/2016	Kidz First; Level 2; Middlemore Hospital	Treatment area 1 and 2 also reception Area. Checked and inspection of Site today to control ants issues. Found low level of ants activity to this area. Treat area using gel bait .. Direct gel bait on a cracks And crevices. To maintained in control. Thanks.	\$100.00	
10/06/2016	Engineering Offices; Building 27; Middlemore Hospital	Checked and inspection of site today. Found rats dropping Inside the Workshop. Inplace 3 Rodent bait station to control pest	\$100.00	
15/06/2016	Critical Care Complex; Middlemore Hospital	Doctors Room. Residual spray treatment all throughout the carpeted areas. to control flea activity	\$100.00	
15/06/2016	Theatre Tea Rooms; Middlemore Hospital	Install Fruit flies Trap in the Area to control the Activity	\$100.00	
15/06/2016	Acute Allied Health; Middlemore Hospital	Areas have been inspected for ants activity. Treated areas Using bait station and Spray treatment . In place Insect bait station internal and spray treatment on all the wall and floor to control ants activity	No Charge - Scheduled Service Day	
15/06/2016	Espresso Alley; Galbraith Building; Middlemore Hospital	Checked and inspection of site today to control of ants activity . In place 4 Insect bait station and Light spray on all the wall and floor edges	No Charge - Scheduled Service Day	
22/06/2016	Radiology Department; Middlemore Hospital	Request to treat ants in Radiology office Acute CT. ED Department for ants Using Direct gel bait and laid bait station in the office	No Charge - Scheduled Service Day	

22/06/2016	RMO Lounge; Middlemore Hospital	Interior residual spray treatment for fleas to the carpeted areas using Key delta and Sumilarv to control fleas	No Charge - Scheduled Service Day	
23/06/2016	Emergency Care Department; Middlemore Hospital	Responded to call out request for Ants activity reported seen on the stated premises. Found low Ant activity in PC rooms 2 & 3, Monitored rooms 1 to 4 & SMO Doctor's room. Spotted gel baits on all cracks & crevices	No Charge - Follow up	
24/06/2016	National Burns Centre; Middlemore Hospital	Attended on site to Catch The bird in Whanau area	\$100.00	
24/06/2016	Ward 23; Middlemore Hospital	Checked and Inspection of site today to control pests. Found ants activity to A Room by the Rubbish bin and under the sink. Treat ants Using direct gel baiting Under the sink, Gaps along the window frame.. And also Checked External Area. Laid ants bait Along the wall [Exterior ] to control the activity.. Thanks.	\$100.00	
28/06/2016	Dialysis Unit; Manukau Super Clinic	Job carried out for mice. Checked and rebaited existing stations, set up traps in the plant room and also put out extra four bait stations. Preventative measures in place.Please refer to recommendations to prevent futher entry of pest into the unit	\$100.00	
29/06/2016	In Patient Pharmacy; Middlemore Hospital	Checked and inspection of ants activity of site today. Treatment of ants around the premises using Gel bait and in placed Insect bait staion to control the activity	No Charge - Scheduled Service Day	
29/06/2016	Colving Complex; Middlemore Hospital	Management Kitchen area. Found ants activity in the drawer where there is plastic bag of sugar open. Treat ant Using Sumiblast and In place Insect bait station to control the activity	No Charge - Scheduled Service Day	
29/06/2016	Kidz First Corridor by Emergency Care Department; Middlemore Hospital	Treat ants activity to room. 12-G-Co2. Behind Emergency Dept. In place Insect Bait Station And direct gel baiting on a gaps under the door and Gaps Under the Baseboard to control the activity	No Charge - Follow up	
30/06/2016	Radiology Department; Middlemore Hospital	Responded to call out request for Ant activity in liason office of acute ct. Sprayed aerosol & gel baited all possible hot spot areas.	\$100.00	
02/07/2016	Wards 23 & 24; Middlemore Hospital	Laid Mouse bait stations on both sides of 2 roller doors & AT&R Rooms for ward 23 & 24	\$100.00	
02/07/2016	Radiology Department; Middlemore Hospital	Radiology Admin corridor, mens & ladies change room & transcription office. Spotted gel baits & laid bait stations on all hot spot areas	\$100.00	
02/07/2016	Histology Department; Middlemore Hospital	Sprayed all throughout the room Flea activity	\$100.00	
04/07/2016	National Burns Centre; Middlemore Hospital	Request for Ant activity found in Rehab Kitchen & Laundry area. Spotted gel baits on all hot spot areas, cracks & crevices	\$100.00	
06/07/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Routine residual spray treatment all throughout carpeted areas at Tiaho Mai building to control fleas using Anti Static and sumilarv	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable

06/07/2016	Kidz First; Level 2; Middlemore Hospital	Checked and inspection of sites for possible Fleas at Room . 17 and 21. Cannot complete the residual spray because its a 24/7 Operation. Treat areas Using insect monitoring detector	No Charge - Scheduled Service Day	
13/07/2016	AT&R; Colvin Complex; Middlemore Hospital	Residual spray treatment carried out today to control fleas in Womens Health Room E using Key delta and Sumilarv	\$100.00	
13/07/2016	Wards 23 & 24; Middlemore Hospital	Follow up Checked and inspection of site for mice. Inplace additional bait station in the kitchen and in the offices to control the activity	No Charge - Follow up	
14/07/2016	Kidz First; Level 2; Middlemore Hospital	Drug Room , Room. A09. Attended the call out for ants in kidz first. Drug room and also in the staff kitchen. Found ants activity. Treat ants using direct gel bait and inplaced Bait station to maintained control	\$100.00	
14/07/2016	Te Puna Waiora; 70 Kerrs Road	Inspection carried out throughout site and seen droppings in the staff kitchen area. Put out 4 bait stations to secured areas 3 trappers, 2 on the ground floor and one up in the ceiling.Preventative measures in place. Follow up visit to be carried out in the next couple of days. Please refer to recommendations to prevent pest entry.	\$100.00	
15/07/2016	Critical Care Complex; Middlemore Hospital	Ant activity in HDU sleep room & meeting room. Sprayed residual aerosol on all cracks & crevices. Found low Ant activity on the said area due to poor housekeeping	\$100.00	
20/07/2016	Theatre Change Rooms; Manukau Surgery Centre	Job carried out for fleas to the MSC male and female changing rooms. Sprayed throughout all areas of the male and female changing rooms.Preventative measures in place.	\$100.00	
20/07/2016	Oral Health; Middlemore	Residual spray treatment carried out today. Treated area all throughout the carpeted areas for fleas using Key delta and similarv to control fleas.	No Charge - Scheduled Service Day	
20/07/2016	National Burns Centre; Middlemore Hospital	Checked and inspection of site today to control pest. Fleas and ants treatment all throughout room B03. And B04 using Ants bait and Mac Slay	No Charge - Scheduled Service Day	
20/07/2016	Community Geriatric Services; Level 1; Colvin Complex; Middlemore Hospital	Checked and inspection. Of site for mice reportd from site contact. Install Rodents bait station in the ceiling to control the activity	No Charge - Scheduled Service Day	
20/07/2016	Awhinatia; Papakura	Job for cockroaches and rodents, placed rodent stations throughout the interior and exterior hot spots, placed insect detectors in all hot spots for cockroaches, cockroaches on site are gisbourne, will organise interior spray for fleas after hours.	\$100.00	
21/07/2016	Awhinatia; Papakura	Interior fly spray	\$100.00	
21/07/2016	National Burns Centre; Middlemore Hospital	Checked and inspection of sites today to control ants activity. Treat ants at room B5 And B6. Using Mac slay and direct gel bait on a Gaps under the Base board and under the sink.. And Under the fridges.. Thank you.	\$100.00	

26/07/2016	Botany Downs Birthing Unit	Ant activity in staff lunchroom. Laid Insect bait station & sprinkled Ant stop granules in the rear garden. Found low Ant activity by the bench due to sugar spillages on the bench & opened food like biscuits in the cupboard. This problem can be resolved through proper housekeeping.	\$100.00	
27/07/2016	Clinical Records; Galbraith Basement; Middlemore Hospital	Residual spray treatment carried out today to control pests using Key delta. In th office at clinical Records	No Charge - Scheduled Service Day	
27/07/2016	National Burns Centre; Middlemore Hospital	Treat areas in Room 01;06,10 and the two Kitchen using Mac slay and Inplace Bait station in the kitchen. Also direct gel bait On a gaps under the Window frame and doors	No Charge - Scheduled Service Day	
27/07/2016	Anaesthesia Department; Level 2; McIndoe Building; Middlemore Hospital	Checked and inspection of ants activity in the kitchen area. Treat ants using Direct gel bait and in place Bait station , Also applied direct spray using Mac slay .	No Charge - Scheduled Service Day	
27/07/2016	Whirinaki	Completed follow up service at whirinaki for moth activity. Checked all moth traps on 2nd & 3rd level found few moths trapped to those mostly located by the staff lunch rooms & by the room at the end of 2nd level. All cereals & possible food sources for moths should be kept in a tight sealed container.	No Charge - Follow up	
28/07/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	CMDHB Tiahio Mai Flea spray. Completed monthly flea spray treatment of the site. Sprayed all throughout all carpeted areas of 3 wards.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
01/08/2016	Level 1; Esmee Green Building; Middlemore Hospital	Flea treatment to Level 1 South of Esmee Green Building all throughout Carpeted area. In treatment for Fleas	\$100.00	
01/08/2016	Maternity Administration Department; Level 2; Galbriath Building; Middlemore Hospital	Checked and inspection of site today. Inplaced Cockroach detector and Insect bait station in the offices and kitchen area to control pests	\$100.00	
03/08/2016	Level 3; Esmee Green Building; Middlemore Hospital	Residual spray treatment carried out today all throughout Carpeted areas at Level 3 Esmee Green Building in MIT offices using Key delta and Sumilarv to control fleas.	No Charge - Scheduled Service Day	
03/08/2016	Histology Department; Middlemore Hospital	Flea treatment carried out today all throughout the carpeted area using Key delta to control pest	No Charge - Scheduled Service Day	
03/08/2016	Ward 24; Middlemore Hospital	Checked and inspection of whole Ward 24 today for the mice activity reported. Found mice dropping in the kitchen Nurse station and Behind the book shelves. Treat ereas by Installing Bait station around the area.	No Charge - Scheduled Service Day	
03/08/2016	National Burns Centre; Middlemore Hospital	Treat areas in Room 3 and Room 5 for ants using ant bait. Direct gel bait under the sink Behind the fridges and under the window Baseboard to control the activity	No Charge - Scheduled Service Day	

04/08/2016	High Dependency Unit; Middlemore Hospital	Carried out treatment of Ant activity in room 15 & 16 of HDU. Found Ant activity by the skirting board of room. Laid bait stations under the bed & sprayed slay aerosol in the cracks & crevices.	\$100.00	
10/08/2016	Kidz First; Level 1; Middlemore Hospital	Checked and inspection of site today . Found ants activity to storeroom and shelves. Inplace Ants Bait station and direct gel bait on a gaps and Under the sink area to control the activity	No Charge - Scheduled Service Day	
10/08/2016	National Burns Centre; Middlemore Hospital	Checked and inspection of site today to control ants. Treat Room 6,9,10 and 5.today to control the activity using direct gel bait. Under the sink by the rubbish bin and also some Gaps around the area	No Charge - Scheduled Service Day	
11/08/2016	Kidz First; Level 1; Middlemore Hospital	Follow up - Checked and inspection of site for ants issues today. Found ants activity to store area and shelving. Treated using Residual spray and In place Bait station to control the activity	No Charge - Follow up	
17/08/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Checked and inspection of site today to control Pest . Treatment of Portacom Offices at tiaho mai area for ants. residual spray treatment carried out all throughout sites to control ants activity using Recruit. Thanks.	No Charge - Scheduled Service Day	
17/08/2016	Security Offices & Handover Room; Middlemore Hospital	Checked and inspection of site for ants activity today.Found ants around the Office. Spray treatment carried out. Using Slay. and In place Bait station To control the activity .. Thanks.	No Charge - Scheduled Service Day	
24/08/2016	Clinical Records; Galbraith Basement; Middlemore Hospital	Checked and inspection of site today for cockroaches. Inplace Cockroach detector and bait station around the Offices to control the activity	No Charge - Scheduled Service Day	
25/08/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Residual Spray treatment carried out todayAll throughout Ward. To control fleas. Using Anti static solution. And Sumilarv.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
26/08/2016	Emergency Care Department; Middlemore Hospital	Follow up. Checked and inspection of site today . Found ants activity . Treat area in Emergency Dept. At room 12 -g-c02 and also at E.C. Security office infront of Emerncy. Using Ants bait and C/ C Slay and also in place bait station to control the activity . Thanks.	No Charge - Follow up	
31/08/2016	Critical Care Complex; Middlemore Hospital	Residual spray Treatment carried out today to control fleas all throughout the area. Using Anti Static solution. And inplaced 1 Flea monitoring station to monitor fleas activity	No Charge - Scheduled Service Day	
31/08/2016	Ward 1; Scott Building; Middlemore Hospital	Checked and inspection of site today for the cockroaches reported internal. Found no sign of activity noted But. Inplaced Cockroach detector and Insect bait station to control the activity .	No Charge - Scheduled Service Day	
07/09/2016	Level 1; Colvin Complex; Building 31; Middlemore Hospital	Checked and inspection of Rodents activity in the ceiling of the premises. Found rodents droppings in Ceiling voids . Inplace Rodents bait station to control the activity . And also inplace mouse station in the Kitchen area	No Charge - Scheduled Service Day	

07/09/2016	Espresso Alley; Galbraith Building; Middlemore Hospital	Checked and inspection of sites today for the mice Reported from clients. After the inspection found Droppings . Install rodents station Interior to control the activity	No Charge - Scheduled Service Day	
07/09/2016	Emergency Care Department; Middlemore Hospital	ASSU and SAU. Checked and inspection of sites to control the activity. Placed flea trap Around the Staff Offices and Front Desk to Monitor flea activity	No Charge - Scheduled Service Day	
09/09/2016	Pharmacy; Middlemore Hospital	Checked and inspection of site today for ants internal. Found low level of ants activity around the area. Treat ants using gel baiting and in place insect bait station to control the activity	\$100.00	
14/09/2016	Manukau Breast Screen; Mobile Clinic; Manukau Super Clinic	Carried out service for cockroach activity in breast trailer. Type of cockroach is native and nomadic.	\$100.00	
22/09/2016	Kidz First; Aministration Office; Ground Floor; Middlemore Hospital	Kidz First Building at the Offices. 12- G- C08. Checked and inspection of site today for ants activity has been reported. Found activity around the Rubbish Area and alongside of the wall inside the offices. Treat ants using Spray[ Slay C/C.] All throughout the office and Inplace Insect bait station also do direct gel bait on a gaps and under the baseboard to control the activity	\$100.00	
28/09/2016	Ward 35 East; Edmund Hillary Building; Middlemore Hospital	Flea treatment carried out today all throughout carpeted area Using Anti Static and Sumilarv to control pest	No Charge - Scheduled Service Day	
28/09/2016	Radiology Department; Middlemore Hospital	Main CT. PCA Room. Checked and inspection of site today to control ants activity . Found activity after the Inspection. Treat ants according to Pest sighting. Inplace Insect bait station And Apply lighr spray ujnder the bench, in the drawers and Along window sill to control the activity. Also direct gel bait under the baseboard and Under the sink and rubbish Bin.. Checked staff kithen as well	No Charge - Scheduled Service Day	
29/09/2016	Ward 2; Scott Building; Middlemore Hospital	Residual treatment carried out today to control fleas Using anti static and sumilarv - also installed 1 Flea trap - to be followed up next week	\$100.00	
29/09/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Residual spray treatment all throughout the carpeted areas at Tiaho mai building to control fleas. Using Anti static and sumilarv.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
05/10/2016	Radiology Department; Middlemore Hospital	MRI and CT. Checked and inspection of site today.. Found ants activity I main MRI Toilets and Locker room. Treat ants Usind Bait station and gel bait. Also applied slay.C/C.and gel bait. to all the Gaps And Baseboard around the area	\$100.00	
05/10/2016	Ward 4; Middlemore Hospital	Cheked and inspection of ward today. Staff Reported a fleas in room # 403. Treat areas using Fliea traps. Frea traps install Behind the door	No Charge - Scheduled Service Day	



