

Clinical : Emergency Dental service
Proactive Release : 09 January 2020

12 December 2019

9(2)(a)

E-mail: 9(2)(a)

Dear 9(2)(a)

Official Information Act (1982) Request

I write in response to your Official Information Act request, received by us on 25 November, via part transfer from the Ministry of Health under section 14 of the Act. You requested the following information:

1. **The number of people who presented to the hospital emergency department with dental issues in 2014, 2015, 2016, 2017, 2018 and 2019.**
 - a. *Please itemise by year, and where possible, per hospital.*
2. **What is the standard procedure when someone presents to the emergency department with a dental problem?**
 - a. *Please explain standard procedure for cases where treatment is refused, and where treatment is administered.*

As context for this response, Counties Manukau Health (CM Health) provides health and support services to people living in the Counties Manukau region (approx. 569,400 people), as well as regional and supra-regional specialist services (Burns, Plastics and Orthopaedics). Our services are delivered via hospital, outpatient/ ambulatory and community-based models of care. We see more than 118,000 presentations at the Middlemore Hospital Emergency Department each year.

Children in New Zealand, who meet the eligibility criteria for publicly funded health and disability services, are entitled to free basic oral health services from birth until their 18th birthday. Standard treatments are funded, with referral for extra treatments, which may require payments – such as orthodontics. These are provided in our community by the Auckland Regional Dental Service (ARDS).

Most other people will have to pay privately for the majority of dental services; with only limited dental services funded for some circumstances (people with disabilities or medical conditions such as mouth cancer may be referred to a hospital). People on low incomes who have a Community Services Card may be able to get emergency dental care, such as pain relief or extractions. Dental treatments due to an accident or injury will be eligible for ACC support.

There is information about the public funding of dental care in New Zealand, and additional support publicly available:

- <https://www.govt.nz/browse/health/gps-and-prescriptions/dental-care/>

Response to your questions for Counties Manukau Health

1. The number of people who presented to the hospital emergency department with dental issues in 2014, 2015, 2016, 2017, 2018 and 2019.

a. Please itemise by year, and where possible, per hospital.

Please refer to Table 1 (*over*) for **hospitalised cases**, related only to those admitted to hospital via the Middlemore Hospital Emergency Department per year, since 2014. The data uses ICD-10 clinical coding to include any relevant principal diagnosis as listed. We have provided totals per year separated for those under 18 years (who can access funded dental care), and for adults.

The clinical coding process only occurs for hospital discharges, and does not capture cases that present to the emergency department (ED), but do not stay over three hours, or were clinical assessed as not requiring an admission and discharged direct from ED. We do not complete coding on these cases only presenting to the Emergency Department. Clinicians may enter text fields in the ED data system to record any/all 'presenting symptoms' at presentation.

Due to the 6-year timeframe of data sought, isolating only those ED presentations related to dental symptoms would require substantial research and collation process, of potentially thousands of cases.

Therefore, we are declining this element of your request, under section 18(f) of the Act – *significant collation and research that is not outweighed by the public interest in the circumstances of this request.*

2. What is the standard procedure when someone presents to the emergency department with a dental problem?

a) Please explain standard procedure for cases where treatment is refused, and where treatment is administered.

As noted above, hospital emergency departments do not provide routine dental care, and DHB are responsible for funding dental care for children. Cases involving more serious injury or dental medical conditions are managed as they present.

We have a standardised procedure for assessment and initial treatment of dental related health, and provide patient information to consistently manage cases presenting with other dental needs. These are provided (**attached**).

The standard process is:

- Initial assessment in the emergency department will be made by a triage Registered Nurse, using dental pain fast track checklist. For those safe to discharge, the patient can receive standing-order pain relief. The patient also receives an advice sheet on how to access local dental 'relief of

pain' clinics (via the Auckland Oral Health Service - Regional Service), or local dentists who will provide subsidised care, and is then redirected before being registered in the emergency department.

- For those that need to be assessed by an emergency department practitioner, the patient is triaged, and an assessment made whether the patient needs to be seen by the specialist maxillo-facial surgical service. These cases usually have a surgical complication linked to dental problems (such as a large abscess). We do not provide general dentistry on site at Middlemore, so patients not requiring an admission for these other specialist treatments are discharged with the same advice sheet as above - on how to access subsidised community dental care.

I trust this information satisfactorily answers your query. If you are not satisfied with this response you are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act.

Please note that this response or an edited version of this may be published on the Counties Manukau DHB website.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'F. Apa', with a stylized flourish.

