

22<sup>nd</sup> April 2021

[REDACTED]  
[REDACTED]

Email: [REDACTED]

Dear [REDACTED]

### **Official Information Act Request for – Mental Health Services**

I write in response to your Official Information Act request received by us 18<sup>th</sup> March 2021, you requested the following information:

**I am seeking information on the performance and service of DHBs for their provision of mental health services. I would like data for the following:**

**For Community Mental Health; Child and adolescent mental health; and (Te Haika) Mental Health Crisis response:**

- 1. Number of distinct new entries/cases per month, by age group (five year bands if possible\*), 2015 – 2020 calendar year**
- 2. Number of total new entries/cases per month, by age group (five year bands), 2015 – 2020 calendar year**
- 3. Number of distinct cases open at month end, by age group (five year bands), 2015 – 2020 calendar year**
- 4. Number of distinct exits per month, by age group (five year bands if possible\*), 2015 – 2020 calendar year**
- 5. Number of total new exits per month, by age group (five year bands), 2015 – 2020 calendar year**

**For the DHB:**

- 6. Number of hospitalisations for mental health per year, by age group (five year bands), 2015 – 2020 calendar year**
- 7. Number of people waitlisted to see a psychologist per year, by age group (five year bands), 2015 – 2020 calendar year**
- 8. Number of people seeing a psychologist, per year, by age group (five year bands), 2015 – 2020 calendar year**
- 9. Number of psychologists employed by the DHB at year end (split by part time, full time, contracted) by year, 2015 – 2020 calendar year**

**\*Five year bands are ideally 0 – 5, 6 – 10, 11 -15, 16- 20, 21 – 25, 26 -30, etc. If there is too much suppression in those age bands can it please be in ten year age bands.**

### **Counties Manukau Health Response:**

For context Counties Manukau Health (CM Health) employs over 8,500 staff and provides health and support services to people living in the Counties Manukau region (approx. 601,490 people). We see

over 118,000 people in our Emergency Department each year, and over 2,000 visitors come through Middlemore Hospital daily.

Our services are delivered via hospital, outpatient, ambulatory and community-based models of care. We provide regional and supra-regional specialist services i.e. for orthopaedics, plastics, burns and spinal services. There are also several specialist services provided including tertiary surgical services, medical services, mental health and addiction services.

**I am seeking information on the performance and service of DHBs for their provision of mental health services. I would like data for the following:**

**For Community Mental Health; Child and adolescent mental health; and (Te Haika) Mental Health Crisis response:**

- 1. Number of distinct new entries/cases per month, by age group (five year bands if possible\*), 2015 – 2020 calendar year**
- 2. Number of total new entries/cases per month, by age group (five year bands), 2015 – 2020 calendar year**
- 3. Number of distinct cases open at month end, by age group (five year bands), 2015 – 2020 calendar year**
- 4. Number of distinct exits per month, by age group (five year bands if possible\*), 2015 – 2020 calendar year**
- 5. Number of total new exits per month, by age group (five year bands), 2015 – 2020 calendar year**

Please see attached appendix 1 for information from 2015-2020.

**For the DHB:**

- 6. Number of hospitalisations for mental health per year, by age group (five year bands), 2015 – 2020 calendar year**

Please see attached appendix 2, table 1 for data of admissions by year by age group.

- 7. Number of people waitlisted to see a psychologist per year, by age group (five year bands), 2015 – 2020 calendar year**

We are unable to provide figures for the number of patients waitlisted to see a Psychologist per year as this is not information we collect and aggregate. To obtain the information requested would require the review of a large number of individual clinical records of patients. Due to the sensitivity of this information, frontline clinical staff would need to review these individual clinical files. This would take frontline clinical staff away from their clinical work and prejudice our ability to provide core clinical services.

We have considered whether charging or extending the timeframe for responding to this aspect of your request would assist us in managing this work and have concluded it would not. We have, therefore, determined to decline this element of your request under Section 18(f) of the Official Information Act due to substantial collation and research.

- 8. Number of people seeing a psychologist, per year, by age group (five year bands), 2015 – 2020 calendar year**

Please see attached appendix 2, table 2 for data of people seeing a Psychologist per year by age group.