05/10/2016	Ward 23; Middlemore Hospital	Checked and inspection of site today. Found few coackroaches in the main kitchen. Treated areas using Slay C/C. Inplace Detectors and insect bait station to control the activity	No Charge - Scheduled Service Day	
06/10/2016	Module 5; Manukau Super Clinic	Job carried out for moths at Module 5. Inspection carried out and found pantry moths nesting with gaps in the cupboards. Applied slay aerosol spray into the cracks/crevices and also set up three moth traps. Follow up service to be carried out at the end of the week. Preventative measures in place.	\$100.00	
07/10/2016	Kidz First; Unit B6; Clendon	Chemical spraying in the area for fleas done today. Sprayed hard edges and carpet floors using Key Delta Aqua	\$100.00	
08/10/2016	Module 5; Manukau Super Clinic	Follow up service carried out for moths in Module 5 by the Hand Therapy kitchen. Sprayed again throughout both cupboards. Nil pest activity/signs.Preventative measures in place.	No Charge - Follow up	
10/10/2016	Home Health Care; Western Campus; Middlemore Hospital	Fleet of 29 cars and interior flea spray of building using keydelta aqua	\$500.00	
11/10/2016	High Dependency Unit; Middlemore Hospital	Checked and inspection of site today. Found ants Activity to room 16 and 17 . Treat ants Usind Bait and inplace bait station to storage area. And direct gel bait under the sink and under the baseboard	\$100.00	
12/10/2016	Acute Allied Health; Middlemore Hospital	Acute Allied Health in Dietitians POD - treatment for Fleas. Using Key Delta and sumilarv	No Charge - Scheduled Service Day	
14/10/2016	Renal Deparment; Western Campus; Middlemore Hospital	Residual treatment carried out today to Renal Dept. Western Campus, Level 1 and ground floor using Key Delta and Sumilarv to control fleas.	\$100.00	
21/10/2016	Gynae Care Unit; Level 5; Galbraith Building; Middlemore Hospital	Completed insect spray treatment in Galbraith Bldg., level 5 room 8. Found no visible pest activity	\$100.00	
26/10/2016	Ward 5; Scott Building; Middlemore Hospital	Treatment carried out today to control Fleas Using Key Delta an Sumilarv	No Charge - Scheduled Service Day	
27/10/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	SO12 Middlemore hospital . residual treatment carried out today at Tiaho Mai Building to control Fleas using Anti Static.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
28/10/2016	Talent Acquisition Centre; Level 4; Esme Green Building; Middlemore Hospital	Request for flea activity in the rooms & corridors	\$100.00	
02/11/2016	Occupational Health & Safety; Level 3; Rooms 304 & 305; Esme Green Building; Middlemore Hospital	Treatment has been carried out today to Esmee green building Level 3 at room 304 and 305 to control Fleas using Key Delta and Sumilarv	No Charge - Scheduled Service Day	
02/11/2016	Ward 34 North; Edmund Hillary Building; Middlemore Hospital	Treatment carried out today to Ward 33 North room #28 to control Fleas activity Using Anti Static	No Charge - Scheduled Service Day	
02/11/2016	Huia Ward, Tiaho Mai Mental Health Unit; Middlemore Hospital	Huia Ward Kitchen . Checked and inspection of site today . Found activity in the Kitchen Area. Treated areas Using Cockraoch gel bait and Mac slay. Inplace also detectors	No Charge - Scheduled Service Day	

02/11/2016	High Dependency Unit; Middlemore Hospital	Checked and inspection of site today for ants activity. Found Low level of ants activity along the window sill. Inplace Insect bait station with full of bait to control the activity . And direct gel bait on gaps using ants bait	No Charge - Scheduled Service Day	
09/11/2016	Radiology Department; Middlemore Hospital	Checked and Inspection of Site At Radiology [ MRI Department ] For Ants. Added FreshBait to Station to control the activity. Also Checked Station at Tiaho Mai Kitchen for cockroach. Rebaited station to maintained control	No Charge - Follow up	
14/11/2016	Levels 1 & 2; Surgery Wards; Manukau Surgery Centre	Manukau Super clinic In Surgery Departments at charge Nurses office. Checked and inspection of site today for spiders. In place Insect detector all throughout the office to control pest	\$100.00	
22/11/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Residual treatment carried out today at Tiaho Mai Building to control Fleas using Anti Static.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
23/11/2016	Gynae Care Unit; Level 5; Galbraith Building; Middlemore Hospital	Completed Spider treatment by laying bait stations in secured areas & spraying residual insecticide under the work benches	No Charge - Scheduled Service Day	
29/11/2016	Buckland Road Dental Clinic; Mangere	Request for mouse activity in patient's lounge. Main door gaps need to be fixed to prevent mice from entering the site. Installed & secured bait stations on all possible entry points	\$100.00	
30/11/2016	Ward 34 North; Edmund Hillary Building; Middlemore Hospital	Dr. reception area and North Meeting room. Residual treatment all throughout the areas for Fleas. Using. Anti Static and Sumilarv	No Charge - Scheduled Service Day	
30/11/2016	Kuaka Ward & Huia Ward; Tiaho Mai Mental Health Unit; Middlemore Hospital	Checked and inspection of site for rodents reported Running around. Inplace Interior and exterior rodents bait station to control the activity . 8 Tr mouse internal and 4 Multiguard station exteriore	No Charge - Scheduled Service Day	
01/12/2016	Te Rawhiti Community Health; 15 Aberfeldy Ave, Highland Park	Request for mouse activity which is sighted by staff in the office. Installed mouse traps on all possible entries	\$100.00	
06/12/2016	Papakura Home Health; Papakura	Attended job for spiders at Papakura Home Healthcare, crack and crevice treatment using recruit for the control of white tail spiders	\$100.00	
07/12/2016	Papakura Home Health; Papakura	Follow up - control of white tail spiders after staff member being bitten. Crack & Crevice treatment to Papakura Public Health Nurses using Key Delta for control of spiders	No Charge - Follow up	
08/12/2016	Pukekohe Hospital	Treatment spray Throughout interior of Main Kitchen Pukekohe Hospital for insect completed. Applied residual insecticide applied throughout hotspot area skirting boards, floors, wall and other strategic locations	\$100.00	

09/12/2016	Otara Public Health Nurses; Bairds Road; Otara	White tail Spider. Conducted a thorough inspection of the premise for possible harbourage or entry points for the said spider. Sprayed & laid bait stations on all hot spot areas, cracks & crevices. Found that most of the windows are open the whole day without insect screen that serves as an entry point. White tail Spiders may often be found inside an office/house because they look for shelter from the light after hunting at night. Door gaps, cracks & crevices must be fixed or sealed to prevent them from entering & harbouring in the premise	\$100.00	
12/12/2016	Ward 33 North; Edmund Hillary Building; Middlemore Hospital	Residual treatment carried out throughout Carpeted areas at Doctors area 2 Meeting room and Staff Room to control Fleas using Actellic and Sumilarv	\$100.00	
12/12/2016	Ward 33 East; Edmund Hillary Building; Middlemore Hospital	Residual treatment carried out to staff room, Doctors area, Patient Lounge and staff Luncheon room to control Fleas using anti static and Sumilarv	\$100.00	
12/12/2016	Acute Allied Health; Middlemore Hospital	Treatment carried out today . Residual treatment all throughout the carpeted areas Lindietitians Pod to control Fleas using Key Delta and Sumilarv	\$100.00	
13/12/2016	Kidz First; Unit B6; Clendon	Sprayed all throughout the clinics and offices for the control of White Tail spiders	\$100.00	
13/12/2016	Te Puna Waiora; 70 Kerrs Road	Job carried out onsite and noticed starlings nesting up in the ceiling structures of both interior and exterior. Removed nest from both interior and exterior structures of the roof and also couple of eggs. Had no access to remove a chick that had fallen inbetween the was. After removing everything, applied bird repellent to the exterior structures by the entry point. Preventative measures in place	\$100.00	
14/12/2016	Kidz First; Level 1; Play Room; Middlemore Hospital	Residual treatment carried out today all throughout Carpeted areas for Fleas using Key delta and Sumilarv	No Charge - Scheduled Service Day	
14/12/2016	Ward 6; Middlemore Hospital	Flea treatment all throughout Carpeted areas in Ward 6. Offices Nurse Station, Doctors area - and also all the Chairs. Anti static and Sumilarv used	No Charge - Scheduled Service Day	
14/12/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Checked and inspection of site. Today for rodents activity .. installed 3 Multiguard station External by the portacom Area	No Charge - Scheduled Service Day	
16/12/2016	Modules 7 & 7A; Manukau Super Clinic	Sprayed for fleas - Anti static and Sumilarv used	\$100.00	
16/12/2016	Dialysis Unit; Manukau Super Clinic	Sprayed for fleas - Anti static and Sumilarv used	\$100.00	
16/12/2016	Wards 33 North & East; Edmund Hillary Building; Middlemore Hospital	Treatment to Charge nurse managers office of both wings and offices. Used Key delta and Sumilarv to control fleas	\$100.00	

16/12/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Routine residual spray treatment carried out today . Treatment all throughout Ward In Tiaho Mai. Using Anti Static And Sumilarv..to control fleas.. Thanks.	\$100.00	
16/12/2016	Pharmacy; Middlemore Hospital	Checked and inspection of site today and found Cockroach activity . In placed Cockroach detector and insect bait station and Mac slay C/C. To control pests.. Note. Need to do a follow up Next Wednesday for possible Spray treatment	\$100.00	
16/12/2016	Maternity Administration Department; Level 2; Galbriath Building; Middlemore Hospital	Checked and inspection of site today for cockroach . Inplaced cockroach detector and Insect bait station al throughout the area to control pests	\$100.00	
21/12/2016	Critical Care Complex; Middlemore Hospital	Checked and inspection of site today. Found Ants activity to the Main Kitchen area of the Premises. Treated ants using Slay and Laid some bait station.	No Charge - Scheduled Service Day	
23/12/2016	Maternity Administration Department; Level 2; Galbriath Building; Middlemore Hospital	Do A follow up spray treatment to Maternity Admin office Level 2. For cockroaches using Mac slay Surface. Thanks.	No Charge - Follow up	
23/12/2016	Birthing & Assement Unit; Level 2; Galbraith Building; Middlemore Hospital	Checked and inspection of site today. Found ant activity along the window and Wall leading to the toilet. Direct gel bait on under the baseboard and under the window frame	\$100.00	
28/12/2016	Critical Care Complex; Middlemore Hospital	Registrars Sleep room [ High Dependency ]. Treat areas for Fleas Using Flea trap and Light spray treatment using Slay to control the activity. Areas operate 24/7... To Be followed up on next wednesday	No Charge - Scheduled Service Day	
29/12/2016	Tiaho Mai; Mental Health Unit; Middlemore Hospital	Middlemore hospital . Treatment carried out today to Tiaho Mia in [Kuaka Huia And Tui Ward] . at carpeted areas Uing Anti Static and Sumilarv to control Fleas.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
30/12/2016	Gynae Care Unit; Level 5; Galbraith Building; Middlemore Hospital	Checked and Inspection of site today for spiders. Treat all throughout room 8. Inplace Insect monitoring station to monitor the activity and Slay. Suggest to do a toxic treatment to the entire pod to get rid of Spiders	\$100.00	
06/01/2017	Birthing & Assement Unit; Galbraith Building; Middlemore Hospital	Checked and inspection of site today for ants. Found Low level of ants activity to room 4 during the service. Treated ants using direct gel bait on a cracks and crevices, Gaps to control the activity	\$100.00	
09/01/2017	Acute Allied Health; Middlemore Hospital	Residual treatment carried out today to Social Worker room to control Fleas Using Key delta and Sumilarv	\$100.00	
10/01/2017	Radiology Department; Middlemore Hospital	Checked and inspection of site. Found Rodents dropping to EC Room. Inplace Bait station	\$100.00	
11/01/2017	Ward 35; Edmund Hillary Building; Middlemore Hospital	Treatment carried out today to all the Carpeted areas to control Fleas activity Using Anti Static and Sumilarv	\$100.00	

11/01/2017	Telephone Exchange; Bray Building; Middlemore Hospital	Checked and inspection of areas today for cockroaches reported on site. Found low level of activity after the inspection. Inplaced cockroach detector and insect bait station to control the activity and also apply Mac slay Surfaces	No Charge - Scheduled Service Day	**Job's that are completed on a Wednesday at Middlemore site incur no charge as this is the "Scheduled Service Day"
11/01/2017	Kidz First; Level 2; Middlemore Hospital	Checked and inspection of Play room at Kidz first . Found ants activity of alongside of the wall all the way to the Back door. Apply Direct gel bait under the door and door frame. And laid bait station under the 2 sink area	No Charge - Scheduled Service Day	
11/01/2017	Birthing & Assement Unit; Galbraith Building; Middlemore Hospital	Checked and inspection of site . Found mouse dropping during the inspection. Laid bait station in the rubbish room and front reception to control the activity	No Charge - Scheduled Service Day	
13/01/2017	RMO Offices; Middlemore Hospital	Treatment carried out today. Residual treatment to All the carpeted areas using Key delta and sumilarv to control Fleas	\$100.00	
13/01/2017	Ward 31; Edmund Hillary Building; Middlemore Hospital	Residual treatment all throughout ward 31 for Fleas. using Anti static and Sumilarv	\$100.00	
18/01/2017	Haemotology; Edmund Hillary Building; Middlemore Hospital	Residual treatment carried out all throughout the Offices. EG. 102 Senior Nurse office, 103. Coag Nurses office. 196. Doctors Office. 149. Front reception and 149B Chrge nurse Office to control Fleas using Key Delta And Sumilarv	No Charge - Scheduled Service Day	
18/01/2017	Radiology Department; Middlemore Hospital	Follow up - Radiology Departmrnt. [ Library ].. Checked and inspection of site today to control pest . Found Mice dropping around the area and Switchboard. Inplaced Rodents bait station internal by the switchboard panel and behind the door	No Charge - Follow up	
25/01/2017	AT&R; Ward 25; Tunnels & Plant Room; Middlemore Hospital	Flea Treatment for interior of the tunnels completed. Applied Residual insecticide through floors, walls, and other hotspots area in both tunnels	No Charge - Scheduled Service Day	
25/01/2017	Kidz First; Mental Health Intake; Middlemore Hospital	Flea Treatment for the office room completed. Applied Residual insecticide through cracks and crevices, skirting board and other hotspots area	No Charge - Scheduled Service Day	
25/01/2017	Garden of Ward 23; Middlemore Hospital	Checked and inspection of the site done today for reported sightings of rat in the garden. Found no sign of acivity. Placed rat bait stations in external strategic location under the deck and behind the place by the walls. Secured and labeled stations	No Charge - Scheduled Service Day	
26/01/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Flea spray treatment for interior of the premise completed . Applied Non-Toxic Insecticide all throughtout hotspots area All Carpeted areas, Skirting boards, and other run off points.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
26/01/2017	Puhinui Dental Clinic	Request for Ant activity found in room 1. Placed bait stations on all hot spot areas & possible entry points	\$100.00	

26/01/2017	Kidz First; Paediatric Office; Middlemore Hospital	Checked and Inspection for ants problem in the office site today. Sighted Low ants activity by the crevices in the window panels and tables. Spray slay cracks and crevices and add ant stations in strategic locations.	\$100.00	
01/02/2017	Ground Floor; Esme Green Building; Middlemore Hospital	Residual treatment all throughout the carpeted area in room 1. To control Fleas using Key Delta and Sumilarv	No Charge - Scheduled Service Day	
02/02/2017	Home Health Care; Building 38; Western Campus; Middlemore Hospital	Residual treatment carried out today to control Fleas and Spiders Using Key delta and Sumilarv	\$100.00	
02/02/2017	Home Health Care Fleet Cars; Western Campus; Middlemore Hospital	Residual treatment carried out on 31 Fleet cars at Home health Care Compound. Using Key Delta and Sumilarv	\$300.00	
02/02/2017	Ward 23; Colvin Complex; Middlemore Hospital	Checked and inspection Ceiling in ward 23 At Room. 453. Found 1 dead rat close to the main door. Apply Deodorizer spray in the ceiling to get rid of the Smell	\$100.00	
07/02/2017	High Dependency Unit; Middlemore Hospital	Checked and inspection of Site today for ants activity has been reported to room 15 and 16. Found ants activity in the toilet and shower room. Direct gel bait. Application on a crack and crevices and Also under the Sink and rubbish bin to maintaine control the activity	\$100.00	
09/02/2017	Telephone Exchange; Bray Building; Middlemore Hospital	Checked and inspection of area today for cockroach reported onsite. Found Droppings under the sink of staff Tea room and behind the Fridge. In place Cockroach detector to monitor the activity and apply SUMIBLAST Behind the Fridge under the Oven and sink area	\$100.00	
09/02/2017	HR Office; Building 38; Western Campus; Middlemore Hospital	Checked and inspection of Site today. Found Mice dropping under the sink and Cutlery drawer. Mice coming from the hole under the sink. This hole needs to sealed to stop rodents entry. In placed Tr mouse Bait station to control pests	\$100.00	
10/02/2017	Puhinui Dental Clinic	Flea activity in Puhinui Dental Clinic. Sprayed all carpeted areas.	\$150.00	
14/02/2017	National Burns Centre; Middlemore Hospital	Checked and inspection of site and found low level of ants activity to BU2. Direct gel bait on a cracks and crevices and Under the sink area and also treatment to all the corners using Sumiblast	\$100.00	
14/02/2017	Botany Downs Birthing Unit	Inspected premises no sign of any cockroaches added gel bait to lunch room kitchen waiting room and placed detectors to areas	\$100.00	
15/02/2017	Breast Screening; Manukau Super Clinic	Breast Screen Department and all the offices at Module 9 and kitchen. To control fleas Using Key Delta and Sumilarv	\$100.00	