Fepulea'i Margie Apa
Chief Executive Officer
Counties Manukau Health

APPENDIX ONE: OIA 25112019 - FLEMING

Qualifications:

Inpatient admissions via Emergency Department, with ICD-10 code as listed.

Time period: 01/01/2014 - 31/10/2019

Discharge year	Age (years)		Total
	0-17	18+	
2014	40	322	362
2015	41	318	359
2016	36	299	335
2017	49	312	361
2018	50	348	398
2019 YTD (Oct 19)	39	260	299

ICD-10 Codes (11th ed.)

Diagnosis Code	Diagnosis Code Description
K001	Supernumerary teeth
K006	Disturbances in tooth eruption
K009	Disorder of tooth development, unspecified
K011	Impacted teeth
K020	Caries limited to enamel
K021	Caries of dentine
K024	Odontoclasia
K025	Caries with pulp exposure
K028	Other dental caries
K029	Dental caries, unspecified
K032	Erosion of teeth
K036	Deposits [accretions] on teeth
K040	Pulpitis
K041	Necrosis of pulp
K044	Acute apical periodontitis of pulpal origin
K045	Chronic apical periodontitis
K046	Periapical abscess with sinus
K047	Periapical abscess without sinus
K048	Radicular cyst
K049	Other and unspecified diseases of pulp and periapical tissues
K050	Acute gingivitis
K051	Chronic gingivitis
K052	Acute periodontitis

Diagnosis Code	Diagnosis Code Description
K053	Chronic periodontitis
K055	Other periodontal diseases
K056	Periodontal disease, unspecified
K060	Gingival recession
K061	Gingival enlargement
K068	Other specified disorders of gingiva and edentulous alveolar ridge
K069	Disorder of gingiva and edentulous alveolar ridge, unspecified
K080	Exfoliation of teeth due to systemic causes
K081	Loss of teeth due to accident, extraction or local periodontal disease
K083	Retained dental root
K0881	Pathological fracture of tooth
K0888	Other specified disorders of teeth and supporting structures
K089	Disorder of teeth and supporting structures, unspecified

Released under Official Information Act R0101A 25112019 - Fleming

EMERGENCY DENTAL & RELIEF OF PAIN

There is nothing worse than suffering with tooth-ache, except not knowing where to go for relief or not having the money for the cost.

District Health Boards subsidise limited range of Emergency Dental / Relief of Pain treatments for adults over the age of 18 years who have a *Community Services Card* or *pension card* and are *New Zealand residents*. Non-residents pay additional charges.

There is a maximum of 3 visits per person per year and there is a charge of \$40.00 including GST for the relief of pain service provided. For the \$40.00 charge one tooth may be dressed, there may be antibiotics prescribed to treat the infection, or, if required, the tooth may be pulled out. This service does not include any on going treatment to the tooth such as fillings or root canals, dentures or orthodontic treatment.

For all dental services always ask for a cost estimate before treatment. Quotes can also be provided for Work & Income NZ financial assistance towards dental treatment.

Hospital oral health clinics provide subsidized Emergency Dental / Relief of Pain treatments for all Auckland region residents. There are limited appointments in the hospital clinics and people need to book an appointment for the next day. The phone line opens at 8.00am Monday to Friday.

You need to bring proof of NZ residency and a list of any medications you are taking. Note there are parking charges at hospital clinics.

Middlemore Hospital Dental Department – level 1, Middlemore Hospital, Hospital Road, Otahuhu

- Monday to Friday, mornings only. Phone 09 259 9671 to book an appointment. Closed public holidays

Buckland Road Community Dental Clinic - 225 Buckland Road West, Mangere.

- Monday to Thursday, mornings only. Phone 09 259 9671 to book an appointment. Closed public holidays

Greenlane Clinical Centre - level 1, building 4, Gate 1 Greenlane Road West, Greenlane.

- Monday to Friday, mornings only. Phone 09 630 9809 to book an appointment. Closed public holidays

Contracted dentists provide subsidized Emergency Dental / Relief of Pain treatments by appointment for **Counties Manukau residents** only who have a **community services card**.

Mighty Mouth Dental - All 3 locations call 0800 262 2208. Open 7 days. Closed public holidays, open Good Friday.

