

16th March 2021

s9(2)(a)

Email: s9(2)(a)

Dear s9(2)(a)

Official Information Act Request for – Temporary/Casual & Bank/Agency Workers

I write in response to your Official Information Act request received by us 8th February 2021, you requested the following information:

Please can you advise on the total spent on temporary casual / bank and agency workers by the District in the periods Financial Year 18/19 and 19/20.

Professional Group:

- **Nursing & Midwifery**
- **Allied Health Professional**
- **Medical**

Medical Agency spend also includes spend on Locum Doctors.

Counties Manukau Health Response:

For context Counties Manukau Health (CM Health) employs over 8,500 staff and provides health and support services to people living in the Counties Manukau region (approx. 601,490 people). We see over 118,000 people in our Emergency Department each year, and over 2,000 visitors come through Middlemore Hospital daily.

Our services are delivered via hospital, outpatient, ambulatory and community-based models of care. We provide regional and supra-regional specialist services i.e. for orthopaedics, plastics, burns and spinal services. There are also several specialist services provided including tertiary surgical services, medical services, mental health and addiction services.

Please can you advise on the total spent on temporary casual / bank and agency workers by the District in the periods Financial Year 18/19 and 19/20.

Table 1 below reflects the casual/agency spend in Financial Years 18/19 and 19/20. We have used the following definitions of 'casual' and 'agency':

- Casual: a locum or an employee not on a full or part time roster
- Agency: staff sourced by external agencies

| Professional Group | 18/19 (\$000) | | 19/20 (\$000) | |
|----------------------------|---------------|---------------|---------------|---------------|
| | Casual | Agency | Casual | Agency |
| Nursing & Midwifery | 10,761 | 3,522 | 9,087 | 2,396 |
| Allied Health Professional | | 323 | | 869 |
| Medical | | 11,378 | | 11,077 |
| Total | 10,761 | 15,223 | 9,087 | 14,342 |

Table 1: Finance Team

I trust this information answers your request. You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

Please note that this response or an edited version of this may be published on the Counties Manukau Health website. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider this.

Yours sincerely



Fepulea'i Margie Apa
Chief Executive Officer
Counties Manukau Health