

Clinical: Emergency Response  
Proactive Release: 25 February 2020



10 February 2020

9(2)(a) [Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

Email: 9(2)(a) [Redacted]

Dear 9(2) [Redacted]

### Official Information Act (1982) Request

I write in response to your Official Information Act request, received by us on 15<sup>th</sup> January 2020. You requested the following information:

- **I request all plans, procedures and protocols for dealing with any eruption at Whakaari/White Island, which were current and in use BEFORE the 9 December 2019 eruption.**

Our CM Health Emergency Plan and The National Burn Service Emergency Plan detail the procedures and protocols to follow for emergencies, the most recent being the eruption at Whakaari/White Island. Both emergency plans were used in response to the Whakaari/White Island eruptions and are publicly available as below.

- <https://countiesmanukau.health.nz/assets/About-CMH/Reports-and-planning/2018-2021-CM-Health-Health-Emergency-Plan.pdf>
- <http://www.nationalburnservice.co.nz/emergency-plan/>

New Zealand has four regional burn units (RBUs), co-located with regional plastic surgery units at Christchurch Hospital, Christchurch; Hutt Hospital, Wellington; Waikato Hospital, Hamilton and Middlemore Hospital, Auckland.

- Middlemore Hospital hosts the NBC that opened in 2006 co-located with the Auckland RBU
- The four RBUs and the NBC make up the New Zealand National Burn Service (NBS)

As context for this response, Counties Manukau Health (CM Health) provides health and support services to people living in the Counties Manukau region (approx. 569,400 people), as well as regional and supra-regional specialist services (Burns, Plastics and Orthopaedics).

Our services are delivered via hospital, outpatient/ambulatory and community-based models of care. We employ more than 7,500 staff, and see more than 118,000 presentations at the Middlemore Hospital Emergency Department each year.

I trust this information satisfactorily answers your query. If you are not satisfied with this response you are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act.

Please note that this response or an edited version of this may be published on the Counties Manukau DHB website.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'F. Apa', with a stylized flourish at the end.

Fepulea'i Margie Apa  
Chief Executive Officer  
**Counties Manukau Health**