- **Manukau** -11 E Bakerfield Place - Monday 8.00am to 8.00pm, Tuesday to Thursday 7.00am to 8.00pm, Friday 8.00am to 5.00pm, Saturday 9.00am to 5.00pm, & Sunday 9.00am to 2.00pm
- **Mangere** -10 Waddon Place, ground floor - Monday to Friday 9.00am to 5.00pm, Saturday 9.00am to 2.00pm
- **Otara** - 124 Dawson Road in Chapel Downs - Monday to Friday 9.00am to 5.00pm

Pacifica Dental - 147 Great South Road, Manurewa; phone 09 269 7074

- Monday to Friday 9.00 am to 4.00 pm. Closed public holidays

The Fono Dental - 7 Halver Road, Manurewa; phone 09 267 6331

- Monday-Friday; 9.00am to 3:30pm. Closed public holidays

Mahu Dental - Trust Health Care, corner of Halver Rd and Newhook Lane, Manurewa; phone 09 268 2266

- Monday to Friday 8.30am to 5.00 pm. Closed public holidays

Takanini Dental Centre - 106 Great South Road, Takanini; phone 09 296 2636

- Seven days a week from 9.00am to 8.00pm. Closed only Christmas Day, New Years Day, Good Friday

The Dental Company – 10 West St, Pukekohe; phone 09 238 0438.

- Monday to Thursday 9.00am to 5.00pm, Friday 9am to 1pm. Closed public holidays

PREVENT TOOTH DECAY

Dental decay is painful. It also affects how we enjoy our food, our ability to sleep and concentrate, and our overall feeling of well-being.

Dental treatments are costly. The best way to avoid the high costs and stay feeling well is by preventing tooth decay.

Tips for a healthy smile:

1. Brush teeth twice a day every day with a fluoride toothpaste to keep cavities away.

- Use a soft toothbrush and brush with a fluoride toothpaste 2 X a day, after breakfast & before bed
- After brushing, spit out the toothpaste but don't rinse. This way the fluoride stays protecting teeth.

2. Be a role model – look after your own teeth

- A toothbrush for each person. Don't share toothbrushes, you can share germs and tooth decay.
- Parents/ Caregivers need to supervise children's tooth brushing until age 8 years
- Brush your teeth at the same time so that children learn from you

3. Floss teeth

- Flossing is the way to clean in between teeth where the toothbrush can't reach.

4. Choose tooth-friendly snacks and drink water or milk

- Make sure that teeth get a rest from sugar – higher sugar the greater the risk of tooth decay.
- Eat tooth friendly snacks: bread, cheese, unsweetened popcorn, fruit, raw vegetables, yogurt, nuts
- Have tooth friendly drinks such as water or milk. Water is the best drink; it's fresh and free from the tap. And, by having a glass of water after a sweetened drink such as soft drinks, fruit juices, cordials or even diet drinks you can protect teeth from decay and help to stay healthy.
- Put babies to bed with a story not a bottle
- Make the last drink at night water for all children (and parents) otherwise the food sugars or food acids in drinks will stay on the teeth and cause cavities

5. It's easy to protect teeth with regular checks.

- Check all children's teeth once a month for signs of tooth decay or redness around gums, look for white spots at the gum line, puffy or bleeding gums, discoloured areas or missing pieces of teeth,.
- Get regular free dental check-ups for children from the 1st tooth and up to and including 17 years, its free and easy, call 0800 TALK TEETH (0800 825 583)

6. Use a mouth guard when playing sports to protect teeth and gums

- Make sure mouth-guards are worn when playing sport. Get any falls or accidents affecting the gums or teeth checked out by the dental service or a dentist

CHILDREN & ADOLESCENT FREE DENTAL SERVICES FROM 0 TO 17 YEARS OF AGE

Children can be enrolled for free dental care from birth. It's important to look after baby teeth as decay in the first teeth will be painful and can affect the child's eating, speech, sleeping, learning and development, and may affect their permanent teeth as well.

Looking after teeth is just as important during the teenage years; dental care is free for all adolescents from year 9 of school up to and including 17 years of age (until the 18th birthday).

To enrol your Pre-school and School age child or Adolescent or Secondary School student Ph 0800 TALK TEETH (0800 825 583), if they're between **0 and 12** years old, press **1**, if they're between **9 and 17** years old, press **2**.

For After Hours Emergency Dental service for children or adolescents -please visit a CMDHB contracting dentist – refer website: <http://www.countiesmanukau.health.nz/Funded-Services/Oral-Health/adolescentdental.htm>

Middlemore Hospital Emergency Care - Dental Pain Advice Sheet

Causes

Tooth ache is most commonly caused by:

- Decay
- A fracture of the tooth
- A cracked tooth
- An exposed tooth root, caused by over-vigorous brushing
- An abscess/ulceration in the gum
- Inflammation of the sinuses – this can cause symptoms easily mistaken for toothache

Pain Relief

After being assessed by a Registered Nurse, you will be advised on how you can manage your pain until treatment by a dentist/dental care provider can be obtained.