16/02/2017	Module 5; Manukau Super Clinic	Checked kitchentte cupboard for reported moths today. Found moth larvae inside the holes of the cupboard. Sprayed residual insecticide inside the holes and placed 2 Moth traps in strategic locations	\$100.00	
17/02/2017	High Dependency Unit; Middlemore Hospital	Completed request for ant activity in Bedspaces 12,13 & 14. Fixed baits stations on the wall and rebaited stations placed all in possible entry points and pathways	\$100.00	
17/02/2017	Gastroenterology Department; Middlemore Hospital	Request for white tail spiders reportedly seen in the departmetn. Laid bait stations on all hot spot areas and possible harbourage areas. Found no visible signs of White tail activities	\$100.00	
18/02/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Rodent sighting in the bldg. Checked all possible harbourage area. Found low rat activity external of the bldg. Baits taken in the stations. Rebaited stations and additional stations placed. Also did followup checked on ward 22- 23 for rats in the garden. Found low activity baits taken. Rebaited stations around the garden.	\$100.00	
21/02/2017	Dialysis Unit; Manukau Super Clinic	Completed request residual spray for reported biting insects in the department. Applied Residual insecticide all throughout hotspots area/possible harbourage area floors,skirting boards, cracks and crevices	\$100.00	
21/02/2017	Module 5; Manukau Super Clinic	Completed request for mice control in the department. Found low mouse activity found droppings near the corner of fire exit doors. Place bait stations in strategic locations.	\$100.00	
21/02/2017	Wound Care Suite; Middlemore Hospital	Ants acivity seen in the department. Laid bait stations on hot spots area and spotted gel bait on trail of sighted behind the door	\$100.00	
22/02/2017	Kidz First; Level 2; Middlemore Hospital	Completed request for ant in room rooms 4&6 today. Found dead ants in the windows and skirting board in room 2. Spotted gel bait on hotspots area. Will do a follow up next visit.	No Charge - Scheduled Service Day	
23/02/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Flea treatment to the entire unit and Tui ward 22. Applied flee treatment throughout Skirting boards,carpeted floors, adjasent walls on both departments	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
01/03/2017	Oral Health; Middlemore Hospital	Request for Flea spray for department and 3 office ground level. Applied Residual insecticide all throughout hotspots area skirting board, carpeted floors, cracks and crevices.	No Charge - Scheduled Service Day	
01/03/2017	Maternity Ward; Galbraith Building; Middlemore Hospital	Request for ant treatment for the kitchens in the department. Found low ant activity by the staff kitchen windows. Placed Stations and spotted gel bait on hotspots area runoff points.	No Charge - Scheduled Service Day	

01/03/2017	Ward 1; Scott Building; Middlemore Hospital	Request for mouse treatment for department by the reception desk. Found Low Mouse activity sighted dropping on the table & floors. Placed Bait stations in strategic location in the reception staff area secured.	No Charge - Scheduled Service Day	
01/03/2017	New Born Hearing Screening; Galbraith Building; Middlemore Hospital	Request for ants treatment in the level 3 Staff Kitchen. Found Low ants activity in the staff kitchen by the windows going to the rubbish bags. Spotted gel baits and Place baits stations in strategic locations.	No Charge - Scheduled Service Day	
01/03/2017	HQ; Lambie Drive; Manukau City	Request for wasp treatment and spider web in the ladies toilet. Found wasp harborage site external of the bldg by the room next to the board room. Sprayed Residual insecticide on the hole on the wall where possible wasp harbourage. Also removed 4 wasp inside the office board room. Found spider webs in the ladies toilet spray residual insecticide through the wall and remove webs.	\$100.00	
02/03/2017	Maternity Ward; Galbraith Building; Middlemore Hospital	Request for Flea spray treatment in all carpeted areas in the department. Applied Non Toxic Insecticide in 8 areas carpeted floors.	\$100.00	
03/03/2017	Acute Allied Health; Middlemore Hospital	Request for flea spray for room 51026 Physiotherapy department. Applied Residual insecticide all throughout hotspots area carpeted Floors and skirting boards.	\$100.00	
03/03/2017	HQ; Lambie Drive; Manukau City	Follow up treatment for wasp. Checked all office ceiling for possible nest. Found wasp activity in the ceiling some live and some dead. Removed wasp sighted during this visit and Dusted with dust to dust wall cavities found external of the windows concrete wall.	No Charge - Follow up	
03/03/2017	Emergency Care; SMO Offices; Middlemore Hospital	Request for ant treatment for the department. Found Low ant activity by the heater panel pipes going to the table where food source is. Removed food source and Placed stations and spotted gel bait on strategic location.	\$100.00	
07/03/2017	High Dependency Unit; Middlemore Hospital	Request for followup for ants in HDU department. Found Low ants activity in bedspaces 15,16, & 17. Placed stations on strategic locations and spotted gel baits on hotspots area.	\$100.00	
07/03/2017	Botany Downs Birthing Unit	Inspection of premises no sign of any cockroaches added gel bait to appliances and placed detectors	\$100.00	
08/03/2017	Engineering Department; Tunnels Buildings 7 & 30; Middlemore Hospital	Request for possum traps in the tunnel of building 7. Placed Traps in strategic location inside the tunnel of bldg 7. Follow up check will be done Tomorrow. Request for flea and cockroach spray for tunnel in bldg. 30. Applied Residual insecticide all throughout hotspots area runoff points inside the tunnel. Sighted dead cockroach during this visit.	No Charge - Scheduled Service Day	



09/03/2017	Anaesthesia Department; Middlemore Hospital	Request for flea treatment for the department. Applied flea spray all throughout carpeted area, skirting boards, cracks and crevices.	\$100.00	
09/03/2017	High Dependency Unit; Middlemore Hospital	Follow up check HDU bedspace 12 & 13 completed. Found low ants activity by the windows and spotted gel bait in the garden external of staff lunch room in kids first. Follow up checked of Possum traps of engineering bldg 7 tunnel. Found no sign of activity.	No Charge - Follow up	
13/03/2017	Papakura Birthing Unit; Papakura	Request for Flea activity reported in staff & lunch room. Applied aerosol on corners & any possible nesting areas & installed 2 electronic flea traps on each room. Found no visible sign of flea activity on this visit.	\$100.00	
13/03/2017	Gynae Care Unit; Galbraith Building; Middlemore Hospital	Request for ant treatment for room 04. Found trail of ants entering from the top window frame by the toilet and through the rubbish by the walls. Sprayed Residual aerosol insecticide in the toilet and by the rubbish bag. Spotted gel bait on the windows panel and ceiling edges.	\$100.00	
13/03/2017	Kidz First; Level 2; Middlemore Hospital	Kids first level 2 Apod ,Bpod & C pod Request for ant treatment in all the rooms in the department. Found low ants activity in room AO1,AO2,AO4,AO5,AO6,AO9,B16,B17& Doctors office by the windows, floors, walls cracks & crevices. Spotted gel baits on all rooms in the department including Cpod on all hotspots areas. Placed stations in staff areas . Also found ant activity by the vegetations around external of the kids first bldg by the side to the front entrance garden, staff lunch room garden and Healing garden Spotted gel bait and ant granules by the vegetations cracks and crevices in the walls.	\$100.00	
14/03/2017	Maternity Ward; Galbraith Building; Middlemore Hospital	Request ant treatment for the department. Found low ants in ward 1 to 6 activity coming from cracks and crevices in the window panels. Spotted gel baits on corners up the ceiling tiles and other hot spots area. Follow up checked will be done 15-3-17	\$100.00	
14/03/2017	Theatre Tea Room; Manukau Surgery Centre	Job carried out for mice reported in the theatre tearoom. Inspection carried out throughout the room and found nil signs of target pest. Only issues noted today were door gaps under all doors within the area. If this could be sealed, it may prevent further entry also to the other rooms. One trap was placed along with two bait stations. A follow up visit will be carried out during the week. Preventative measures in place.	\$100.00	

15/03/2017	Acute Allied Health; Middlemore Hospital	Physio Office Colvin Complex room 533. Request for flea treatment for the room 533 Physiotherapy office. Applied Residual insecticide all throughout hotspots area Skirting boards, Floor,cracks and crevices.	No Charge - Scheduled Service Day	
15/03/2017	Ground Floor; Esme Green Building; Middlemore Hospital	Colvin Complex Ground Floor office 534. Request for flea treatment for the room 534 Pulmonary Department Rehab. Applied Residual insecticide all throughout hotspots area (Skirting boards, carpet floor, cracks and crevices.	No Charge - Scheduled Service Day	
16/03/2017	Everest Café & Espresso Alley; Middlemore Hospital	Request for ants and cockroach treatment for department. Checked Staff café stations. Found no visible sign of cockroaches during this visit. Additional stations IDs placed in strategic locations during this visit. Also Checked espresso alley 2 for ants. Found no visible sign of ants activity during this visit. Refresh baits in stations and placed in strategic location.	\$100.00	
16/03/2017	New Born Hearing Screening; Galbraith Building; Middlemore Hospital	New Born Hearing Screening staff kitchen. Follow up visit for ants in the kitchen completed. Found medium ants activity during this visit. Followed the trail and ending in the rubbish bag by the hand wash basin where hand towel are disposed pls make sure that other food rubbish placed in a separate rubbish bag with lids. Spray residual insecticide on the windows cracks and crevices where ants entry points. Add stations and placed in ceiling voids and windows.	No Charge - Follow up	
18/03/2017	Follow Ups: Espresso Alley; New Born Hearing Screening; Maternity Ward	Middlemore Hospital Espresso alley - Follow up check for ants sighting within the area up to th lift Edmon Hillary entrance. Found low ant activity by the lift wooden frames crossings to the backs lift wooden frames and going down the floor vinyl tiles and exiting to the garden beside the espresso alley café. Also sighted ants around the external of Edmond Hillary bldg. Spotted gel baits on hot spots. Follow up cheked for Newborn hearing screening staff lunch room done. Found no visible sign of ants activity during this visit. Pls remove dead ants as it is also pontential food and might encourage ant reinfestation. Thorough cleaning of kitchen is needed. Follow up check maternity ward 1-6 done. Found no visible signs of ants during this visit.	No Charge - Follow up	
20/03/2017	Engineering Department; Tunnels Buildings 7 & 30; Middlemore Hospital	Engineering Tunnel of bldg 7 Follow up check for placed possum cage in tunnel of bldg 7. Found no visible signs of possum activity during this visit. Pick up possum cage.	No Charge - Follow up	

22/03/2017	Ward 24; Colvin Complex; Middlemore Hospital	Request for Ant activity reportedly seen in the site. Found no visible sign of Ant activity on this visit. Windows must be kept close to deter pest entry.	No Charge - Scheduled Service Day	
22/03/2017	Ward 7; Scott Building; Middlemore Hospital	Request for Ant activity found in the staff lunchroom of ward 7. Laid Insect bait stations on all pathways & possible harbourages. Under the fridge & behind the microwave cupboard need to be kept clean, spillages under these machines serves as food. Holes in vinyl needs to be sealed.	No Charge - Scheduled Service Day	
22/03/2017	Whirinaki Mental Health; East Tamaki	Whirinaki Mental Health; East Tamaki, 7 Springs Road, East Tamaki - Replaced 13 moth traps 2 lures medium moth activity all areas.	\$100.00	
23/03/2017	Ward 33 North; Edmund Hillary Building; Middlemore Hospital	Request for flea treatment for corridors and staff area. Applied flea treatment spray on hotspots area runoff points (Skirting boards, carpeted floors, and other hotspots area.	\$100.00	
23/03/2017	Clinical Pharmacy; Level 2; Bray Building; Middlemore Hospital	Request for flea treatment for the department. Applied flea spray treatment all throughout hotspots area runoff (Skirting boards, carpet floors, and other hotspots areas.	\$100.00	
23/03/2017	Engineering Department; CSB Liquid O2 Compound; Middlemore Hospital	Request for wasp removal for the liquid oxygen compound. Removed 6 nest in the area (2 inside the switch box, 4 outside wooden poles) and Sprayed synthetic pyrethroid on 1 nest located in the high level on the wall.	\$100.00	
23/03/2017	Engineering Department; Building 27; Middlemore Hospital	Request for argentine ants activity sighted at staff kitchen of building 27 located outside tree line.	\$100.00	
24/03/2017	Awhinatia; Papakura	Flea Treatment of the 9 fleet vehicles using pestigas & residual spray on all Carpeted areas in the office.	\$100.00	
24/03/2017	Renal Department; Building 38; Western Campus; Middlemore Hospital	Request for reported sightings of mouse droppings in the staff lunch room. Found low weevils dead and live coming from box of cereals in the cupboard. No visible sign of mice activity during this visit. Placed bait stations in strategic locations.	\$100.00	
27/03/2017	Ward 7; Scott Building; Middlemore Hospital	Request for Beg bug activity reportedly seen in patient's Clothes and belongings. Sprayed hospital grade aerosol in the affected area and installed monitoring/bait stations on all possible harbourages.	\$100.00	
30/03/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Tiaho Mai Staff Portacom Request for sighted whitetail spider inside the staff portacom and ants external of the portacom. Placed Stations on strategic hotspots area inside the portacom. Sighted ants activity external of the staff room spotted gel baits around portacom hotspots area	\$100.00	

30/03/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho Mai and Tui ward 22 Completed Monthly Flea treatment for department. Applied insect control treatment all throughout Hotspots area (skirt boards, carpeted floor, cracks and crevices	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
30/03/2017	Communications Office; Level 5; Galbraith Building; Middlemore Hospital	Request for spiders treatment in the entire department. Placed Stations on Strategic hotspots area. Found no sign of white tail spiders during this visit	\$100.00	
30/03/2017	Kidz First; Ground Floor Tea Room; Middlemore Hospital	Reported staff bitten by bugs in external of the tea room. Found birds nest in the corner of the roof by the pipes. Also sighted spiders and ants in the area. Placed Ids in strategic locations, spotted gel baits for ants on hotspots area, and Spray residual aerosol insecticide on sighted spiders web.	\$100.00	
03/04/2017	Te Puna Waiora - Maori Mental Health	Treatment done today for cockroaches in the kitchen cupboard and copy bay. Applied residual insecticide in all cracks and crevices in and around cupboard as well as under all appliances, and in the copy bay. Spot baited in the kitchen cupboard.	\$100.00	
06/04/2017	Level 1; Esme Green Building; Middlemore Hospital	Request for Ant treatment in the Department. Found low ant activity external of the building by the parking lot. Placed bait stations in strategic locations in the room and spotted gel bait external of the premise	\$100.00	
10/04/2017	Kidz First; Level 2; Middlemore Hospital	Request for white tail spiders caught in room B16. Found low white tail spider caught. Placed stations in strategic locations in the room.	\$100.00	
11/04/2017	Changing Rooms; Theatre Suite; Middlemore Hospital	Request for inspection for possible flea in the rooms. Checked flea trap in the room and replaced glueboard. Found no sign of flea during this visit. Will checked glueboard in the office for futher analysis	\$100.00	
12/04/2017	HR Office; Building 38; Western Campus; Middlemore Hospital	Request for ant treatment in the department. Found low ant activity in rthe kitchen underneath the fridge and dish washer. Spotted gel bait on hotspots area and Placed bait stations in strategic locations	No Charge - Scheduled Service Day	
13/04/2017	Level 1; Esme Green Building; Middlemore Hospital	Follow up visit for SO12 ants treatment in the department completed. Found low ants activity on windows cracks and crevices internal and external of the premise. Sugar was spilled by the windows that attract the ants. Has Applied residual insecticide external of the windows frames crevices and refresh baits in stations placed in strategic locations.	No Charge - Follow up	
13/04/2017	Papakura Birthing Unit; Papakura	Ant nest inspection use of bait station.	\$100.00	

19/04/2017	Cancer Support Office Portacom; Middlemore Hospital	Request for ants treatment for the department. Found low ants activity in kitchen and external of the premise. Applied residual insecticide all cracks and crevices in the kitchen and place bait stations on strategic locations. Spotted external hotspots areas	No Charge - Scheduled Service Day	
19/04/2017	Ward 5; Scott Building; Middlemore Hospital	Request for flea treatment of the room. Applied residual insecticide all cracks and crevices skirting boards and other hotspots area. Placed flea trap in the room	No Charge - Scheduled Service Day	
20/04/2017	Project Office; Building 26; Middlemore Hospital	Request for ant treatment for the department completed. Found low ants activity inside and external of the department during this visit. Applied residual insecticide all cracks, crevices and placed bait stations on strategic locations	\$100.00	
26/04/2017	Emergency Care Department; Middlemore Hospital	Medical Assessment Unit. Request for flea treatment in the department. Placed flea traps in strategic locations in the department	No Charge - Scheduled Service Day	
26/04/2017	Tui Ward Kitchen; Tiaho Mai Mental Health Unit; Middlemore Hospital	Request for cockroach treatment in the kitchen of the department. Checked all stations found low cockroach activity caught in IDs. Additional IDs stations placed in strategic locations and spotted gel bait on hotspots area in the kitchen	No Charge - Scheduled Service Day	
27/04/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Monthly routine Flea spray for Tiaho Mai and Tui Ward Colvin complex ward22 Completed. Applied flea treatment spray all Carpets, Walls, Skirting boards, Cracks and Crevices.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
27/04/2017	Cleaning Cupboard; Galbraith Entrance; Middlemore Hospital	Request for Rats treatment. Found droppings inside the cupboard. Placed bait stations and temp snap traps in strategic locations	\$100.00	
28/04/2017	Module 5; Manukau Super Clinic	Request for flea treatment in the department. Inspection for fleas done found no visible signs flea during visit. Has checked bites form staff and placed flea trap stations in strategic locations	\$100.00	
28/04/2017	Pre-op; Manukau Surgery Centre	Request for spiders treatment in the department. Checked all hotspots areas. Found low spiders activity during this visit sighted webs in the inside of the department. Laid stations in strategic locations	\$100.00	
01/05/2017	Module 5; Manukau Super Clinic	Follow up - Module 5 - flea treatment in the department. Applied residual insecticide on carpeted area and side skirts.	No Charge - Follow up	
01/05/2017	Level 2 Foyer; Edmund Hillary Building; Middlemore Hospital	Request for Ants treatment in the area. Found low ant activity coming out from floor cracks and crevices tiling. Spotted gel bait on hotspots area and applied residual insecticide spray on floor cracks and crevices	\$100.00	
03/05/2017	Radiology Department; Middlemore Hospital	Request for removal of posible dead rodent in the department. Checked for any sign of activity and badsmell around the bldg hot spots area. Did not find Any Sign and smell during this visit.	No Charge - Scheduled Service Day	