- 9. Number of psychologists employed by the DHB at year end (split by part time, full time, contracted) by year, 2015 – 2020 calendar year**

The below table reflects the number of Psychologists employed at year end by headcount from years 2015 to 2020.

	<b>Fulltime</b>	<b>Part Time</b>	<b>Grand Total</b>
2015	33	43	76
2016	42	43	85
2017	-	77	77
2018	33	36	70
2019	26	33	59
2020	26	43	69

**Table 3: Source Human Resources**

I trust this information answers your request. You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Please note that this response or an edited version of this may be published on the Counties Manukau Health website. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider this.

Yours sincerely



**Fepulea'i Margie Apa**  
**Chief Executive Officer**  
**Counties Manukau Health**

APPENDIX 1 - CM Health OIA18032021 GREEN

New NHI Open												
2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	10	13	25	16	8	17	20	14	17	19	15	8
05-09 yr	31	38	76	51	90	74	64	73	77	61	81	89
10-14 yr	46	65	119	103	110	108	104	119	125	90	140	82
15-19 yr	101	168	192	127	222	186	169	182	170	142	180	119
20-24 yr	79	81	93	79	83	79	93	92	91	77	81	71
25-29 yr	78	58	67	71	68	80	85	78	70	115	92	75
30-34 yr	55	54	62	65	57	58	74	66	64	60	78	62
35-39 yr	54	50	64	47	54	57	41	48	57	67	56	47
40-44 yr	49	43	50	42	52	36	47	42	41	49	37	41
45-49 yr	47	37	44	54	39	32	48	44	44	42	38	36
50-54 yr	44	34	29	33	35	31	35	46	28	39	44	39
55-59 yr	27	37	20	23	33	27	34	30	30	29	36	30
60-64 yr	25	24	24	31	37	21	28	31	26	30	24	23
65-69 yr	17	19	22	21	27	20	12	18	23	18	17	25
70-74 yr	21	16	21	22	17	12	10	25	18	18	26	13
75-79 yr	16	10	18	17	25	17	22	26	22	24	24	17
80-84 yr	11	23	28	22	13	23	16	26	16	23	18	18
85-89 yr	18	22	14	12	13	15	16	20	17	21	12	10
90+ yr	7	10	14	12	11	8	8	7	9	8	12	6

New Referral Open												
2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	10	13	26	16	10	17	22	18	18	23	15	10
05-09 yr	51	58	122	76	141	113	97	122	120	87	109	122
10-14 yr	73	102	192	164	171	162	161	190	197	133	218	121
15-19 yr	165	252	294	182	353	292	255	276	273	215	289	166
20-24 yr	96	109	129	98	101	104	128	114	118	103	103	90
25-29 yr	98	75	77	97	88	110	121	93	98	154	128	99
30-34 yr	74	73	79	79	75	82	102	94	99	79	98	84
35-39 yr	71	65	87	50	76	76	52	67	82	79	83	68
40-44 yr	67	62	66	53	67	48	66	59	55	68	47	63
45-49 yr	66	49	54	61	49	44	73	53	60	60	56	57
50-54 yr	60	43	38	40	42	39	47	67	43	53	51	50
55-59 yr	31	48	29	29	44	39	52	45	40	35	45	37
60-64 yr	33	33	29	34	47	26	39	34	35	41	27	27
65-69 yr	21	22	30	24	30	23	14	22	27	24	20	34
70-74 yr	23	19	25	25	20	14	12	27	19	23	30	19
75-79 yr	18	11	19	18	27	19	24	29	26	27	28	20
80-84 yr	14	28	35	24	18	23	18	29	16	25	21	27
85-89 yr	19	23	16	15	14	15	17	21	21	24	14	13
90+ yr	8	11	16	13	12	9	8	7	12	9	16	6