Paracetamol and Ibuprofen are often recommended as safe and reasonable treatment to help manage this pain providing you don't have any medical reasons why you should not take this medication.

Please check with Nurse, Doctor or Pharmacist if any of the below apply to you:

- Allergy or adverse effects caused by aspirin or ibuprofen/nurofen or paracetamol
- Pregnancy and Breastfeeding
- Kidney, liver or severe heart disease
- Stomach ulcer or GI bleeding
- Crohn's Disease or ulcerative colitis
- Chicken Pox
- Taking warfarin
- Taking other forms of Non Steroidal Anti Inflammatory Drugs (NSAIDs) ie: Maxigesic, diclofenac, naproxen, celecoxib, indomethacin, mefenamic acid, tenoxicam etc).
- Patients who have exceeded the maximum dose for a **24hour period** - 4000mg (8x 500mg tablets) of paracetamol or 2400mg (12x 200mg) of ibuprofen
- NSAID induced asthma
- Alcoholism
- Systemic Lupus Erythematosus (SLE)
- Long term steroid use
- Taking: oral blood thinning medication, methotrexate, lithium, ACE-inhibitors with diuretics.

Paracetamol and Ibuprofen

Do Not exceed the recommended daily dose:

- Paracetamol – 1gm (2x 500mg tablets) every 4-6 hours – maximum 4x doses in 24hrs.
- Ibuprofen – 400mg (2x 200mg tablets) every 6 hours – maximum 4 doses in 24hrs.

It is safe to take the Paracetamol and Ibuprofen at the same time.

Document Number:	A266520	Version:	2.0
Department:	Emergency Care	Last Updated:	29/01/2015
Document Owner:	Clinical Nurse Director Acute Care	Next Review Date:	01/06/2016
Approved by:	Emergency Care Combined Seniors Team	Date First Issued:	29/01/2015
Counties Manukau District Health Board			

EMERGENCY DENTAL RELIEF OF PAIN FOR LOW INCOME ADULTS

There is nothing worse than suffering with toothache, except not knowing where to go for relief or not having the money for the cost.

Counties Manukau District Health Board subsidises emergency dental/relief of pain treatments for low income adults over the age of 18 years who have a Community Services Card and are resident in Counties Manukau.

There is a maximum of 3 visits per person per year and there is a charge of \$40 including GST for the relief of pain services provided. For the \$40 charge the tooth may be dressed, there may be antibiotics to treat the infection, or, if required, the tooth may be pulled out. This service does not include any on-going treatment to the tooth such as fillings or root canals, dentures or orthodontic treatment.

For all dental services always ask for a cost estimate before treatment.

The following dental clinics provide the subsidised Emergency Dental/Relief of Pain treatments:

Middlemore Hospital Dental Department – level 1, Middlemore Hospital, Hospital Road, Otahuhu

To make an Appointment: Phone 09-2599671. The phone line opens at 8am Monday to Friday. Appointments can be made up to 24 hours in advance. Places are limited.

Buckland Road Community Dental Clinic – 225 Buckland Road West, Mangere

Days and hours of clinic: Monday to Thursday, mornings only. Doors open at 8:00am, patients are seen from 8:30am on a *first come first served* basis. Phone 275 7830.

Mighty Mouth Dental – All 3 locations can be reached by calling 0800 262 2208 for an appointment

Manukau – 11E Bakerfield Place. Monday 8:00am to 8:00pm; Tuesday to Thursday 7:00am to 8:00pm; Friday 8:00am to 5:00pm; Saturday and Sunday 9:00am to 2:00pm.

Mangere – 6 Waddon Place (in the Mangere Health Centre). Monday to Friday 9:00am to 5:00pm.

Otara – 124 Dawson Road, Chapel Downs. Monday to Friday 9:00am to 5:00pm.

The People's Centre/West Fono Dental – phone 267 6331 for an appointment.

Manurewa – 7 Halver Road, Manurewa. Monday to Friday 9:00am to 3:30pm.

Pacifica Dental – 147 Great South Road, Manurewa. Phone 269 7074 for an appointment.

Days and hours of clinic: Monday to Friday 9:00am to 4:00pm.

