

12th October 2020

[REDACTED]

Email: [REDACTED]

Dear [REDACTED]

Official Information Act Request for – Hospital Occupancy Data

I write in response to your Official Information Act request received by us 8th September 2020 you requested the following information:

For the period September 1 2019 to August 31 2020, a weekly breakdown of the following information:

- # ED presentations
- # Overall hospital capacity
- # The overall number of referrals received for first specialist assessments for planned care, and the number of FSA that took place

Counties Manukau Health Response:

For context Counties Manukau Health (CM Health) employs over 7,500 staff and provides health and support services to people living in the Counties Manukau region (approx. 569,400 people). We see over 118,000 people in our Emergency Department each year, and over 2,000 visitors come through Middlemore Hospital daily.

Our services are delivered via hospital, outpatient, ambulatory and community-based models of care. We provide regional and supra-regional specialist services i.e. for orthopaedics, plastics, burns and spinal services. There are also several specialist services provided including tertiary surgical services, medical services, mental health and addiction services.

- Number of Emergency Department Presentations**

Please find the below graph showing presentations for the period 1st September 2019 to 31st August 2020 for Counties Manukau Health (CM Health). Please note, the weeks are from Sunday to Saturday and the last week includes only two days of data (30th & 31st August 2020).

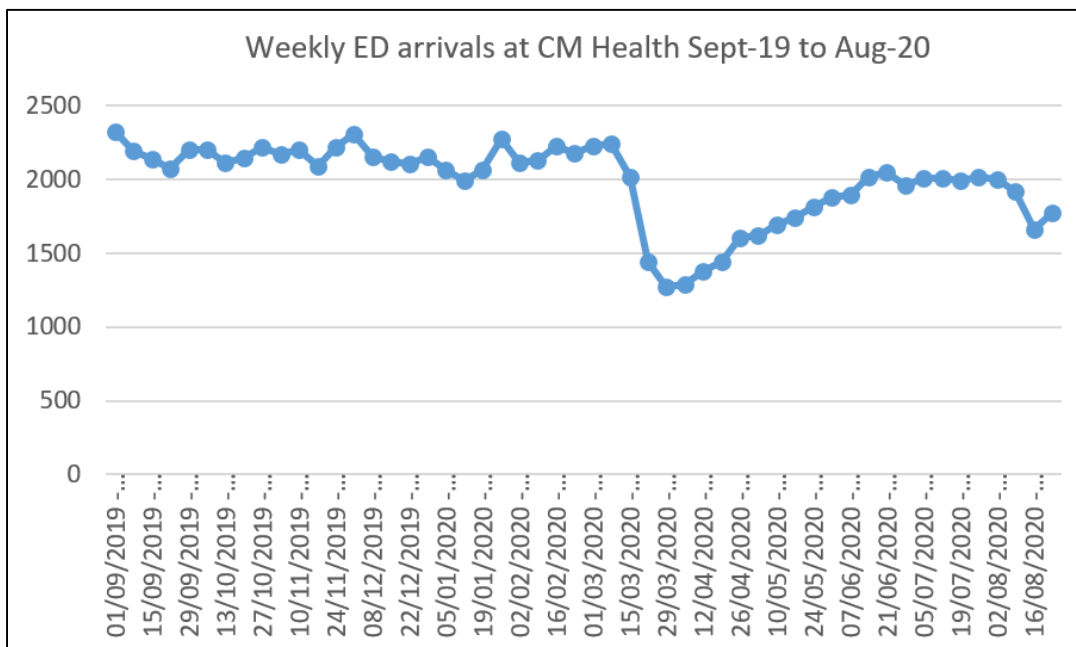


Figure 1: Data Sourced - Health Intelligence & Informatics (14/09/2020)

- Overall Hospital Capacity**

Please find the below graph showing the weekly occupancy for adult inpatient areas Medicine, Surgical and Adult Rehabilitation for Older People (ARHOP) the period 2nd September 2019 to 31st August 2020 for CM Health.

