

4<sup>th</sup> April 2022

[REDACTED]

[REDACTED]

Dear [REDACTED]

#### Official Information Act Request for – Allied Health Data

I write in response to your Official Information Act request received by us 10<sup>th</sup> March 2022, you requested the following information:

- Please can you provide me with a recruitment report for the Allied Health professions. Please could it be broken down by profession for the last 12 months:
  1. % vacant by occupation
  2. Time taken to recruit
  3. What is the current turnover rate specific to APHST?
  4. Average length of service by occupation?"

#### Counties Manukau Health Response:

For context Counties Manukau Health (CM Health) employs over 8,500 staff and provides health and support services to people living in the Counties Manukau region (approx. 601,490 people). We see over 118,000 people in our Emergency Department each year, and over 2,000 visitors come through Middlemore Hospital daily.

Our services are delivered via hospital, outpatient, ambulatory and community-based models of care. We provide regional and supra-regional specialist services i.e. for orthopaedics, plastics, burns and spinal services. There are also several specialist services provided including tertiary surgical services, medical services, mental health and addiction services.

- Please can you provide me with a recruitment report for the Allied Health professions. Please could it be broken down by profession for the last 12 months:
  1. % vacant by occupationTable 1 below reflects the percentage vacant as at 1<sup>st</sup> April 2022.

Occupational Group	% vacant as at 01 April 2022
Audiologists	6%
Child Therapists	-8%
Occupational Therapists	9%

Physiotherapists	11%
Podiatrists	100%
Speech Therapists	2%
Therapist Aids/Assistants	4%
Case Managers	0%
Community Support Workers	5%
Cultural Workers	20%
Health Promotion Officers	11%
Psychologists	18%
Social Workers	9%
Youth Workers	50%
Medical Laboratory Scientists (MLS)	-8%
Medical Laboratory Assistant / Trainee	-12%
Medical Laboratory Pre Analytical Technician (incl Phlebotomists)	-2%
Pharmacists	4%
Pharmacist Technicians	-5%
MRTs	10%
Sonographers	14%
Technicians	8%
Dietitians	12%
Hearing / Vision Testers	4%
Scientific Officers and Researchers	29%
<b>Grand Total</b>	<b>7%</b>

Table 1: Human Resources

2. Time taken to recruit

This is not data that is routinely collected or automated by CM Health and would involve considerable time to manually pull this information. We have therefore, determined to decline this element of your request under Section 18(f) of the Official Information Act 1982 due to substantial collation and research.

3. What is the current turnover rate specific to APHST?

Figure 1 below reflects the turnover rate requested.

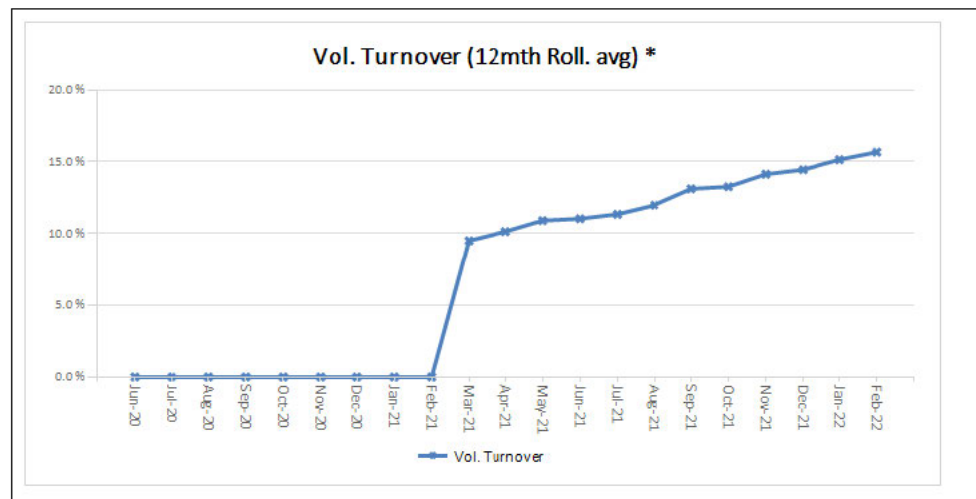


Figure 1: Human Resources

4. Average length of service by occupation?

Table 2 below reflects the percentage vacant as at 1<sup>st</sup> April 2022.

Occupational Group	Average of LOS Years
Audiologists	4.83
Child Therapists	8.28
Occupational Therapists	4.65
Physiotherapists	5.90
Speech Therapists	4.40
Therapist Aids/Assistants	5.59
Case Managers	6.23
Community Support Workers	5.42
Cultural Workers	7.14
Health Promotion Officers	6.37
Psychologists	4.35
Social Workers	7.37
Youth Workers	1.70
Medical Laboratory Scientists (MLS)	11.36
Medical Laboratory Assistant / Trainee	11.35
Medical Laboratory Pre Analytical Technician (incl Phlebotomists)	7.49
Pharmacists	4.45
Pharmacist Technicians	7.66
MRTs	6.55
Sonographers	7.47
Technicians	6.38
Dietitians	6.37
Hearing / Vision Testers	7.73
Scientific Officers and Researchers	3.22
<b>Grand Total</b>	<b>6.55</b>

Table 2: Human Resources

I trust this information answers your request. You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Please note that this response or an edited version of this may be published on the Counties Manukau Health website. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider this.

Yours sincerely



**Dr Peter Watson**  
**Acting Chief Executive Officer**  
**Counties Manukau Health**