03/05/2017	Clinical Trials; Ground Floor; Esme Green Building; Middlemore Hospital	Request for Rat control for the department. Checked and inspection of the room carried out. Found kitchen pipes gaps in cupboard. Placed Temporary Bait Station in the cupboard	No Charge - Scheduled Service Day	
04/05/2017	Neo Natal; Harley Gray Building; Middlemore	Request for spider treatment in the department. Checked all hotspots areas. Found no visible signs of spiders, sighting reported. Laid stations in strategic locations	\$100.00	
05/05/2017	Mangere Hub; Waddon Place; Mangere	Request for flea treatment spray throughout the office. Applied residual insecticide all throughout hotspots area Skirting board, Carpet floors, floors, walls, Cracks and crevices.	\$100.00	
10/05/2017	Room 433; Ground Floor; Colvin Complex; Middlemore Hospital	Request for flea treatment in the room. Applied residual insecticide throughout hotspots area carpeted area, walls, skirting board, cracks and crevices.	No Charge - Scheduled Service Day	
10/05/2017	Kuaka Ward; Tiaho Mai Mental Health Unit; Middlemore Hospital	Request for mouse treatment in the department. Checked all rooms reported activity. Found low mouse activity reported and sighted dropping. Placed temp stations in staff access rooms only	No Charge - Scheduled Service Day	
10/05/2017	Ward 33 North; Edmund Hillary Building; Middlemore Hospital	SO12# 422420 RC# 04-211-2202-5127 Request for cockroach control in the department . Checked all rooms hotspots area (cupboards, wall crevices , appliances, staff rooms). Found no visible signs of cockroach activity during this visit. Laid stations and Placed in strategic locations	No Charge - Scheduled Service Day	
12/05/2017	Emergency Care Department; Middlemore Hospital	Request for ants treatment for entire Paediatrics ED department . Checked all rooms for ants activity. Found low ant activity in room A01 sighted by the windows frames. Applied ant gel bait on hotspots area. In all vacant rooms kitchens in the department. Also checked ground level gardens found low ant activity right side of the garden. Spotted gel bait on hot spots area.	\$100.00	
15/05/2017	Medication Safety Service; Level 1; Esme Green Building; Middlemore Hospital	Request for Flea Spray for the room 114. Applied residual insecticide throughout hotspots area runoff points( Skirting boards, Carpeted floor, cracks and crevices).	\$100.00	
17/05/2017	Ward 5; Scott Building; Middlemore Hospital	Request for cockroach treatment for the department. Checked all hotspots area in the ward. Found no visible signs of cockroach activity during this visit. Laid stations and placed in strategic locations	No Charge - Scheduled Service Day	
17/05/2017	Intake & Assessment; Acute Community Mental Health; Kidz First Corridor; Middlemore Hospital	Request for flea treatment in the department. Applied Antistatic treatment with Insect growth regulator throughout hotspots skirting boards, Carpeted floors, cracks and crevices.	No Charge - Scheduled Service Day	

17/05/2017	Level 1; Colvin Complex; Middlemore Hospital	Request for rat problem in the roof void. Checked roof void. Found rat droppings in the roof void. Placed baits stations in the ceiling void in strategic locations	No Charge - Scheduled Service Day	
19/05/2017	Renal Department; Building 38; Western Campus; Middlemore Hospital	Request for Flea Spray for the department. Applied Residual insecticide Spray all throughout hotspots Ground level and Level 1 of the department on hotspots area (Skirting boards, Walls, Floors, Carpeted floors, cracks and crevices)	\$100.00	
19/05/2017	Everest Café; Middlemore Hospital	Request for additional Fruit fly trap station. Placed traps as specified in the map where activity is. Updated file in the folder SDS, Map, SRA, Certificates.	\$100.00	
19/05/2017	Level 1; Esmé Green Building; Middlemore Hospital	Request for Flea spray treatment all room in level 1 except room 114 which was done 15-05-17. Applied Residual Insecticide Spray all throughout hotspots area Skirting boards, walls, Carpeted floors, floors, cracks and crevices).	\$100.00	
19/05/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Unit Managers office - Request for Flea spray treatment for managers room. Applied Residual insecticide all throughout hotspots area (Skirting board, wall, carpeted floor , cracks and crevices )	\$100.00	
24/05/2017	Clinical Records; Galbraith Basement; Middlemore Hospital	Request for Rat treatment in the department . Checked Toilet ceiling void found rat droppings in ceiling void during this visit . Placed bait stations and baits in strategic locations	No Charge - Scheduled Service Day	
24/05/2017	Room 431; Ground Floor; Colvin Complex; Middlemore Hospital	Request for ant treatment for the department completed. Checked inside room and outside of the room but there is no access outside of the room. Found no visible signs of ants activity during this visit. Placed baitstations on strategic location	No Charge - Scheduled Service Day	
24/05/2017	Botany Downs Birthing Unit	Ants sighted in kitchen added 3 baited stations to area spot treatment interior and exit door	\$100.00	
24/05/2017	Theatre Change Rooms; Manukau Surgery Centre	Request for flea issues in theatre change rooms. Checked all hotspots areas. Laid flea trap in strategic locations	\$100.00	
26/05/2017	Ward 7; Scott Building; Middlemore Hospital	Request for flea treatment for Day room and reception. Applied anti static treatment with Insect growth regulator all throughout carpeted floors, Skirting boards, cracks and crevices.	\$100.00	
31/05/2017	Radiology Department; Middlemore Hospital	Request for inspection on dead rodent smell coming from the ceiling void S2 clinical procedure room. Found dead rat in ceiling void on top of the computer by the door. Removed and placed odor bag to help eliminate the smell.	\$100.00	
07/06/2017	Ward 31; Edmund Hillary Building; Middlemore Hospital	Request for flea treatment in the department. Applied Anti static treatment with insect growth regulator on all hotspots area (Skirting boards, carpeted floors, cracks and crevices).	No Charge - Scheduled Service Day	

08/06/2017	National Burns Centre; Middlemore Hospital	Request room inspection for whitetail spiders. Staff caught spiders in the room. Checked hotspots placed in the department. Placed Trap stations in strategic locations/ rooms in the department	\$100.00	
09/06/2017	Theatre 25; Manukau Surgery Centre	Request for mice activity in the department. Found low mice activity in near OT25 shelves, mice damage and droppings sighted. Placed bait stations in strategic locations.	\$100.00	
14/06/2017	Ward 5; Scott Building; Middlemore Hospital	Request for flea treatment for Room 517. Applied Residual insecticide Spray all throughout hotspots. Skirting boards, Floors, Chair feets cracks and crevices.	No Charge - Scheduled Service Day	
14/06/2017	Whirinaki Mental Health; East Tamaki Mental Health; East Tamaki	Request for replacement of Moth Traps in Level 3,2 and Ground floor. Found Medium to high level of moth activity in lvl 2 kitchen and office caught. Moth trap placed in strategic locations.	\$100.00	
16/06/2017	Changing Rooms; Theatre Suite; Middlemore Hospital	Carried out inspection and installation of Bedbugs Monitoring Device in Changing Rooms; Theatre Department (3 pcs/ Male Changing room, 3 pcs/Female Changing room, 2 pcs /overnight room 1, and 2pcs/ overnight room 2). Found no visible sign of bed bugs during inspection.	\$100.00	
21/06/2017	Changing Rooms; Theatre Suite; Middlemore Hospital	CSB Male & Female Change rooms - Completed Bedbug Spray for both male and female changing rooms. Applied Residual insecticide Spray all throughout hotspots area (Floors, walls, cracks and crevices)	\$100.00	
21/06/2017	Registrars Sleep Rooms & CNM Office; Theatre Suite; Middlemore Hospital	Carried out Residual insecticide spray 2 X Dr's Sleep rooms in Main Theater CNM office completed. Applied Residual insecticide all throughout hotspots area ( Side table, Bed base, Skirting boards, under sacking of bed, Fittings, carpeted floors, cracks and crevices).	\$100.00	
23/06/2017	Community Central Office; 3/19 Lambie Drive; Manukau	Request for flea spray in the department. Applied residual insecticide all throughout the Community Central Office and all other areas upstairs for fleas. NOTE: Not all offices where unlocked to enable spray	\$100.00	
24/06/2017	Kidz First; Level 2; Middlemore Hospital	Request for ants treatment in the department. Found Low ant activity in Rm 1 sighted 10 coming from the window panels cracks and Rm 3 sighted 3 by the windows and external of the bldg. Applied aerosol spray in cracks and crevices and spotted gel baits on hotspots area in rooms the are vacant. Spotted gel baits external of the bldg. by the gardens	\$100.00	
28/06/2017	Histology; Level 1; Bray Building; Middlemore Hospital	Request for Flea spary for the department. Applied Residual insecticide Spray all throughout hotspots area ( Floors, Walls, Skirting Boards, Cracks and Crevices). Control measures in placed.	No Charge - Scheduled Service Day	



28/06/2017	Kidz First; Administration; Ground Floor; Middlemore Hospital	Request for mouse control in the department. Found droppings in the staff kitchen by the cupboard and reported sightings. Placed stations in strategic locations in the department. Control measures in placed	No Charge - Scheduled Service Day	
29/06/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Completed department request for flea treatment. Applied anti static treatment with insect growth regulator to control fleas on hotspot area carpeted floors, skirting boards, cracks and crevices. Control measures in placed .	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
30/06/2017	Auckland Spinal & Rehabilitation Unit; Bairds Road; Otara	Request for mice treatment in the kitchen. Found low mice activity in the kitchen baits taken and droppings sighted. Rebaited stations accordingly and placed 3 additional stations in strategic locations	\$100.00	
05/07/2017	Ward 23; Colvin Complex; Middlemore Hospital	Request for flea monitoring in the Nurse station for 1 staff reported flea bites. Placed Electronic Flea trap in the nurse station	No Charge - Scheduled Service Day	
07/07/2017	Ward 8; Scott Building; Middlemore Hospital	Request for flea spray in the ward. Applied residual insecticide(Toxic) all throughout the Doctors/Ward clerks area and the meeting room. Warning signs posted. Applied insect growth regulator (Non Toxic) near the nurses station.	\$100.00	
12/07/2017	Emergency Care Department; Middlemore Hospital	Request for ant treatment in the staff tearoom and room 9, 12 and Equipment storage room. Found low ants activity in Room 9 and staff tearoom/lunchroom. Spotted gel bait on hotspot areas. Food spillages under appliances in staff tearoom/lunchroom require removal to discourage pest activity	No Charge - Scheduled Service Day	
13/07/2017	Ward 7; Scott Building; Middlemore Hospital	Request for flea spray in the doctors station. Applied residual insecticide(Non Toxic) all carpeted area.	\$100.00	
14/07/2017	Ward 34 North; Edmund Hillary Building; Middlemore Hospital	Request for flea spray. Applied residual insecticide(Toxic) all throughout Meeting room. Signs posted. Applied residual insecticide(Non Toxic) all throughout Doctors/Nurses station.	\$100.00	
17/07/2017	Kidz First; Level 2; Middlemore Hospital	Room B15. Completed SO12 request for ants in the room. Found low ant activity in the room, dead sighted. Spotted gel bait on hotspot areas. Found low ant activity in the healing gardens next to Kidz First. Spotted gel bait and applied ant granules in the garden	\$100.00	

18/07/2017	Emergency Care Department; Middlemore Hospital	Follow up visit. Found no visible signs of ants activity in any of the rooms apart from sightings reported by staff. Spotted gel bait on hotspot areas in rooms 20, 21, recess room 1-4 and near the IVL trollies. Applied ant granules in the gardens next to the staff lunchroom. Food spillages in the staffroom needs to be removed to discourage pest activity. Hole in the ceiling in the Emergency Care needs to be fixed to deter pest ingress.	No Charge - Follow up	
22/07/2017	Home Health Care; Building 38; Western Campus; Middlemore Hospital	Sprayed pestigas on 30 fleet cars for fleas treatment. Also Sprayed building 38 using cdax for both levels for fleas treatment.	\$300.00	
24/07/2017	Histology; Level 1; Bray Building; Middlemore Hospital	Request for flea treatment in reported fleat bites rooms in the Department. Placed 2 Flea traps in strategic location for rooms 02 106 & 02 108. Found no sign of flea activity during this visit	\$100.00	
25/07/2017	Emergency Care Department; Middlemore Hospital	Paeds Short Stay - Request for ant inspection and treatment. Found low medium ants activity in room 15,16, and 19 sighted going to food spillage in the floor. Spotted gel baits on hotspots area	\$100.00	
25/07/2017	Kidz First; Level 2; Middlemore Hospital	Request for ant inspections and treatment for the department. Found low ants activity in b16 toilet and window panels. Spotted gel bait on hot spots areas. Inspection done on all vacant rooms in Apod, Bpod, Cpod, and external grounds of the bldg. Found no sign of activity during this visit	\$100.00	
26/07/2017	Maternity Ward; Galbraith Building; Middlemore Hospital	Maternity Ward South - Request for flea spray treatment for 5 rooms carpeted. Applied antistatic spray with insect growth regulator to all hotspots area. Control measures in placed.	No Charge - Scheduled Service Day	
26/07/2017	Level 1; Colvin Complex; Middlemore Hospital	Request for inspection of the ceiling void possible dead rodent. Found 1 dead rat in ceiling void removed and applied aerosol spray for blow flies in the ceiling.	No Charge - Scheduled Service Day	
26/07/2017	Acute Allied Health; Middlemore Hospital	Request for treatment reported cockroach sightings in the Dietitians pod. Inspection done found no visible sign of cockroach activity during this visit. Placed IDs in strategic locations for monitoring	No Charge - Scheduled Service Day	
27/07/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Carried out Monthly Flea Spray treatment for department. Applied antistatic spary with Insect growth regulator on hotspots area in the department. Control measures in placed .	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable

27/07/2017	Kidz First; Level 2; Middlemore Hospital & Emergency Care Department; Middlemore Hospital	Follow up visit will ants activity in both departments Completed. Site inspections of emergency department shortstay done. Found no ants and reported activity during this visit . Spotted gel bait on staff toilet where staff have seen other days. Site inspection of Kidz First A01,A03,B15,&B16 Done. Found 5 ants in the toilet of A03 by the door frame crevices. Was reported ants coming out from the shower drains. Spotted gel baits on hotspots area in A03,A01, & B16. Ground inspection of garden carried out. Found no visible sign of ants during this visit. Follow up visit will be done 2-8-17	No Charge - Follow up	
31/07/2017	Kidz First; Level 2; Middlemore Hospital	Follow up visit for Ants in the department completed. Found low ants activity in A05,A06 and B21 all rooms coming from crevices in the toilets floors and walls . Spotted gel baits on hotspots area on all vacant rooms. Also checked external grounds found no ants activity during this visit	No Charge - Follow up	
03/08/2017	Gastroenterology Department; Middlemore Hospital	Request for flea spray for all carpeted rooms (7 rooms) in the department. Applied residual insecticide spray all throughout hotspots area (Skirting boards, walls, carpeted floors, cracks and crevices.)	\$100.00	
03/08/2017	Espresso Alley; Galbraith Building; Middlemore Hospital	Request for cockroach treatment for the café completed. Checked all hotspots area in the café. Found 1 Cockroach by the rubbish bin cupboard caught (removed). Spotted gel baits on hotspots area . Placed traps stations in strategic locations . Control measures in place	\$100.00	
07/08/2017	Maternity Ward; Galbraith Building; Middlemore Hospital	Maternity Ward North - Request for flea treatment spray for all carpeted room in maternity ward North department. Applied anti static with insect growth regulator on all throughout carpeted rooms in maternity ward North. Control measures in placed .	\$100.00	
09/08/2017	Clinical Records; Galbraith Basement; Middlemore Hospital	Request for flea treatment for the department. Applied Anti Static with insect growth regulator Spray on all hotspots area in the department.	No Charge - Scheduled Service Day	
09/08/2017	Critical Care Complex; Middlemore Hospital	Request for flea treatment in the changing rooms and Tea rooms. Applied residual insecticide Aerosol spray on changing rooms hotspots areas. Placed Electronic Flea Trap on tea room in strategic locations	No Charge - Scheduled Service Day	
09/08/2017	Facilities; Building 26; Middlemore Hospital	Request for ant treatment for the department. Found low ant activity by the office walls crevices. Applied residual aerosol spray on cracks and crvices and addition bait stations placed in strategic locations	No Charge - Scheduled Service Day	