We have based the calculations on the total occupancy at 0700 hours divided by the maximum available physical beds open in these areas at 0700 hours, in this data we have also included the Emergency Department request rate at that time. Please note, there is variation from this average occupancy rate on an hourly, daily and seasonal basis, and for different clinical areas.

As you will be aware, Covid-19 National Alert levels were put in place from 25th March 2020 onwards.

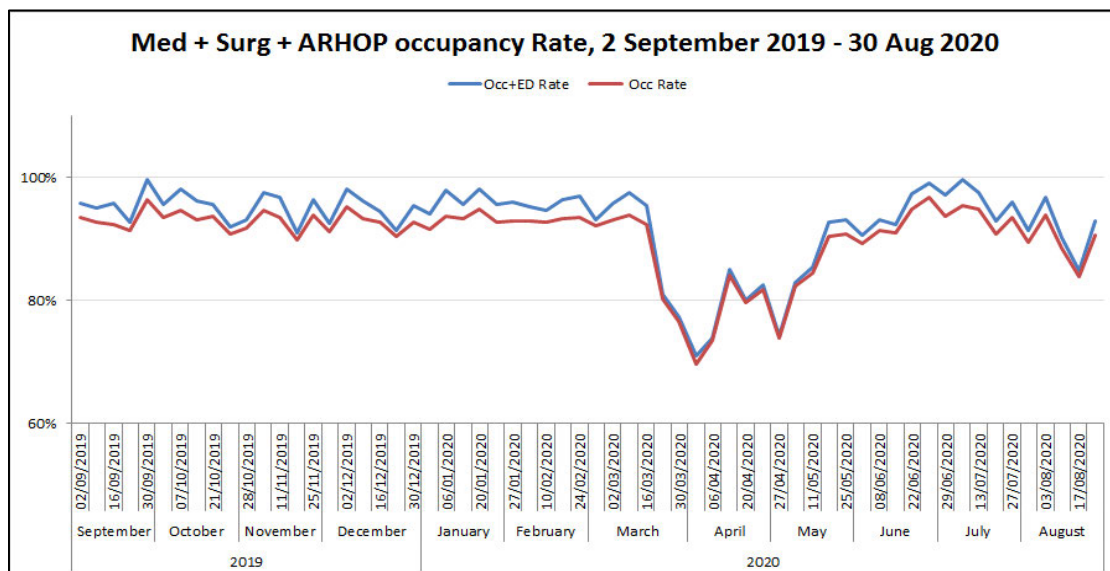


Figure 2: Data Source MMCIS 08.10.2020

- **The overall number of referrals received for first specialist appointments for planned care, and the number of FSA that took place**

Please find the below graphs showing the number of weekly referrals received to Medical and Surgical division for specialist outpatient appointments at CM Health and the weekly volume of first specialist appointments (FSA) for the Medical and Surgical divisions at CM Health. Both graphs are for the period of the 1st September 2019 to 31st August 2020.