Mahu Dental – Trust Health Care, corner of Halver Road and Newhook Lane, Manurewa.

Days and hours of clinic: Monday to Friday 8:30am to 5:00pm. Phone 268 2266 for an appointment.

Takanini Dental Care – 106 Great South Road, Takanini. Phone 296 2636 for an appointment.

Days and hours of clinic: Seven days a week from 9:00am to 8:00pm.

The Dental Company – 10 West Street, Pukekohe. Phone (09) 238 0438 for an appointment.

Days and hours of clinic: Monday to Thursday 9:00am to 5:00pm. Friday 9:00am to 1:00pm.

If you have a general question about teeth and oral health, phone 0800 TALK TEETH (0800 825 583), press 3, or visit www.letstalkteetch.co.nz

Document Number:	A266520	Version:	2.0
Department:	Emergency Care	Last Updated:	29/01/2015
Document Owner:	Clinical Nurse Director Acute Care	Next Review Date:	01/06/2016
Approved by:	Emergency Care Combined Seniors Team	Date First Issued:	29/01/2015
Counties Manukau District Health Board			

PREVENT TOOTH DECAY

Dental decay is painful. It also affects how we enjoy our food, our ability to sleep and concentrate, and our overall feeling of well-being. Dental treatments are costly. The best way to avoid the high costs and stay feeling well is by preventing tooth decay.

Tips for a Health Smile

1. Brush teeth twice a day every day with a fluoride toothpaste to keep cavities away.
 - Use a soft toothbrush and brush with a fluoride toothpaste twice a day, after breakfast and before bed.
 - After brushing – spit out the toothpaste but don't rinse. This way the fluoride stays protecting teeth.
2. Be a role model – look after your own teeth
 - A toothbrush for each person. Don't share toothbrushes, you can share germs and tooth decay.
 - Parents need to supervise children's tooth brushing until age 8 years.
 - Brush your teeth at the same time so that children learn from you.
3. Floss teeth
 - Flossing is the way to clean in between teeth where the toothbrush can't reach.
4. Choose tooth-friendly snacks and drink water or milk
 - Make sure that teeth get a rest from sugar – the higher the sugar the greater the risk of tooth decay.
 - Eat tooth friendly snacks: bread, cheese, unsweetened popcorn, fruit, raw vegetables, yoghurt, nuts.
 - Have tooth friendly drinks such as water or milk. Water is the best drink; it's fresh and free from the tap. And, by having a glass of water after a sweetened drink such as soft drinks, fruit juices, cordials or even diet drinks you can protect teeth from decay and stay healthy.
 - Put babies to bed with a story not a bottle.
 - Make the last drink at night water for all children (and parents) otherwise the food sugars or food acids in drinks will stay on the teeth and cause cavities.
5. It's easy to protect teeth with regular checks
 - Check all children's teeth once a month for signs of tooth decay or redness around gums. Look for white spots at the gum line, puffy or bleeding gums, discoloured areas or missing pieces of teeth.
 - Get regular free dental check-ups for children from the first tooth and up to and including 17 years. It's free and easy, call 0800 TALK TEETH (0800 825 583).
6. Use a mouth guard when playing sports to protect teeth and gums
 - Make sure mouth guards are worn when playing sport. Get any falls or accidents affecting the gums or teeth checked out by the dental service or a dentist.

CHILDREN & ADOLESCENT FREE DENTAL SERVICES FROM 0 TO 17 YEARS OF AGE

Children can be enrolled for free dental care from birth. It's important to look after baby teeth as decay in the first teeth will be painful and can affect the child's eating, sleeping and development, and may affect their permanent teeth as well.

Looking after teeth is just as important during the teenage years; dental care is free for all adolescents from year 9 of school up to 17 years of age (until the 18th birthday).

To enrol your Pre-school and School age child or Adolescent or Secondary School student

Phone 0800 TALK TEETH (0800 825 583):

If they're between 0 and 12 years old, press 1

If they're between 9 and 17 years old, press 2

Document Number:	A266520	Version:	2.0
Department:	Emergency Care	Last Updated:	29/01/2015
Document Owner:	Clinical Nurse Director Acute Care	Next Review Date:	01/06/2016
Approved by:	Emergency Care Combined Seniors Team	Date First Issued:	29/01/2015
Counties Manukau District Health Board			