09/08/2017	Acute Allied Health; Middlemore Hospital	Acute Allied Health Colvin Complex room 533 - request for site inspection for bad smell in the room. Checked roof ceiling void for dead rodents. Found no sign of dead rodent during this visit. Placed odour bag in the room to eliminate smell.	No Charge - Scheduled Service Day	
09/08/2017	Renal Department; Building 38; Western Campus; Middlemore Hospital	Request for cockroach treatment for the renal technician room. Site inspection done checked all hotspots areas. Found no visible sign for cockroach activity during this visit. Placed Ids in strategic location for monitoring	No Charge - Scheduled Service Day	
11/08/2017	High Dependency Unit; Middlemore Hospital	HDU Bedspace 15. Request for ant treatment in bedspace 15. Sighted low ants activity near the toilet area and patient bed area. Spotted gel bait on hotspot areas. It is highly recommended that patients do not leave food items out in open and food scraps are cleaned off floors to discourage pest activity.	\$100.00	
16/08/2017	SMO Sleep Room; Level 3; Galbraith Building; Middlemore Hospital	Request for flea spray for the room. Applied residual insecticide spray all throughout hotspots area (Skirting boards, Carpeted floors, Walls, cracks and crevices. Regular cleaning and vacuuming underneath bed required buildup of dust underneath mattress sighted.	No Charge - Scheduled Service Day	
21/08/2017	Te Puna Waiora - Maori Mental Health	Request for cockroach treatment in the staff lunch room completed. Found Medium Cockroach activity at the back of the fridge by the sink. Applied residual insecticide spray Aerosol all throughout hotspots area. Spotted dust to dust and gel baits on cracks and crevices. Placed Ids on hotspots areas. Control measures in place	\$100.00	
23/08/2017	Neo Natal; Harley Gray Building; Middlemore	Neonatal Care Sleeproom Rimu and Kauri - Request for Bedbug inspection. Checked 2 rooms for any sign of bedbugs. Found no visible sign of bedbugs during this visit. Applied residual aerosol spray on hotspots areas (skirting boards, carpeted floor, cracks and crevices). Placed Monitoring Devices in both rooms	No Charge - Scheduled Service Day	
23/08/2017	Pre-op; Manukau Surgery Centre	Request for cockroach treatment in the department. Conduct Site inspection for reported sighting of cockroach in the nurse station. Checked all Insect traps in the department and hotspots areas. Found cricket in one of the Ids in the nurse stations cupboard. Removed and Placed . Additional stations on hotspots area. Found no visible sign of cockroach during this visit.	\$100.00	
24/08/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Routine flea spray for the department completed. Applied Anti static with insect growth regulator all throughout hotspots area (Skirting boards, Carpeted floors, walls, cracks and crevices). Control measures in placed	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable

30/08/2017	HR Office; Building 38; Western Campus; Middlemore Hospital	Request for mouse treatment for the department. Checked and cleaned bait station . Found low mouse activity in the department baits taken and droppings sighted in the kitchen cupboard. Rebaited and refresh baits in stations accordingly. Additional stations placed in strategic locations. Control measures in placed	No Charge - Scheduled Service Day	
31/08/2017	Te Puna Waiora - Maori Mental Health	Follow up visit SO12 request for cockroach treatment. Checked all hotspots area and Ids. Found no visible sign of cockroach activity during this visit. Spotted gel bait and placed additional ids on hotspots area .	No Charge - Follow up	
01/09/2017	Health Intelligence & Information; Level 1; Esme Green Building; Middlemore Hospital	Request for flea spray treatment for the department. Applied residual insecticide spray all throughout hotspots area (Skirting boards, Carpeted floors, cracks and crevices. ) Control measures in place	\$100.00	
01/09/2017	Engineering Deparment; Building 27; Middlemore Hospital	Request for ants treatment for the department. Checked all hotspots area. Found Low ants activity in the mens toilet by the sink and external of the toilet coming form the pipes. Spotted gel baits on hotspots area inside and outside of the bldg	\$100.00	
05/09/2017	Ward 1; Scott Building; Middlemore Hospital	Charge Nurse Office - Request for flea treatment for the charge nurse room. Applied residual insecticide spray on hotspots area ( Skirting boards, walls, floors, Cracks and crevices. Placed 1 electronic flea trap for monitoring.	\$100.00	
11/09/2017	Dialysis Unit; Manukau Super Clinic	Request for flea treatment in the unit. Applied residual insecticide in carpeted areas and side skirtings of non carpeted areas. It is recommended not to vacuum for one week.	\$100.00	
11/09/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Kauka Ward - Request for cockroach treatment for staff locker room. Found Low cockroach activity by the back motor of the fridge sighted. Apllied Residual insecticide spray all throughout hotspots area, spotted gel baits and placed IDs in strategic locations . Control measures in placed	\$100.00	
13/09/2017	Equipment Room; Colvin Complex; Middlemore Hospital	Request for ant treatment for room 11. Found low ants activity external of the room and internal by the door. Applied residual insecticide spray throughout cracks and crevices and spotted gel baits on hot spots area	\$100.00	
13/09/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	OT Department - Request for mouse treatment for the department. Found mouse droppings in the portacom. Placed stations on strategic locations	No Charge - Scheduled Service Day	

14/09/2017	Critical Care Complex; Middlemore Hospital	Request for fly activity in the ward. Sighted low blowflies activity in the ward and sightings reported. Inspected for possible entry points and found one of the rooms has damaged ceiling void. Advised and showed the staff nurse about the ceiling void and she will try to arrange the maintenance team to fix/close the gap	\$100.00	
15/09/2017	Histology; Level 1; Bray Building; Middlemore Hospital	Request for flea treatment for the department. Applied residual insecticide spray all throughout hotspots area (Skirting boards, carpeted floors, walls, Cracks and crevices).	\$100.00	
20/09/2017	Cancer Support Office Portacom; Middlemore Hospital	Request for ant treatment for the department. Found low ants activity by the front the door and kitchen. Applied residual aerosol insecticide spray and spotted gel baits on hotspots area . Rebaited stations accordingly	No Charge - Scheduled Service Day	
20/09/2017	Ward 7; Scott Building; Middlemore Hospital	Request for flea treatment for ward cleck room and day room. Applied Anti static with insect growth regulator all throughout hotspots area.	No Charge - Scheduled Service Day	
25/09/2017	Ward 4; Scott Building; Middlemore Hospital	Request for flea inspection for room 406. Found no visible sign of flea during this visit. Placed Electronic flea trap for further monitoring.	\$100.00	
28/09/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Completed Routine flea treatment spray for department. Applied anti static and insect growth regulator on all hotspots area carpeted floors, walls, skirting boards, cracks and crevices.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
28/09/2017	Ward 24; Colvin Complex; Middlemore Hospital	Request for Flea spay and cockroach treatment in the department. Applied Residual insecticide spray all carpeted areas and cracks & crevices. Inspection for roaches done on hotspots areas. Placed Insect detectors and spotted gel bait on strategic locations . Control measures in placed	\$100.00	
10/10/2017	Whirinaki Mental Health; East Tamaki	Request for replacement of moth trap in all level. Found low level of moth activity in 3 and ground floor and medium moth activity in level 2 Replaced and re align all traps. Control Measures in place	\$100.00	
18/10/2017	Ward 33 East; Edmund Hillary Building; Middlemore Hospital	Request for flea treatment spray for Nurse stations, Doctors area, Reception, and patient lounge. Applied anti static and insect growth regulator on hotspots area . Control measures in place	No Charge - Scheduled Service Day	
19/10/2017	Home Health Care; Building 38; Western Campus; Middlemore Hospital	Flea spray - Pestigas spray treatment for 33 fleet cars 1 van and Building 38 offices	\$300.00	
25/10/2017	Executive Management; Finance Office; Level 5; Galbraith Building; Middlemore Hospital	Request for ant treatment in the department. Found low ant activity by the finances office doors coming from the fire exit stairs to ground level. Spotted gel baits on hotspots area . Control measures in place	No Charge - Scheduled Service Day	

25/10/2017	Sir William Manchester Suite; Level 1; Galbraith Building; Middlemore Hospital	Request for Ant treatment in the department. Found low ants from Kitchen going to fire exit stairs and ground level sighted. Spotted gel baits on hotspots area . Placed stations in strategic locations. Control measures in place	No Charge - Scheduled Service Day	
25/10/2017	Tamaki Oranga Mental Health Unit; Bairds Road; Otara	Request for Mouse treatment for the unit. Found low mouse activity reported. Placed bait station on Staff office and areas.	\$100.00	
27/10/2017	Pacific Health Development; Poutasi Link; Middlemore Hospital	Pacific Health Development Room 17 - Request for mouse treatment in the department. Found mouse droppings inside the sink cupboard. Placed stations in strategic locations. Gaps in pipes exit in the cupboard requires sealing to deter rodent ingress	\$100.00	
30/10/2017	Engineering Department; Building 27; Middlemore Hospital	Request for ant treatment in the staff Lunch room. Found low ant activity internal by the rubbish bins and external by the door thorough walls and grounds. Spotted gel baits on hotspots area. Placed stations and rebaited stations accordingly	\$100.00	
31/10/2017	Tamaki Oranga Mental Health Unit; Bairds Road; Otara	Residual insect spray for the department. Found low fly and ants sighted. Applied residual insecticide spray all throughout hotspots area (Floors, Walls, carpeted areas, Skirting board, Cracks and crevices. Follow up visit for mouse in the department completed. Found low mouse activity by the switch board cupboard baits taken. Gaps around pipes exits needs to be sealed to deter pest ingress.	\$100.00	
02/11/2017	Engineering Department; Building 27; Middlemore Hospital	Request for flea treatment in the Help Desk Office. Staff reported bittings but no visible sign of flea was sighted. Placed 2 Electronic Flea Traps in strategic locations for monitoring	\$100.00	
08/11/2017	Mental Health Services for Older People Office; Level 1; Colvin Complex; Middlemore Hospital	Request for roof void inspection reported noise. Checked roof void and trap stations. Found no visible sign of rodent during this visit .	No Charge - Scheduled Service Day	
08/11/2017	Pharmacy; Basement Kidz First; Middlemore Hospital	Request for site inspection for staff reported bites. Found that ceiling renovations external of the department is being carried out. Placed insect detectors in strategic locations for monitoring and rebaited ants stations	No Charge - Scheduled Service Day	
09/11/2017	Infection Control Team; Level 1; Esme Green Building; Middlemore Hospital	Request for flea spray treatment for department (found flea in room 105). Applied residual insecticide spray all throughout hotspots area. Control measures in place	\$100.00	

09/11/2017	Ophthalmology Unit; Level 3; Galbraith Building; Middlemore Hospital	Carried out site inspection for reported bad smell from reception area. Got to the site but the need key to access the area. Have called Catherine to ask if I can call security for the key. Called John from security and tried all the keys but was not able to access the site. Also inform Kushnee and just told will come back tomorrow 11-11-17 at 8am to do the inspection.	No Charge - Job Deferred	
10/11/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho Mai and ward 22 Tui ward Completed Flea treatment spray for the department. Applied anti static and insect growth regulator spray on all hotspots area . Control measures in placed	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
10/11/2017	Ophthalmology Unit; Level 3; Galbraith Building; Middlemore Hospital	Request for inspection of the Ophthalmology reception area for reported foul smell. Checked entire room and ceiling void for any sign. Found no smell, no droppings, no sign of any activity during this visit. Aslo 2 staff has said they have not smell any during this time.	\$100.00	
11/11/2017	Referral & Appointment Centre; Manukau Super Clinic	Request for flea treatment in the office. Applied residual insecticide all throughout carpeted areas in the whole office including Management Suite & Surgical Sub-Specialties Management.	\$100.00	
14/11/2017	Cardiac Step Down Unit; Edmund Hillary Building; Middlemore Hospital	Carried out inspection and treatment for flea reported caught in the department. The staff has identified and caught the flea in one of the nurse stations. Applied sumilarv (insect growth regulator) on all carpeted rooms in the department. Placed Electronic flea traps in both nurse stations CCU and CSDU.	\$100.00	
20/11/2017	Ward 5; Scott Building; Middlemore Hospital	Meeting Room - Request for flea treatment for the meeting room. Staff reported caught 3 flea and staff bites. Applied residual aerosol spray all throughout hotspots area (Skirting boards, cracks and crevices). Regular cleaning vacuum of chairs and entire ward to deter flea harbourage.	\$100.00	
20/11/2017	Room 433; Ground Floor; Colvin Complex; Middlemore Hospital	Request for flea spray treatment of the department . Found possible flea bites from staff sighted arms and legs. Applied residual insecticide spray all throughout hotspots area (Skirting boards, carpeted floors, cracks and crevices.)	\$100.00	
21/11/2017	Te Puna Waiora - Maori Mental Health	Acute Community Mental Health Kerrs Road Manukau - Carried out Site inspection for reported staff bites completed. Staff not sure and not sighted fleas in the area. Placed 3 Electronic flea traps where complain of bites	\$100.00	



22/11/2017	Ward 23; Colvin Complex; Middlemore Hospital	Request for flea spray treatment for Nurse station Documentation and Hand Over Room. Applied anti static spray with insect growth regulator on all carpeted areas. Control measures in placed .	No Charge - Scheduled Service Day	
22/11/2017	Ward 32 North; Edmund Hillary Building; Middlemore Hospital	Request flea spray for the meeting room, Doctors area, and patients lounge. Applied residual insecticide spray in the meeting room and anti static with insect growth regulator spray for Doctors area and Patients lounge.	No Charge - Scheduled Service Day	
23/11/2017	Critical Care Complex; Middlemore Hospital	ICU Tearoom Couches - Request for Insect Spray for couches in the tea rooms. Applied residual aerosol spray all parts of the couches that will not get contact with skin. Also recommended a regular cleaning vacuuming of couches to prevent pest harbourage.	\$100.00	
24/11/2017	Security Office; Manukau Super Clinic	Request for a flea spray in the office. Applied residual insecticide all throughout the office. Caution sign posted.	\$100.00	
27/11/2017	Community Central Office; 3/19 Lambie Drive; Manukau	Request for flea treatment in the office. Applied residual insecticide all throughout carpeted areas in the main office. Caution signs posted.	\$100.00	
27/11/2017	Te Puna Waiora - Maori Mental Health	Request for flea treatment in the ground floor. Checked all flea traps set in the office. Found 1 flea caught in traps the front reception office. Applied insect growth regulator spray in all carpeted areas	\$100.00	
27/11/2017	The Cottage/Faleola Service Matariki; Great South Road; Otahuhu	Request for site for maggots from ceiling. Found high activity of indian meal moth in the Faleola Service room and staff kitchen/lunch room. Applied residual aerosol spray on ceiling cracks, crevices and place moth traps on strategic locations	\$100.00	
28/11/2017	Theatre Change Rooms; Middlemore Hospital	Carried out Spot spray application to all cavities in both male and female changing Rooms ( Skirting boards, Underside of the benches, Shower areas, base and behind of locker units, and some of the lockers as most of the lockers are locked or have not been emptied. Found no visible sign of any pest during this treatment on both changing rooms. Applied residual insecticide spray all throughout hotspots area . Control measures in place	\$100.00	
29/11/2017	Facilities; Building 26; Middlemore Hospital	Request for ants treatment in the department. Found low argentine ants activity by the kitchen, office and external of the bldg sighted. Spotted gel baits on and refresh baits in stations	No Charge - Scheduled Service Day	
29/11/2017	Theatre Suite; Middlemore Hospital	Dr's Sleep Rooms - Completed Site inspection for biting insect for 2 sleep rooms in the department. Found No visible sign of target pest during this visit. Applied residual insecticide spray all throughout hotspots area . Control measures in place	No Charge - Scheduled Service Day	

30/11/2017	Ward 7; Scott Building; Middlemore Hospital	Request for Flea spray treatment all carpet areas and chairs not the fabric seat. Applied anti static and insect growth regulator on Day room and Applied residual insecticide spray on charge nurse corridor and office, hand over Room and Doctors office all throughout hotspots area .(skirting boards, carpet floors, cracks and crevices.	\$100.00	
30/11/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho Mai and Ward 22 Tui Ward flea spray treatment Completed flea spray treatment in the both department . Applied Antistatic with Insect Growth Regulator all throughout hotspots area .	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
01/12/2017	Recruitment & OH&S Offices; Level 4; Esme Green Building; Middlemore Hospital	Request for flea spray in the offices. Applied residual insecticide all throughout carpeted areas. Caution signs posted.	\$100.00	
05/12/2017	Maternity Ward; Galbraith Building; Middlemore Hospital	Request for flea spray treatment in all carpeted rooms completed. Applied insect growth regulator spray with anti static treatment in carpet room in the department.	\$100.00	
06/12/2017	Ward 2; Scott Building; Middlemore Hospital	Request for flea spray for all carpeted areas. Applied insect growth regulator spray with anti static on all carpet room dayroom Staff lunch room hall way and lounge. Control measures in place	No Charge - Scheduled Service Day	
06/12/2017	Ward 1; Scott Building; Middlemore Hospital	Ward 1 Nurses Station - Request for Inspection and treatment for cockroach caught in the nurse stations. Found the reported insect caught was lady bug not cockroach. Checked all hotspots area. Found no visible sign of of cockroach during this visit. Placed insect monitoring traps in strategic locations	No Charge - Scheduled Service Day	
07/12/2017	Ward 33 North; Edmund Hillary Building; Middlemore Hospital	Request for flea spray treatment for the department. Applied insect growth regulator spray with anti static treatment on all carpeted areas Doctors area, Charge nurse office, computer room, & Patient lounge. Control measures in place	\$100.00	
08/12/2017	Emergency Care Deparment; Middlemore Hospital	Adult Assesment Room 4 - Request for flea treatment in one of the room in the department. Reported flea sightings for patient blankets. Placed Electronic flea trap in the room for monitoring	\$100.00	
13/12/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Huia Ward - Request for cockroach treatment in the ward. Placed IDs for monitoring in strategic locations. Follow up visit to be done during next weeks routine.	No Charge - Scheduled Service Day	
15/12/2017	Te Puna Waiora - Maori Mental Health	Follow up visit for flea treatment. Checked all electronic flea traps. Found no visible sign and reported flea activity during this visit . Pick up all flea traps in the department. No futher visit will be done SO12 is now closed.	No Charge - Follow up	

