

2nd February 2022



Official Information Act Request for – Tiaho Mai Seclusion Events

I write in response to your Official Information Act request received by us 10th January 2022, you requested the following information:

- 1. How many seclusion events at Tiaho Mai occurred in the months between its opening and December 2021? I would like this data separated out by individual months.**
- 2. How many patients were admitted to Tiaho Mai in the months between its opening and December 2021? I would like this data separated out by individual months.**

Counties Manukau Health Response:

For context Counties Manukau Health (CM Health) employs over 8,500 staff and provides health and support services to people living in the Counties Manukau region (approx. 601,490 people). We see over 118,000 people in our Emergency Department each year, and over 2,000 visitors come through Middlemore Hospital daily.

Our services are delivered via hospital, outpatient, ambulatory and community-based models of care. We provide regional and supra-regional specialist services i.e. for orthopaedics, plastics, burns and spinal services. There are also several specialist services provided including tertiary surgical services, medical services, mental health and addiction services.

- 1. How many seclusion events at Tiaho Mai occurred in the months between its opening and December 2021? I would like this data separated out by individual months.**
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Tiaho Mai was built in two stages – stage one opened on 28th November 2018 and stage two (completion of entire building) opened on 9th September 2020. The table below outlines the monthly data for the number of people admitted to Tiaho Mai, and the number of seclusion events in Tiaho Mai from November 2018 to December 2021. The number of seclusion events does not necessarily reflect the number of people secluded, as multiple seclusion events could be related to a single person.

Tiaho Mai Seclusion Events												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2018	-	-	-	-	-	-	-	-	-	-	20	13
2019	16	12	16	13	14	18	12	17	19	15	23	21
2020	25	14	17	11	10	16	22	12	24	15	21	10
2021	9	14	10	4	10	9	6	7	13	9	5	7

Data Sourced: Mental Health Services

Tiaho Mai Admissions												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2018	-	-	-	-	-	-	-	-	-	-	75	69
2019	52	71	80	72	75	69	69	78	68	72	68	76
2020	65	64	70	47	82	72	75	63	61	70	62	72
2021	62	57	55	62	67	70	63	70	86	62	65	72

Data Sourced: Mental Health Services

I trust this information answers your request. You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

Please note that this response or an edited version of this may be published on the Counties Manukau Health website. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider this.

Yours sincerely



Fepulea'i Margie Apa
Chief Executive Officer
Counties Manukau Health