

22nd March 2021

s9(2)(a)

[Redacted]

Dear s9(2)(a)

Official Information Act Request for – Abortion Services Complaints

I write in response to your Official Information Act request received by us 17th March 2021, you requested the following information:

- 1. The number of written and oral complaints of harassment received from women accessing abortion at your facilities for the period 2019 to 31st January 2021.**
 - The nature of these complaints.
 - Copies of those complaints with identifying details deleted.
- 2. The number of written complaints of harassment received from staff entering and exiting your abortion facilities for the period 2019 to 31st January 2021.**

Counties Manukau Health Response:

For context Counties Manukau Health (CM Health) employs over 8,500 staff and provides health and support services to people living in the Counties Manukau region (approx. 601,490 people). We see over 118,000 people in our Emergency Department each year, and over 2,000 visitors come through Middlemore Hospital daily.

Our services are delivered via hospital, outpatient, ambulatory and community-based models of care. We provide regional and supra-regional specialist services i.e. for orthopaedics, plastics, burns and spinal services. There are also several specialist services provided including tertiary surgical services, medical services, mental health and addiction services.

- 1. The number of written and oral complaints of harassment received from women accessing abortion at your facilities for the period 2019 to 31st January 2021.**
 - The nature of these complaints.
 - Copies of those complaints with identifying details deleted.

We have received no complaints related to harassment of people accessing abortion services.

- 2. The number of written complaints of harassment received from staff entering and exiting your abortion facilities for the period 2019 to 31st January 2021.**

We have received no complaints related to harassment of staff entering or exiting our facilities.

I trust this information answers your request. You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

Please note that this response or an edited version of this may be published on the Counties Manukau Health website. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider this.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Fepulea'i Margie Apa', enclosed in a thin black rectangular border.

Fepulea'i Margie Apa
Chief Executive Officer
Counties Manukau Health