15/12/2017	Clinical Records; Galbraith Basement; Middlemore Hospital	Request for white tail spider treatment. Checked site all throughout hotspots area. Found no visible sign of white tail spider during this visit . Placed insect traps on strategic locations	\$100.00	
15/12/2017	Theatre Suite; Middlemore Hospital	Request for white tail spider treatment in Theater 10. Was able to checked all hotspots area the inside and outside of the theater 10. Found no visible sign of white tail spider during this visit. Found the one room inside the theater (network) has cables coming from ceiling voids, and some of the ceiling tiles not fitted/ placed properly possible entry points needs to be sealed to deter pest ingress. Was only allowed to placed insect traps outside the theater by the incharge nurse	\$100.00	
20/12/2017	Ward 35 East; Edmund Hillary Building; Middlemore Hospital	Request for flea spray treatment in all carpeted areas in the department. Applied insect growth regulator spray with anti static treatment on hotspot area in the lounge, doctors area, charge nurse, and meeting room. Control Measures in place	No Charge - Scheduled Service Day	
20/12/2017	Gynae Care Unit; Galbraith Building; Middlemore Hospital	Request for flea spray treatment for Drs. Rooms and Charge nurse room. Applied insect growth regulator spray with anti static treatment on both rooms hotspots area. Control Measures in place	No Charge - Scheduled Service Day	
27/12/2017	Ward 1; Scott Building; Middlemore Hospital	Request for flea spray treatment for all carpeted areas. Applied insect growth regulator spray with anti static treatment on all hotspots area. Control measures in place	No Charge - Scheduled Service Day	
28/12/2017	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho mai and Ward 22 Tui ward colvin complex. Completed Flea spray treatment for both wards. Applied insect growth regulator spray with anti static treatment on hotspots area. Control measures in place	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
03/01/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Tiaho Mai Reception - Carried out Pest control inspection for reported bad smell from ceiling. Checked ceiling void found 1 dead rat and droppings. Placed traps stations in stategic locations and odor bag to minimize the bad odour	No Charge - Scheduled Service Day	**Job's that are completed on a Wednesday at Middlemore site incur no charge as this is the "Scheduled Service Day"
03/01/2018	The Cottage; Faleola Services; Great South Road; Otahuhu	Follow up visit for moth in the department. Found low moth activity during this visit sighted 3 flying. Replaced all moth traps and lures. Control measures in placed.	No Charge - Follow up	
06/01/2018	Pukekohe Hospital	Conducted a thorough fly treatment to main kitchen area using a hand tank method to ceiling areas	\$100.00	
08/01/2018	Ward 1; Scott Building; Middlemore Hospital	Reported flea bites complain from patient's. Placed electronic flea trap in room 212 and nurse stations for monitoring. Patient complained has already been discharge	\$100.00	

10/01/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Request for cockroach treatment for staff locker room. Found low cockroach activity at the back of the fridge motor caught on ids and sighted 1 nymph german cockroach by the wall. Spotted gel baits on hotspots areas and replaced iDs placed in strategic locations. Has advised staff to clean around the room and carpet has to be dried from liquid spillage	No Charge - Scheduled Service Day	
10/01/2018	Ward 10; Scott Building; Middlemore Hospital	Reported flea bites form the department. Site inspection and investigation was done. Talked with one of the nurse that has reported flea bites. Bites was in the arms and she was not able to identify the insect the bite her. No visible sign of flea during this visit. Placed Electronic flea trap by the nurse stations	No Charge - Scheduled Service Day	
10/01/2018	Whirinaki Mental Health; East Tamaki	Request to replace moth traps on Levels G, 2 & 3. Found low moth activity caught in moth traps. Replaced traps and placed 2 additional traps.	\$100.00	
10/01/2018	Botany Birthing Unit	Ants reported room 3 added ant station and spot treatment door windows spray exterior walls and windows sills	\$100.00	
12/01/2018	Ward 1; Scott Building; Middlemore Hospital	Flea treatment sighted for room 107. Checked room hotspots area. Also talked with the patient has not seen any for 2 days. Has Placed electronic flea trap for monitoring	\$100.00	
17/01/2018	Gynae Care Unit; Galbraith Building; Middlemore Hospital	Request for flea treatment for nurse stations. Spot spray aerosol non toxic applied on cracks and crevices and placed electronic flea trap for monitoring. Found no visible flea during this visit	No Charge - Scheduled Service Day	
18/01/2018	The Cottage; Faleola Services; Great South Road; Otahuhu	Visit for moth treatment in the department. During inspection found medium moth activity by the office ceiling and file cabinets udjusment holes (larve in the ceiling skirting boards and eggs on file cabinets). Applied spot spray insecticide residual on cracks and crevices both ceilings and file cabinets. Also replaced traps and additional traps where placed inside ceiling void. Its is recommended that the exit door by the office be fix of sealed off to prevent pest entry and file cabinet hole be sealed off	\$100.00	
24/01/2018	Middlemore Central; McIndoe Building; Middlemore Hospital	Request for flea treatment in the department. Site inspection and investigation done. Staff has reported bites was not able to identify the insect, staff have pets at home. Has placed Electronic flea trap for monitoring	No Charge - Scheduled Service Day	
24/01/2018	Acute Allied Health; Middlemore Hospital	Request for mouse treatment for the department. Checked all hotspots area. Found low mouse activity droppings sighted . Placed baits stations on all hotspots areas in the department	No Charge - Scheduled Service Day	

25/01/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Completed mothly flea treatment spray for Tiaho Mai and Tui ward. Applied insect growth regulator with anti static treatment on all hotspots area . Control measures in placed	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
25/01/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Checked foul smell today found no visible sign of dead animal during this visit. Staff have requested for carpet cleaning	\$100.00	
25/01/2018	Everest Staff Café; Middlemore Hospital	Request for ant treatment in the kitchen. Checked all hotspots area. Found no visible sign of ants activity during this visit. Refresh baits in stations accordingly . Control measures in place	\$100.00	
25/01/2018	Home Health Care; Western Campus; Middlemore Hospital	Carried out site inspection for reported flea in the office. Have placed Electronic flea traps on hotspots area 1 in the ground Floor and 3 in the first level for monitoring; Flea prevention spray of 34 fleet cars	\$200.00	
25/01/2018	Building Capability Offices; Level 3; Esme Green Building; Middlemore Hospital	Request for ant treatment for the department. Site inspection done. Found 2 ants during this visit by the rubbish bins. Placed Bait stations on strategic locations.	\$100.00	
25/01/2018	Orderly Services; Basement; Edmund Hillary Building; Middlemore Hospital	Completed Fly treatment spray for flies in the departed. Found 6 house fly during this visit. Spot spray with Aerosol insecticed spray . Removal of food spillages is required to discourage pest activity. Door should also be closed to prevent flies ingress.	\$100.00	
31/01/2018	Acute Allied Health; Middlemore Hospital	Request for ant treatment by the beverage bay. Found no visible signs of ant activity during the visit. Placed ant stations and spotted gel bait on hotspot areas.	No Charge - Scheduled Service Day	
01/02/2018	Mental Health Services for Older People Office; Level 1; Colvin Complex; Middlemore Hospital	Request for dead rodent and maggots in the roof. Found one dead rat in the roof voids and maggots in the ceiling. Removed dead rat and sprayed on maggots. Highly recommended to seal all possible entry points to the ceiling void to deter pest ingress.	\$100.00	
	PIC; Basement; Galbraith Building; Middlemore Hospital	Request for cockroach activity in the area. Placed bait stations in strategic locations	\$100.00	
07/02/2018	Facilities Department; Building 26; Middlemore Hospital	Request for mice activity in the reception area. Placed bait stations in strategic locations	No Charge - Scheduled Service Day	
07/02/2018	Tamaki Oranga; Bairds Road; Otara	Request for flea, fly, and rodent treatment in the unit. Spoke with Carolyn Matenga to schedule the Flea and fly treatment(Site to be vacant & 4hrs Stand down period). For rodent control will follow up during the monthly visits to Spinal Unit.	\$100.00	
12/02/2018	Mental Health Services for Older People Office; Level 1; Colvin Complex; Middlemore Hospital	Request for dead rodents in the ceiling void. Found one dead rat caught in snap trap. Removed dead rat, reset trap and sprayed for maggots. Highly recommended to seal all gaps leading to ceiling void to deter rodent entry.	\$100.00	

13/02/2018	Birthing & Assessment Unit; Level 2; Galbraith Building; Middlemore Hospital	Request for mice in ceiling - station in ceiling void	\$100.00	
14/02/2018	Sir William Manchester Suite; Level 1; Galbraith Building; Middlemore Hospital	Request for ants treatment. Found dead ant activity in the lunchroom. Was told that the trail was from the ceiling. Placed stations and spotted gel bait on hotspot areas. Also placed IDs near all theatres to prevent any ants entering theatres.  SO12# 287703 RC# 042116403568000000 Engineering. Attended SO12 request for ants treatment in the mens staff toilet. Found medium ants activity in the toilet coming in from the window. Applied residual insecticide and placed bait stations in strategic locations.  SO12# 438865 RC# 042112223 Ward 23, Colvin Complex. Attended SO12 request for cockroach treatment in the ward. Placed IDs in rooms K & M, and in the patient kitchen. Spotted gel bait in the kitchen.	No Charge - Scheduled Service Day	
16/02/2018	Ward 5; Scott Building; Middlemore Hospital	Request for ant activity in rooms 510 & 511. Found low ants activity in both rooms by the visitors bed next to the windows. Spotted gel bait on hotspot areas and placed bait stations. Its recommended to clean off food spillages under mattress to avoid any pest activity	\$100.00	
16/02/2018	Cardiac Investigaion Unit; Level 1; Edmund Hillary Building; Middlemore Hospital	Request for flea Treatment in the unit. Placed flea traps near the reception and in office and advised Angelina that a spray will be done if there is any signs of flea activity in the traps	\$100.00	
17/02/2018	Maternity Administration Office; Bray Building; B Floor; Middlemore Hospital	Request for flea Treatment in the departments completed. Applied residual insecticide all throughout carpeted areas	\$100.00	
19/02/2018	Executive Management Suite; Level 5; Galbraith Building; Middlemore Hospital	Request for ants treatment int the office. Found no live infestation during this visit. Placed bait stations and spotted gel bait on hotspot areas	\$100.00	
19/02/2018	Ward 7; Scott Building; Middlemore Hospital	Request for ants treatment in room 709 and fleas in day room and ward clerk area. Found low ants activity by the rubbish bin. Spotted gel bait on hotspot areas and placed bait stations. Also placed Flea traps in the ward clerk area for flea monitoring.	\$100.00	
28/02/2018	Mental Health Services for Older People Office; Level 1; Colvin Complex; Middlemore Hospital	Colvin Complex, Room 425. Attended SO12 request for flea treatment. Placed flea trap for monitoring	No Charge - Scheduled Service Day	
28/02/2018	Maternity North; Level 4; Galbraith Building; Middlemore Hospital	Request for ants activity in room 9. Found one live ant activity in the room. Spotted gel bait on hotspot areas and placed bait stations.	No Charge - Scheduled Service Day	
28/02/2018	Browns Road Dental Clinic	Request for erradication of wasp nests in hedges surrounding Dental Clinic	\$100.00	

01/03/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Completed mothly flea treatment spray for Tiaho Mai and Tui ward. Applied insect growth regulator with anti static treatment on all hotspots area . Control measures in placed	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
01/03/2018	Emergency Care Department; Middlemore Hospital	Request for flea treatment in the entire department. Placed flea trap for monitoring	Not Invoiced by Rentokil	
01/03/2018	Department of Anaesthesia; Level 2; McIndoe Building; Middlemore Hospital	Request for ants treatment. Found low ants activity. Spotted gel bait on hotspot areas and placed bait stations.	\$100.00	
02/03/2018	Renal Deapartment; Building 38; Western Campus; Middlemore Hospital	Request for ant treatment. Found low ant activity. Spotted gel bait on hotspot areas and placed bait stations.	\$100.00	
03/03/2018	Ward 1; Scott Building; Middlemore Hospital	Request for cockroach activity in the unit. Placed IDs for monitoring and bait stations in storage area	Not Invoiced by Rentokil	
03/03/2018	Referral & Appointment Centre; Manukau Super Clinic	Request for flea treatment in the entire department. Placed flea trap for monitoring	\$100.00	
07/03/2018	Ward 2; Scott Building; Middlemore Hospital	Request for flea treatment in the ward. Placed flea traps	No Charge - Scheduled Service Day	
07/03/2018	Whirinaki Mental Health; East Tamaki	Site inspection completed today for reported crickets inside the bldg. Found Medium crickets dead on ground lvl by the couch stairs back exit doors and all levels of the bldg. Checked ceiling void found no visible sign of target pest during this visit. Advised client to have the airventelation checked for possible entry point of the pest. Also ask to seal all ground level door base gaps with plastic bristle strips. Will be back for a residual spray treatment exterior of the bldg. Weather permitting 09.03.2018 - Carried out External Barrier spray treatment all throughout ground level external of the bldg including Dunkin Donuts according to site contact Gaynor. Applied residual insecticide spray all hotspots area During the treatment spray sighted medium crickets allong bldg walls. Also sighted ants during this visit .	Not Invoiced by Rentokil	
07/03/2018	Botany Birthing Unit	Request for ants treatment. Found low ants activity. Spotted gel bait on hotspot areas and placed bait stations.	\$100.00	
09/03/2018	High Dependency Unit; Level 1; Harley Gray Building; Middlemore Hospital	Reported flea in the registrars sleeproom. Site inspection done found no visible sign of flea during this visit. Placed electronic flea trap for monitoring.	\$100.00	
09/03/2018	Facilities Department; Building 26; Middlemore Hospital	Request for ant treatment exterior front door of the department. Found low ants activity external of the premise sighted . Spotted gel baits on hotspots area	\$100.00	
13/03/2018	Papakura Birthing Unit; Papakura	Reported mice in kitchen. Placed bait stations in strategic positions	\$100.00	

14/03/2018	General Surgery; Level 2; McIndoe Building; Middlemore Hospital	Reported fleas in the department. Site inspection done. Found no fleas during this visit. Placed electronic flea trap for monitoring. Staff has pets at home has not checked pets. Staff has reported sighted one in the office and bites are reported	No Charge - Scheduled Service Day	
15/03/2018	Ward 32 North; Edmund Hillary Building; Middlemore Hospital	Request for flea treatment in the department. Found no visible sign of flea during this visit. Staff have reported having ichi bites but not seen any flea. Have placed 2 electronic flea traps by the doctors area and nurse stations	Not Invoiced by Rentokil	
19/03/2018	Whirinaki Mental Health; East Tamaki	Request for moth infestation completed. Found medium moth infestation on level 2 kitchen. Moths and larvae sighted. Replaced moth traps and booked a spray treatment in the kitchen for Wednesday (21/3/18).	\$100.00	
19/03/2018	Referral & Appointment Centre; Manukau Super Clinic	Follow up visit for fleas completed. Found no visible signs of flea activity caught in flea trap. Spoke to Corina and was told no one was bitten after the traps were placed. Will follow up next week.	No Charge - Follow up	
20/03/2018	Kidz First; Level 2; Middlemore Hospital	SO12 386039 RC# 04 211 2451 Middlemore Kidz First Lvl2 Completed SO12 request for ants treatment in nurse stations and Cpod. Found 3 ants by the reception ceiling void. Spotted gel baits on hotspots. Placed bait stations on secure placed. Follow up visit will be done 21-3-18.		
21/03/2018	Mental Health Services for Older People Office; Level 1; Colvin Complex; Middlemore Hospital	Request for rodent on the ceiling. Checked ceiling void. Found droppings in the ceiling void. Placed trap stations on strategic locations	No Charge - Scheduled Service Day	
21/03/2018	Middlemore Central; McIndoe Building; Middlemore Hospital	Request for flea treatment in the department. Site inspection done and no visible sign of flea was found during this visit. Staff has not sighted flea has reported bites. Placed Electronic flea traps on strategic locations	No Charge - Scheduled Service Day	
21/03/2018	Espresso Alley; Main Entrance; Galbriath Building; Middlemore Hospital	Request for Ants treatment for the café. Found ants activity internal of the café and external by the plants outside the hospital road entrance. Spotted gel baits on hotspots. Placed stations in secure placed in the café	No Charge - Scheduled Service Day	
23/03/2018	Diaylisis Unit; Manukau Super Clinic	Request for flea and ant treatment in the unit. Found no visible signs of ants activity during inspection. Applied residual insecticide for fleas all throughout carpeted areas and along skirtings.	\$100.00	
28/03/2018	Ward 7; Scott Building; Middlemore Hospital	Request for flea treatment in the ward. Checked area for sign of flea found no visible sign during this visit. Placed electronic flea trap on doctor's turn over room	No Charge - Scheduled Service Day	



