

Clinical : Mental Health
Proactive Release: 08 February 2019



21 January 2019

[REDACTED]
[REDACTED]
TVNZ

E-mail: [REDACTED]

Dear [REDACTED]

Official Information Act (1982) Request

I write in response to your Official Information Act request, received by us on 14 January 2019. You requested the following information:

- **What is the average wait time for maternal mental health services at the DHB?**
- **This includes whether there is a waiting list currently, and if so, how many people are waiting.**

There is no waitlist for the Counties Manukau Health Maternal Mental Health services.

All mental health service referrals are triaged by clinical staff on receipt. Those that are urgent/ semi-urgent cases are contacted the same day the referral is received, and then seen as triaged/ prioritised. That can be same day, the following day, or within 3 days to 1 week. Non-urgent/ routine cases are contacted within 1 week, and seen within 3-4 weeks.

I trust this information satisfactorily answers your query. If you are not satisfied with this response you are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act.

Please note that this response or an edited version of this may be published on the Counties Manukau DHB website.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "Fepulea'i Margie Apa".

Fepulea'i Margie Apa
Chief Executive