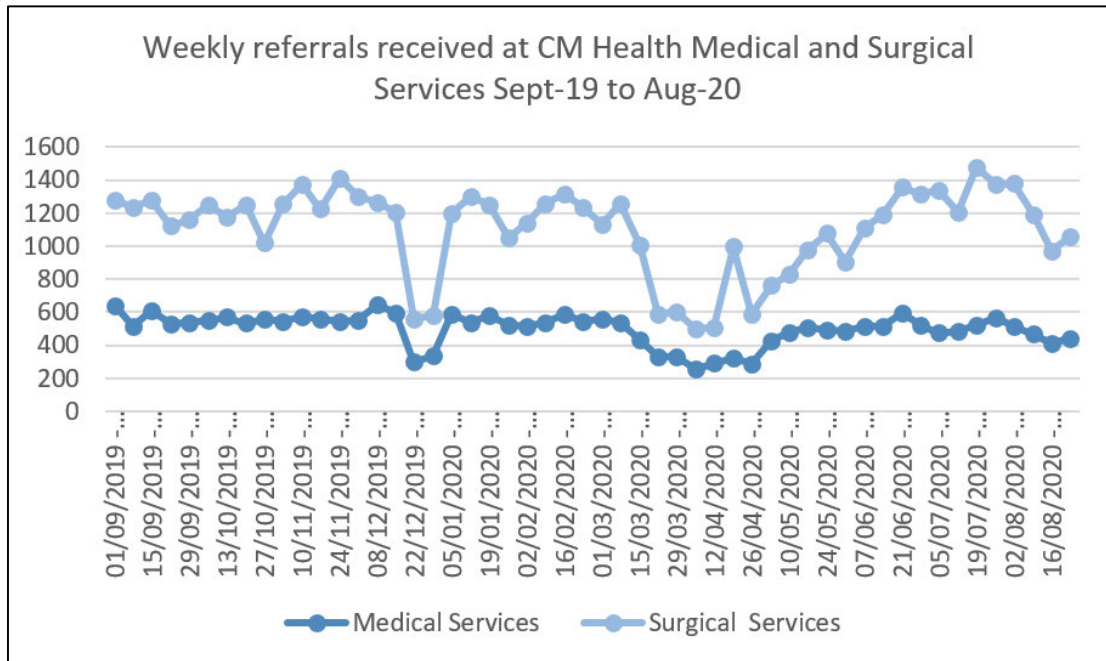


Figure 3: Data Sourced – Health Intelligence & Informatics (14/09/2020)

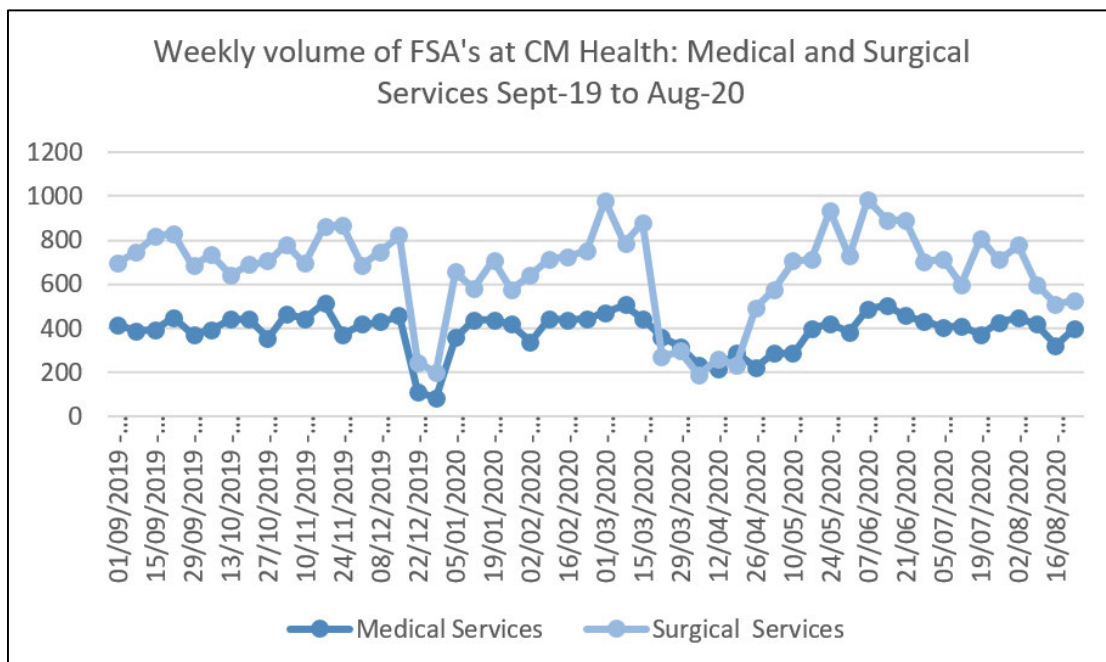


Figure 4: Data Sourced - Health Intelligence & Informatics (14/09/2020)

I trust that this information is helpful. You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

Please note that this response or an edited version of this may be published on the Counties Manukau Health website. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider this.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Fepulea'i Margie Apa', enclosed in a thin black rectangular border.

Fepulea'i Margie Apa
Chief Executive Officer
Counties Manukau Health