28/03/2018	Ward 32 North; Edmund Hillary Building; Middlemore Hospital	Follow up Visit for flea treatment for Doctor area and nurse station. Checked flea traps in the department. Found no flea in both traps	No Charge - Follow up	
29/03/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Completed monthly flea treatment spray for both ward today. Applied Insect Growth Regulator spray with anti Static treatment on all carpeted floors. Control measures in place	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
29/03/2018	Ward 31; Edmund Hillary Building; Middlemore Hospital	Request for flea treatment for the department. Site inspection done found no flea during this visit. Placed Electronic Flea traps in strategic locations	\$100.00	
29/03/2018	Ward 33 East; Edmund Hillary Building; Middlemore Hospital	Request for flea treatment for the department. Site inspection done found no visible sign of flea during this visit. Staff have reported bites but not sure want insect. Have placed Electronic Flea traps in strategic location ( Doctors room, Staff room and Patient lounge	\$100.00	
04/04/2018	Auckland Spinal Rehabilitation Unit; Bairds Road; Otara	Request for ant activity in board car. Found low ants activity internal of the car, applied residual insecticide on all hotspot areas and spotted gel bait.	\$100.00	
04/04/2018	Pukekohe Hospital	Attended site in relation to reported sightings of rats in main kitchen. Bait traps set	\$100.00	
05/04/2018	Tansportable Dental Unit Kauri	Request for treatment for cockroaches. Thorough inspected site for cockroaches. 1x Gisborne cockroach found and removed. No infestations noticed. Applied residual aerosol around windows and doors.	\$100.00	
06/04/2018	Phramcy Department; Basement Kidz First; Middlemore Hospital	Reported flea in the department. Site inspection done found no visible sign of flea just reported bites but staff not sure and has not seen the flea. Placed 3 Electronic Flea traps for monitoring the area	\$100.00	
10/04/2018	Whirinaki Mental Health; East Tamaki	Follow up visit to moth treatment on level 2 kitchen completed. Found low moth activity caught in traps and sighted. Replaced traps and lures.	No Charge - Follow up	
10/04/2018	Module 1; Manukau Super Clinic	Request for cockroach activity by the changing rooms. Reported sighting of one cockroach by the exit door. Placed IDs for monitoring and will do a follow up during the monthly routine.	A\$100.00	
11/04/2018	Acute Allied Health; Middlemore Hospital	Request for flea treatment in Room 51-022. Placed flea traps in the room after reports of flea activity	No Charge - Scheduled Service Day	
16/04/2018	Facilities Department; Building 26; Middlemore Hospital	Wasp treatment in gate 1 main entrance next to the tank by the tree. Found medium wasp activity by the tree next to the tank sighted wasp going inside the tree crevices. Cannot see the nest but found wasp using tree crevices and going inside. Applied Aerosol spray treatment and Dust to dust the crevices. Placed 1 Wasp Trap on strategic location	\$100.00	

16/04/2018	Ward 7; Scott Building; Middlemore Hospital	Request for ants treatment for room 712 and 713. Found low ants activity inside the rooms both by the windows and toilets. Spotted gel baits on hotspots area	\$100.00	
17/04/2018	Sir William Manchester Suite; Level 1; Galbraith Building; Middlemore Hospital	Request for ants activity. Found low to medium ants activity by the staffroom and fire exit door. Followed trail to a worn out window seal outside the fire exit door. Applied dust to dust to all entry points and gel bait on hotspot areas.	Not Invoiced by Rentokil	
18/04/2018	CEO's Office; Poutasi Link; Middlemore Hospital	Request for cockroach activity in the office. Found no visible signs of cockroach activity during inspection.Placed IDs for monitoring and bait stations as activity was reported	No Charge - Scheduled Service Day	
18/04/2018	Ward 23; Colvin Complex; Middlemore Hospital	Request for flea activity in the Ward. Placed flea traps in nurses station and doctors office for monitoring. Applied residual insecticide(non toxic) to all carpeted areas in Handover room, Doctors office and nurses station.	No Charge - Scheduled Service Day	
19/04/2018	Pulmonary Rehab; Colvin Complex; Middlemore Hospital	Request for cockroach treatment for the department. Checked hotspots area. Found low american cockroach by the storage area dead. Removed and Placed Ids traps stations on hotspots area	\$100.00	
26/04/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Completed monthly flea treatment spray for both ward today. Applied Insect Growth Regulator spray with anti Static treatment on all carpeted floors. Control measures in place	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
27/04/2018	Botany Birthing Unit	Request for ant activity in Room 3. Found no visible signs of ants activity during inspection. Spotted gel bait on hotspot areas. Noticed gaps around pipes and also in skirtings on the external of the Room which are possible entry points.	\$100.00	
27/04/2018	Ward 35 East; Edmund Hillary Building; Middlemore	Request for cockroach activity in the ward kitchen. Found no visible signs of cockroach activity during inspection. Placed detectors for monitoring as activity was reported. Spotted gel bait on hotspot areas	\$100.00	
27/04/2018	Adult Treatment & Rehabilition; Colvin Complex; Middlemore Hospital	Request for dead rodent/possum in the ceiling. After checking in 4-5 ceiling voids did not find any dead rodent in the ceiling. Sighted possum droppings but no foul smell to pinpoint the location of any dead rodent/possum	\$100.00	

28/04/2018	Theatre Reception and Administration Office; Manukau Surgery Cenntre	Request for flea treatment in the area. Applied residual insecticide(toxic) all throughout carpeted areas in Admin Offices and non toxic for reception(open space). Caution signs posted.  SO12# 937970 RC# 042126017 Manukau Super Clinic, Referrals and Appointment Centre. Follow up visit for fleas completed. Checked flea trap for activity, Found no visible signs of flea activity in trap. Picked up trap.	a\$100.00	
02/05/2018	Ward 23; Colvin Complex; Middlemore Hospital	Request for wasp treatment external of the ward. Found low wasp along the garden by the fence line. No nest found during this visit. Has placed temp trap stations by the fenceline and advised ti close windows to prevent pest ingress.	No Charge - Scheduled Service Day	
02/05/2018	Te Puna Waiora; Kerrs Road; Manukau	Attended to job for mice in the ceiling at Acute Community Mental Health. On inspection in ceiling noticed mice droppings in 2 areas. Placed maki blocks in various places in ceiling.	\$100.00	
02/05/2018	Ward 23; Colvin Complex; Middlemore Hospital	Request for cockroach treatment in the ward. Site inspection done found no visible sign of cockroach activity during this visit. During inspection noticed that most of windows are open and the based on the reported sighting american cockroach was sighted. Has advised ward clerk to close all windows when no in use. Has placed IDs traps for monitoring along window frames	No Charge - Scheduled Service Day	
04/05/2018	Ward 5; Scott Building; Middlemore Hospital	Request for Ant treatment for room 509 516 and 515. Found low ants activity in all rooms. Found liquid spillages by the sink in room 505. Some food spillages in room 515 and 516. Spotted gel baits on hotspots areas	\$100.00	
04/05/2018	Manurewa Intermediate Dental Clinic	Attended to job for Ants at Manurewa Intermediate School Dental. Inspected site and noticed low level of winged ant activity. Applied MacSlay all window frames and sills and to entry/ exit doors.	\$100.00	
04/05/2018	Pink Palace Training Facility; Building 32; Middlemore Hospital	Request for Rats treatment for the department. Site inspection done. Found 2 burrows holes front and back of the bldg. Placed 4 bait stations on strategic locations. Control measures in place	\$100.00	
07/05/2018	Ward 5; Scott Building; Middlemore Hospital	Follow up visit for ants outside Room 9 completed. Sighted 2-3 ants outside by the patient drink prep cabinet outside Room 9. Spotted gel bait on hotspot areas	No Charge - Follow up	

07/05/2018	Ward 7; Scott Building; Middlemore Hospital	Request for ants in room 709 and in toilet between Room 715 & 716. Found no ant activity in Room 709, placed baits for control measures and found medium ants activity in Room 716. Spotted gel bait on hotspot areas and followed trail to the toilet. Ants are coming in from a gap in between the walls and vinyl.	\$100.00	
09/05/2018	Kidz First; Level 1; Middlemore Hospital	Request for flea Treatment in the department. Placed 1x flea trap in Karen Tylers office(carpeted area)	\$100.00	
11/05/2018	Clinical Pharmacy; Level 2 Bray Building; Middlemore Hospital	Request for flea treatment inspection for the department. Checked site and hotspots areas. Staff reported and has complain that bite coming from fleas but has not seen the flea and does not know how flea looks like. Placed Electronic flea trap stations on hotspots area	\$100.00	
11/05/2018	Corporate Offices; 3/19 Lambie Drive; Manukau	Request for ants activity in the kitchen. Found no visible signs of ants activity during inspection. Spotted gel bait on hotspot areas. Also applied dust to dust in cracks and crevices.	\$100.00	
16/05/2018	Ward 1; Scott Building; Middlemore Hospital	Request for Ant treatment for room 104 and 105. Found medium ants activity coming from windows cracks and floor crevices inside and outside the toilet room. Spotted gel baits on hotspots areas.	No Charge - Scheduled Service Day	
17/05/2018	Kidz First; Level 1; Middlemore Hospital	Request for ant treatment for the department. Found dead ant no live ones. The room was cleaned by the cleaner. Has spotted gel baits on hotspots descreet areas	\$100.00	
17/05/2018	Staff Café; Manukau Super Clinic	Request for mice activity in the staff café. Found low mice activity by the service counter area, baits taken. Rebaited stations and refreshed all around the kitchen area. During inspection found a door gap outside the kitchen where rodent entry is possible.(Location: Door leading to the carparks)	\$100.00	
18/05/2018	Corporate Offices; 3/19 Lambie Drive; Manukau	Follow up visit for ants activity in the kitchen completed. Found low ants activity by the window seal. Spotted gel bait on hotspot areas and dust 2 dust in cracks and crevices	No Charge - Follow up	
23/05/2018	Building 6; 17 Lambie Drive; Manukau	Request for cockroach activity on Level 2. Found no visible signs of cockroach activity during inspection. Placed detectors around activity area as reported and also in the kitchen	\$100.00	
23/05/2018	Espresso Alley; Main Entrance; Galbriath Building; Middlemore Hospital	Request for site inspection for both café having their audit. Checked all hotspots areas. Staff reporting sited ants by the food on the counter in galbraith building. Refresh bait stations and spotted gel baits on hotspots areas. Found no visible sign of pest during this visit.	No Charge - Scheduled Service Day	

23/05/2018	Human Resources Office; Building 38; Western Campus; Middlemore Hospital	Request for Mouse and ants treatment. Checked stations and hotspots area. Found no visible sign during visit. Staff has reported sited droppings by the cupboard by the cutlery. Refresh baits in stations	No Charge - Scheduled Service Day	
23/05/2018	Male & Female Change Rooms; Theatre Suite; Middlemore Hospital	Middlemore Hospital Male and Female Change rooms LG Harley Gray Bldg. Request for biting insect monitoring completed. Site inspection done . Found no visible sign of biting insect during this visit. Placed Electronic Flea traps in Male and Female changing rooms	No Charge - Scheduled Service Day	
28/05/2018	Howick Intermediate School Dental Clinic	Request for ant treatment for the Clinic Found dead ant no live ones. Have spotted gel baits on hotspots descreet areas	\$100.00	
31/05/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital, Tiaho Mai and Tui Ward. Monthly flea treatment completed. Applied non toxic insecticide all throughout carpeted areas.	\$100.00	
01/06/2018	Kidz First; Level 2; Middlemore Hospital	Request for ants activity in A07. Found low ants activity by the caregivers bed. Spotted gel bait on hotspot areas	\$100.00	
05/06/2018	Ward 7; Scott Building; Middlemore Hospital	Request for ant treatment for the department. Checked the whole ward today Found medium ants activity by the corner kitchen and rm 709 by the rubbish bins and behind cupboards. Spotted gel baits on hotspots areas	\$100.00	
05/06/2018	Botany Birthing Unit	Request for ants sighted lunch room added bait to stations and exterior window frames	\$100.00	
06/06/2018	Cardiac Investigaion Unit; Level 1; Edmund Hillary Building; Middlemore Hospital	Request for ant treatment in the department. Found medium ants activity by the staff lunch room, staff room next door and external of the staff café ground level. Spotted gel bait and Aerosol spray external walls	No Charge - Scheduled Service Day	
06/06/2018	Kidz First; Level 2; Middlemore Hospital	Request for ant treatment for room A07. Found dead ants by the caregivers bed and by the windows. Spotted gel baits on strategic/discreet location	No Charge - Scheduled Service Day	
06/06/2018	Ward 1; Scott Building; Middlemore Hospital	Request for ant treatment for room 102. Found medium ants activity by the ceiling of the rooms to the windows crevices. Spotted gel baits on hotspots area . Also checked next room and external of the building	No Charge - Scheduled Service Day	
08/06/2018	Ward 1; Scott Building; Middlemore Hospital	Request for ant treatment for room 101. Checked the entire department today for ants. Found 4 ants sighted by the toilet beside room 101 form floor vinyl crevices. Spotted gel baits on hotspots area	No Charge - Follow up	
13/06/2018	Ward 31; Edmund Hillary Building; Middlemore Hospital	Request for flea monitoring of all carpeted areas. Applied Anti static with insect growth regulator spray on all carpeted areas and also placed Electronic Flea traps on Saff Lunch room and Changing rooms	No Charge - Scheduled Service Day	

13/06/2018	Clinical Trials; Ground Floor; Esme Green Building; Middlemore Hospital	Request for ant treatment for the department Room 28,29,31, 30 and 33. Found low ants activity by the skirting board crevices from room 30. Spotted gel baits and baits in stations placed on strategic locations. Also found ants activity external of the bldg. Spotted gel baits on hotspots area	No Charge - Scheduled Service Day	
13/06/2018	Ward 33 North; Edmund Hillary Building; Middlemore Hospital	Request for ant treatment for the department. Found Medium ant activity by the whanau room bathroom and meeting room floor cracks and crevices. Spotted gel baits on hotspots area . Has shown ward clerk the the cupboard on the meeting room got food spillages which encourage ants to harbour	No Charge - Scheduled Service Day	
13/06/2018	Renal Department; Building 38; Western Campus; Middlemore Hospital	Request for cockroach treatment for Bldg 3 unit and Storage room in Bldg 38. Found dead Cockroach in bldg 3 by the sink in cleaners room during this visit. Site has open windows and roller door gaps which is vulnerable to pest ingress. Has placed Insect Trap stations on strategic locations	No Charge - Scheduled Service Day	
13/06/2018	Maternity Ward North; Level 4; Galbriath Building; Middlemore Hospital	Request insect spray for reported insect bites from staff. Applied anti static with insect growth regulator spray on all carpeted area in the department. Has placed 1 Electronic flea traps in charge nurse office	No Charge - Scheduled Service Day	
13/06/2018	Diaylisis Unit; Manukau Super Clinic	Request for flea and cockroach activity. Placed 2x flea traps in the unit. Placed detectors and spotted gel bait on hotspot areas for cockroaches	\$100.00	
13/06/2018	Maternity Ward South; Level 4; Galbriath Building; Middlemore Hospital	Request for spray in all carpeted area for reported insect bites. Applied Anti static with insect growth regulator on all carpeted areas in the ward. Also placed Electronic Flea traps in the charge nurse room for monitoring	No Charge - Scheduled Service Day	
14/06/2018	Whirinaki Mental Health; East Tamaki	Request for moths infestation. Found low moth activity caught in delta traps, replaced traps and also applied residual insecticide onto larvae in Level 2 kitchen.	\$100.00	
14/06/2018	Ward 9; Scott Building; Middlemoe Hospital	Request for ants activity in rooms 908, 912 and 916. Found low ants activity in all 3 rooms and also in room 913. Spotted gel bait on hotspot areas	\$100.00	
14/06/2018	Tamaki Oranga; Bairds Road; Otara	Request for mice activity in the unit. Found low mice activity as baits taken from previous laid stations. Rebaited stations and placed additional stations	\$100.00	

15/06/2018	Ward 35 East; Edmund Hillary Building; Middlemore	Request for bug/weevils in the staff lunchroom. Staff has cleaned the cupboard and removed all the baking products in the cupboard. Advised the staff to put the food in a sealed tight containers and to the a thorough cleaning of the whole cupboard. Will come back on 20-6-18 for aerosol spray inside the cupboard cracks and crevices as they need to empty the whole cupboard	\$100.00	
16/06/2018	Security Office; Manukau Super Clinic	Residual spray done in Security Office for fleas.	\$100.00	
18/06/2018	ARHOP; Level 1; Colvin Complex; Middlemore Hospital	Request for removal of dead rodent by the ceiling void. Found 1 dead rat in the ceiling void removed and spray aerosol spray for sighted maggots.	\$100.00	
20/06/2018	Patient Kitchen; Lower Ground; Harley Gray Building; Middlemore Hospital	cockroach activity in the department. Staff has caught 1 cockroach by the milk fridge. Has checked all hotspots areas and Placed Insect traps stations on strategic locations. During this visit have sited door by the delivery loading was open	No Charge - Scheduled Service Day	
20/06/2018	Sir William Manchester Suite; Level 1; Galbraith Building; Middlemore Hospital	Request for ant treatment for the department. Checked staff kitchen and corridors. Found dead ants in the stations. Rebaited all insect stations in the kitchen. Control measures in placed.	No Charge - Scheduled Service Day	
26/06/2018	Corporate Offices; 3/19 Lambie Drive; Manukau	Request for ant treatment in the department . Checked all hotspots areas found low ants activity by the floor kitchen underneath the oven sighted ants on food spillages underneath the appliance. Removal of food spillages is required. Spotted gel baits on hotspots and placed temp bait stations in strategic location. Control measures in placed .	\$100.00	
28/06/2018	Ward 23; Colvin Complex; Middlemore Hospital	Request for site inspection for biting insect. Checked flea traps today. Found no flea on traps but did caught sandflies on both traps. Has talked to the charge nurse that a spray is not possible did recommend to get a non toxic fly traps for control will discuss with her manager. Also recommend to proof the windows by putting up fly screen to discourage pest ingress.	\$100.00	
28/06/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho Mai and Ward 22 Tui ward Flea treatment spray. Completed Routine insect growth regulator with anti static spray treatment for both wards.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
29/06/2018	Breast Screening Clinic; Manukau Super Clinic	Residual spray treatment done today for fleas at Manukau Super Clinic, Breast Screening.	\$100.00	
29/06/2018	Everest Staff Café; Middlemore Hospital	Request for ants treatment inside the kitchen completed. Found 5 ant by the coner near the rubbish bin on the wall going to the ceiling. Spotted gel baits on hotspots area . Placed Temp bait stations on strategic locations . Control measures in place	\$100.00	