AFTER HOURS DENTISTS

White Cross Otahuhu

15-23 Station Road
Otahuhu

Phone: 270 0200
Hours: 9am to 7pm open seven days

Counties Care

79 Great South Road
Papakura

Phone: 299 8897
Hours: 9am to 7pm open seven days

Takanini Care

106 Great South Road
Takanini

Phone: 296 2636
Hours: 8:30am to 8pm open seven days

Airport Oaks

146 Kirkbride Road
Mangere

Phone: 275 6666
Hours: 9:30am to 2pm Monday and Tuesday
9am to 7pm Wednesday to Friday
9am to 4pm Saturday

Eastcare A&M

260 Botany Road
Howick

Phone: 277 1514
Hours: 9am to 5pm Monday
9am to 8.30pm Tuesday to Friday
9am to 5pm Saturday and Sunday

Document Number:	A266520	Version:	2.0
Department:	Emergency Care	Last Updated:	29/01/2015
Document Owner:	Clinical Nurse Director Acute Care	Next Review Date:	01/06/2016
Approved by:	Emergency Care Combined Seniors Team	Date First Issued:	29/01/2015
Counties Manukau District Health Board			

Changes to Adult Emergency Dental Service

We are improving our patient experience by replacing the 'walk in' queuing system for the Middlemore Hospital and Buckland Road Adult Emergency Relief of Pain Service with a phone booking system.

From 12 February 2016
phone to make an
appointment:

(09) 259-9671

The phone line opens at 8am Monday to Friday.

Appointments can be made up to 24 hours in advance. Places are limited.

If we are unable to see you at our Emergency Dental Service you can find other options on the Healthpoint Website www.healthpoint.co.nz.

If you are experiencing financial hardship speak to Work & Income NZ.
There are no changes to the Child Emergency Dental Clinic.

Oral Health Emergency Relief of Pain Service

What is the relief of pain service?

- ☑ We provide emergency pain relief for dental problems only.
- ☑ We extract one painful tooth, or place a temporary dressing, but nothing more so you may still need to see a private dentist.

What will it cost?

- ☑ \$40 (except children). This needs to be paid on the day of treatment. We will accept payment by cash or EFTPOS.
- ☑ Non-residents will be charged the full cost of treatment; private may be a cheaper option for a non-resident patient.
- ☑ There are parking charges at Middlemore and Greenlane Hospital.

Why are other people being seen before me?

- ☑ Some patients have priority - for example, children, patients who have existing medical conditions or swollen faces.
- ☑ There are also other dental clinics operating at the same time, with different dentists.

What do I need to bring?

- ☑ You will need to bring a list of any medications you are taking, private x-rays or test results you may have.
- ☑ Proof of NZ residency

What if I am unable to be seen at the Relief of Pain Dental Service?

- ☑ If we are unable to book you an appointment you could seek treatment from a private dentist (or a dentist in the community) or try calling the following day.
- ☑ If you are experiencing financial hardship speak to Work Income NZ.

Community Service Card holders can access the same treatment at the same cost as the hospital from the following private dental practices:

Central Auckland Residents only	West Auckland & North Shore Residents only	South Auckland Residents Only
The Fono – Central L2, 33 Wyndham St, Auckland City Mon-Fri 8:30am-5pm Ph: 302 2496 for an appointment	Smile Dental Clinic locations: Avondale, Henderson, Ranui & Albany Ph: 0800 476 453 for an appointment and location of clinics Hours vary depending on clinic location	Mighty Mouth Dental 11E Bakerfield Place, Manukau -7 days 6 Wadden Place, Mangere – 6 days 24 Dawson Rd, Otara Hours vary and include late nights & weekends All 3 locations can be reached by calling 0800 262 2208 for an appointment.
	The Fono – West 411 Great North Rd, Henderson Mon, Tue, Thurs, Fri; 830am-5pm Wed; 8am-7pm Ph: 837 1780 for an appointment	Mahu Dental Mon-Fri 8:30am-5pm Trust Health Care, Cnr Halver Rd & Newhook Lane, Manurewa Ph: 268 2266 for an appointment
		The Peoples Centre/The Fono Mon-Fri; 9am-3:30pm 7 Halver Rd, Manurewa Ph: 267 6331 for an appointment
		Pacifica Dental Mon-Fri; 9am-4pm 147 Great South Rd, Manurewa Ph: 269 7074 for an appointment
		Takanini Dental Centre Seven days a week 9am-8pm 106 Great South Rd, Takanini Ph: 296 2636 for an appointment
		The Dental Company Mon-Thurs 9am-5pm, Fri 9am-1pm 10 West St, Pukekohe Ph: 238 0438 for an appointment