02/07/2018	Ward 7; Scott Building; Middlemore Hospital	Request for ants treatment by room 715. Found low ants activity by the floor lining from the toilet up to the next room 714. Spotted gel baits on hotspots area on both rooms	\$100.00	
03/07/2018	Corporate Offices; 3/19 Lambie Drive; Manukau	Follow up visit for ants in the kitchen. Checked all hotspots area found 5 ants by the floor. Bench was cleaned when I arrived but staff said plenty of ants by the sugar container. Rebaited stations and applied residual aerosol spray on cracks and crevices.	No Charge - Follow up	
04/07/2018	Te Puna Waiora; Kerrs Road; Manukau	Request for ants treatment for the department. Found low ants activity by the wall going outside. Checked external sighted ants by the vegetation that's too close to the building walls. Applied residual aerosol spray on window sills cracks and crevices and Spotted gel baits on hotspots. Placed Insect bait stations by the windows and strategic locations. Control measures in place	\$100.00	
10/07/2018	Coffee Cart; Manukau Super Clinic	Request for mice activity. Found low mice activity internal of the café area, baits taken. Rebaited stations	\$100.00	
11/07/2018	Critical Care Complex; Level 1; Harley Gray Building; Middlemore Hospital	Request for Flea monitoring of the area for reported bites from staff. Checked the room, beds, skirting boards lockers, and other hotspots area insect may harbor. Found no visible sign of insect during this visit. Placed IDs and Electronic flea trap on strategic locations for monitoring	No Charge - Scheduled Service Day	
17/07/2018	Awhinitia; Papakura	Request for rats inside offices and outside. Placed trap stations on strategic locations	\$100.00	
18/07/2018	Ward 7; Scott Building; Middlemore Hospital	Request for ants treatment in Room 10a. Found low medium argentine ants activity by the room going to the drawer from the next door crevices. Spotted gel baits on hotspots area	No Charge - Scheduled Service Day	
18/07/2018	Engineering Department; Building 53; Middlemore Hospital	Request for ants treatment in the kitchen. Found low ants activity in the kitchen coming from hot water dispenser going to the rubbish bin and spillages. Spotted gel baits on hotspots areas	No Charge - Scheduled Service Day	
20/07/2018	Legal Team Office; Ground Floor; Galbraith Building; Middlemore Hospital	Galbraith Ground Floor Room 8 - Request for Insect treatment for the room. Jonh Hanson sighted ants in the table and around the room. Checked inside the external of the bldg. Found low ants external of the bldg and dead ants in the room. Applied spot spray on windows cracks and crevices and placed temp baits stations on strategic locations. Spotted gel baits on hotspots area external	\$100.00	



20/07/2018	Inward Goods; Lower Ground Floor; Harley Gray Building; Middlemore Hospital	Request site inspection for white tail found in the store room. Staff Ben reported that when he lift the box supplies he found inbetween a white tail spider. Check hotspots areas in the room found no visible sign of spider. Has placed traps stations on strategic locations	\$100.00	
25/07/2018	Ward 21; Galbraith Building; Middlemore Hospital	Request for ants treatment for ward. Found low ants activity coming from windows panel crevices going to the room rubbish bin. Spotted gel baits on hotspots area	No Charge - Scheduled Service Day	
25/07/2018	Wards 23 & 24; Colvin Complex; Middlemore Hospital	Request for flea treatment the department. Staff has some insect bites from feet but not sighted insect and aslo other staff reported bites. Placed Electronic Flea traps on both room for monitoring	No Charge - Scheduled Service Day	
25/07/2018	Security Administration Office; Poutasi Link; Middlemore Hospital	Request ants treatment inside the office. Found meduim ants activity inside the room by the plants pots. Spotted aerosol spray, Gel baits and Placed stations on strategic locations	No Charge - Scheduled Service Day	
26/07/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho Mai and Tui Ward 22 Flea spray Treatment Completed monthly Flea treatment spray for Both wards today. Applied Insect growth regulator and Anti static spray on all hotspots areas	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
26/07/2018	Module 1; Manukau Super Clinic	Request for mice removal from the ceiling. Removed ead mice from overhead light cover in corridor between xray and plaster room.	\$100.00	
26/07/2018	Ward 23; Colvin Complex; Middlemore Hospital	Request for cockroach treatment in the nurse stations and Kitchen. Found 2 cockroach gisborne caught in traps by the nurse stations. Spotted gel baits on hotspots area and placed lds traps on strategic location both nurse stations and kitchen. Has advised staff to close windows and Door in the kitchen when not in use to discourage pest ingress. Also removal of food and other debris underneath appliances	\$100.00	
08/08/2018	Community Geriatric Service; Level 1; Colvin Complex; Middlemore Hospital	Reported noise of possible rodents in the ceiling void. Found Rat Dropping in ceiling void. Placed trap in strategic locations	No Charge - Scheduled Service Day	
09/08/2018	Botany Birthing Unit	Request for ants activity in Patients Lounge/Dining area. Since request was lodged last week there was no signs of ants activity during inspection. Spotted gel bait on hotspot areas to prevent future infestation.	\$100.00	
09/08/2018	Buckland Road Dental Clinic; Mangere	Reported staff insect bite in the clinic. Staff has complain of getting bitten by insect but has not sighted the insect inside the clinic. Has placed 3 Electronic flea traps inside strategic locations mostly carpeted areas	\$100.00	

10/08/2018	Te Puna Waioara; Kerrs Road; Manukau	Request for ants treatment. Found low ants activity coming from windows panel crevices. Spotted gel baits on hotspots area	\$100.00	
15/08/2018	Buckland Road Dental Clinic; Mangere	Follow up request for residual spray for unknown biting insect for reported staff having bitten. Checked all traps found midges flies caught on traps. Pick up all traps and Applied Residual insecticide spray on all carpeted floor and skirting board where insect may harbor.	No Charge - Follow up	
15/08/2018	Whirinaki Mental Health; East Tamaki	Reported Mouse dead mouse in ground floor office. Checked Stations on ground floor office. Found low mouse activity baits taken. Rebaited and refresh baits in stations accordingly. The base of the Door , Main Foyer doors and Back parking door gaps needs to be sealed with bristle strips to prevent pest for ingress. Also Vegetation was noted outside this encourage pest harborage.	\$100.00	
20/08/2018	Community Geriatric Service; Level 1; Colvin Complex; Middlemore Hospital	Follow up visit for rat caught on traps. Removed 1 rat caught on trap has reset trap.	No Charge - Follow up	
22/08/2018	Cleaning Department; Lower Ground; Harley Gray Building; Middlemore Hospital	Reported staff getting bitten in the laundry area. Was not able to talk with the staff cause she is away today. Has no visible sighting of insect today. Applied Spot insect spray on cracks and crevices in the room. Placed Electronic flea traps for monitoring	No Charge - Scheduled Service Day	
28/08/2018	Clinical Transcription Service; Colvin Complex; Middlemore Hospital	Request for cockroach treatment for the room. Found 1 dead gisborne cockroach by the table. Spotted gel baits on hotspots area Placed traps stations on strategic locations for monitoring	\$100.00	
29/08/2018	Allied Health; Edmund Hillary Building; Middlemore Hospital	Reported wasp inside the gym. Found 1 wasp inside the room by the ceiling light removed. Also checked external for any activity no sign was sighted today	No Charge - Scheduled Service Day	
30/08/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho Mai and Ward 22 Tui Flea treatment spray. Completed Anti static with insect regulator spray for control of insect in the department.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
01/09/2018	Security Office; Manukau Super Clinic	Request for a flea spray in the office. Applied residual insecticide all throughout the office. Caution sign posted.	\$100.00	
10/09/2018	Oral Health; Scott Building; Middlemore Hospital	Request for ant treatment for the tea room. Checked for ant activity. Found no visible sign of ants activity in the room during this visit. Placed Bait stations on strategic locations	\$100.00	
10/09/2018	Level 1; Manukau Super Clinic	Request for flea treatment in Doctors Bedrooms/Office area on Level 1. Placed flea traps for monitoring and will follow up during monthly routine	\$100.00	

12/09/2018	Ward 8; Scott Building; Middlemore Hospital	Reported insect bites from staff. Checked all reported areas for insect. Found no visible biting insect during visit. Staff has bites but has not sighted what have bitten them. Educate staff from possible source of bites. Has placed electronic flea traps in nurse stations, day room and room 807 where staff has reported sighting from monitoring	No Charge - Scheduled Service Day	
13/09/2018	Womens Health; Level 2; Bray Building; Middlemore Hospital	Request for cockroach treatment in the department. Found american cockroaches by the lighth and inside ceiling void. Placed insect traps stations on hotspots areas. Have advised staff to close windows when not in use to prevent pest ingress	\$100.00	
19/09/2018	Birthing & Assessment Unit; Level 2; Galbraith Building; Middlemore Hospital	Request for ants treatment for Room A1 and clinic Room. Found low ants activity sighted coming from window cracks and crevices panels in clinic room going to the next room A1. Spotted gel baits on strategic locations for control	No Charge - Scheduled Service Day	
20/09/2018	Emergency Care Department; Middlemore Hospital	ED Paediatrics - Request for ants treatment for the whole ward. Found low ants activity in the patient lounge and ward 24 sighted. Spotted gel bait on hotspots area . Ask the cleaner on duty today to clean sugar spillages in the sink and wall spillages. Checked the external perimeter of the bldg and gardens Found ants by healing garden. Applied gel bait and spot spray on strategic locations.	\$100.00	
27/09/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho Mai and Ward 22 Tui Flea treatment spray. Completed Anti static with insect regulator spray for control of insect in the department.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
02/10/2018	Ward 21; Galbraith Building; Middlemore Hospital	Reported white tailed spider in the department. Checked all hotspots areas on the ward and check room 12. Found no visible sign of white tail spider in the room today. Placed monitoring devices traps in strategic locations	\$100.00	
03/10/2018	Te Whare Rapu Ora; Building 38; Western Campus; Middlemore Hospital	Reported ants activity in the office staff room in the department. Found low ants activity internal by the kitchen and external of the premise. Spotted baits and Placed bait stations on strategic locations in the department	No Charge - Scheduled Service Day	
05/10/2018	Gynae Care Unit; Galbraith Building; Middlemore Hospital	Request site inspection reported flea caught in managers room. Placed electronic flea trap to monitor the area	\$100.00	
05/10/2018	Non Clincial Support; Lower Ground; EHB Building; Middlemore Hospital	Request for cat removal in basement ceiling void. Removed 4 Kittens in the ceiling void today.	\$100.00	
17/10/2018	Whirinaki Mental Health; East Tamaki	Request to replace moth traps on Levels G, 2 & 3. Found low moth activity caught in moth traps. Replaced traps and placed 2 additional traps.	\$100.00	

17/10/2018	Ward 2; Scott Building; Middlemore Hospital	Reported fly sighted in the ward. Found 1 blow fly inside the staff kitchen today. Spot spray and removed the sighted fly. Checked the whole ward no other fly was sighted.	No Charge - Scheduled Service Day	
24/10/2018	Kidz First; Administration Offices; Middlemore Hospital	Request for rodent treatment in the office. Staff has reported sighted mouse dropping in her table. Checked all hotspots areas and placed monitoring devices and traps on strategic locations . Control measures in placed	No Charge - Scheduled Service Day	
26/10/2018	Security Offices; Poutasi Link; Middlemore Hospital	Request for biting insect treatment. Staff has reported caught 2 in the area. Placed Electronic flea trap for monitoring	Not Invoiced by Rentokil	
31/10/2018	Radiology Department; Middlemore Hospital	Request for cockroach treatment found in the department. Checked entire room today. Found no visible sign of roaches during this visit. Placed monitoring traps in strategic locations. Advised staff the a ceiling void tile is missing across by the lockers	No Charge - Scheduled Service Day	
31/10/2018	Facilities Department; Building 26; Middlemore Hospital	Request for ants treatment in the department. Found medium argentine ants internal and external. Spotted aerosol Spray and gel baits on hotspots area . External barrier spray applied on walls.	No Charge - Scheduled Service Day	
31/10/2018	Maternity South; Level 4; Galbraith Building; Middlemore Hospital	Request for flea spray treatment of all carpeted floors. Applied anti static with insect growth regulator spary on all carpeted areas.	No Charge - Scheduled Service Day	
31/10/2018	Maternity North; Level 4; Galbraith Building; Middlemore Hospital	Request for spray in all carpeted room in the ward. Applied anti static with insect growth regulator spray on all hotspots areas.	No Charge - Scheduled Service Day	
01/11/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho Mai and Ward 22 Tui Flea treatment spray. Completed Anti static with insect regulator spray for control of insect in the department.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
07/11/2018	Neo Natal Unit; Level 1; Harley Gray Building; Middlemore Hospital	Reported sighting of roaches in the staff lunchroom and fleas by the toilet. Checked the toilet for reported flea but no visible sign of flea found the room has vinyl floors which would not harbour flea. Found no cockroaches in the kitchen today. Placed insect traps on strategic locations	No Charge - Scheduled Service Day	
09/11/2018	Inward Goods; Manukau Super Clinic	Request for Rats activity in Clinical/Inwards good areas completed. Was advised by staffs that a rat was spotted internal and has ran outside. Checked external stations and found low rats activity, baits taken. Rebaited stations	\$100.00	
20/11/2018	Botany Birthing Unit	Callout for cockroaches placed detectors to area will return to spray when not raining. Premises sprayed on 22 November 2018	\$100.00	
22/11/2018	Pukekohe Public Health Nurse Office; Pukekohe	Callout to ants on bench due to sugar on bench. Follod trail and placed bait on site	\$100.00	

23/11/2018	Browns Road Dental Clinic	Attended to callout for wasps nest removal. Removed 1 nest today but removed 5 nests on previous routine visit.	\$100.00	
23/11/2018	Whirinaki Mental Health; East Tamaki	Reported staff getting bites for insect. Staff that reported was not in during this visit. Checked the room No visible sign of flea sighted during this time. Has placed electronic flea trap to monitor the room	\$100.00	
26/11/2018	Module 1; Manukau Super Clinic	Request for ants activity in consulting rooms and toilets. Spotted gel bait on hotspot areas in all accessible consulting rooms and in toilet.	\$100.00	
26/11/2018	Whirinaki Mental Health; East Tamaki	Follow up visit for Reported insect bites on Lvl2 completed. Checked placed traps in staff room where reported insect bites was. No visible sign of flea on trap today. Additional 2 electronic flea traps placed on another rooms where staff having complaints	No Charge - Follow up	
27/11/2018	Module 3; Manukau Super Clinic	Request for bug sightings. No activity during inspection. Placed detectors for monitoring and spotted gel bait on hotspot areas.	\$100.00	
28/11/2018	AT&R Gym; Colvin Complex; Middlemore Hospital	Rquest for cockroach treatment for the department. Checked all hotspots area. Found 1 dead american cockroach by the exit door. Removed and spotted gel baits on window panels and applied external aerosol residual spray on hotspots area	No Charge - Scheduled Service Day	
29/11/2018	Tiaho Mai Mental Health Unit; Middlemore Hospital	Middlemore Hospital Tiaho Mai and Ward 22 Tui Flea treatment spray. Completed Anti static with insect regulator spray for control of insect in the department.	\$100.00	Monthly Preventive Ongoing Treatment which is Chargeable
03/12/2018		SO12# 421796 RC# 042114601512700000 Whirinaki, Levels 1-3. Follow up to SO12 Request for fleas completed. Checked flea traps and found no visible signs of flea activity. Removed traps and advised Gaynor.		
05/12/2018	SMO Office; Middlemore Hospital	Sstaff have reported insect bites in the room. Talked with the doctor that reported insect bites from feet and head whenever he is in the room. He has not sighted any insect just bite marks from his body parts. Placed a electronic flea trap in the room for monitoring	No Charge - Scheduled Service Day	
06/12/2018	Ward 11; Scott Building; Middlemore Hospital	Rooms 9 & 10. Request for ant treatment for rooms 9 & 10. Found low ants activity in room 9 by the window bed crevices and toilet floors vinyl crevices. Spotted gel baits on hotspots area	\$100.00	

10/12/2018	Ward 35 East; Edmund Hillary Building; Middlemore	Request for flea treatment for doctors room in the ward. One of the doctor has reported insect bites for the room but was not able to talk with was not on site when attended. Placed a electronic flea traps on strategic locations . For monitoring of the area	\$100.00	
12/12/2018	Renal Deparment; Building 38; Western Campus; Middlemore Hospital	Request for flea treatment for 4 rooms in the department. Staff has reported insect bites for the past days. No one sighted what insect is biting. Placed electronic flea traps on all four rooms for monitoring	No Charge - Scheduled Service Day	
27/12/2018	Ward 2; Scott Building; Middlemore Hospital	Request for fleas in the ward. Placed flea trap in reception and quiet room for monitoring.	No Charge - Scheduled Service Day	
27/12/2018	Ward 6; Scott Building; Middlemore Hospital	Request for fleas in the ward. Placed flea trap in reception and quiet room for monitoring.	No Charge - Scheduled Service Day	
28/12/2018	Ward 6; Scott Building; Middlemore Hospital	Follow up service to fleas in Ward 6 completed. Moved flea trap from reception to room 606(non carpeted area) as per Ruth's instruction.	No Charge - Follow up	