Number of Exit NHIs												
2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	12	14	12	20	23	17	12	16	15	16	17	18
05-09 yr	57	61	116	81	107	117	86	110	128	109	103	189
10-14 yr	88	104	149	127	150	149	152	160	209	156	165	214
15-19 yr	156	195	242	166	252	253	202	207	253	231	207	225
20-24 yr	84	106	93	87	100	80	95	100	104	88	80	91
25-29 yr	89	75	79	79	84	99	88	78	73	96	99	91
30-34 yr	66	62	67	66	61	71	82	78	74	64	76	75
35-39 yr	49	65	56	47	65	69	66	54	65	66	63	58
40-44 yr	58	51	55	45	61	54	43	44	50	54	58	48
45-49 yr	50	47	46	44	65	39	56	56	52	51	48	40
50-54 yr	56	46	43	28	50	41	35	50	38	37	36	40
55-59 yr	29	39	40	30	36	33	35	37	28	31	30	29
60-64 yr	21	28	19	34	40	25	27	29	37	23	22	34
65-69 yr	29	18	26	19	27	24	19	19	20	17	29	25
70-74 yr	24	11	25	19	18	18	18	16	32	13	28	26
75-79 yr	16	18	23	8	26	30	15	27	26	20	22	27
80-84 yr	21	20	33	22	16	29	16	29	25	16	19	28
85-89 yr	16	20	20	13	20	19	20	20	21	13	17	17
90+ yr	11	6	12	9	15	19	4	10	13	8	16	8

Exit Referrals												
2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	12	15	12	20	23	17	13	16	15	17	17	18
05-09 yr	59	62	117	84	108	118	87	112	132	109	105	193
10-14 yr	94	110	160	134	155	153	158	169	219	164	173	224
15-19 yr	175	228	274	185	286	285	233	235	295	259	253	254
20-24 yr	99	116	112	105	119	95	122	115	120	108	91	97
25-29 yr	104	82	88	88	99	110	110	84	84	124	127	109
30-34 yr	80	70	83	74	74	84	98	95	93	74	87	92
35-39 yr	57	80	69	58	74	76	77	63	81	73	83	67
40-44 yr	71	57	68	54	68	61	49	55	59	65	68	62
45-49 yr	63	55	53	47	70	47	71	63	60	66	64	57
50-54 yr	62	51	47	33	53	45	44	61	51	45	36	45
55-59 yr	33	43	48	34	44	40	48	46	34	36	37	32
60-64 yr	25	34	22	37	45	28	35	34	45	29	25	37
65-69 yr	31	20	29	24	28	24	19	21	20	18	33	29
70-74 yr	24	12	28	20	20	19	18	17	35	15	29	29
75-79 yr	16	19	23	9	26	31	17	28	28	21	23	27
80-84 yr	22	21	36	23	18	30	18	30	26	18	20	29
85-89 yr	16	20	21	15	21	19	20	22	21	14	19	17
90+ yr	12	6	14	11	15	19	4	10	15	8	16	9

Case Load - Number of NHIs at Month End												
2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	98	97	111	108	94	95	103	105	114	114	113	103
05-09 yr	363	360	366	359	391	396	395	413	413	368	385	305
10-14 yr	435	430	465	489	508	522	516	532	520	477	538	436
15-19 yr	583	605	628	618	658	677	686	734	722	664	708	632
20-24 yr	471	461	467	470	458	463	462	464	467	461	468	461
25-29 yr	424	420	413	422	407	412	416	424	439	460	465	456
30-34 yr	406	404	405	403	402	404	407	412	417	418	422	416
35-39 yr	423	409	429	425	420	418	398	405	403	406	404	399
40-44 yr	398	396	394	392	393	384	393	405	403	396	382	379
45-49 yr	317	317	316	328	305	308	306	298	300	293	290	283
50-54 yr	240	237	231	233	224	220	223	228	225	230	239	243
55-59 yr	162	165	148	144	144	141	141	146	152	150	156	159
60-64 yr	134	131	138	136	137	136	138	144	134	143	148	138
65-69 yr	105	106	107	107	110	111	103	107	115	119	109	111
70-74 yr	105	113	112	114	114	110	103	113	102	106	107	102
75-79 yr	100	92	89	94	97	86	94	94	92	95	99	96
80-84 yr	83	87	87	90	87	81	82	77	72	77	79	78
85-89 yr	63	64	59	59	54	49	48	47	45	57	53	47
90+ yr	26	30	30	32	32	23	25	23	18	21	22	20

APPENDIX 1 - CM Health OIA18032021 GREEN

New NHI Open												
2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	13	11	18	9	15	26	15	16	12	17	16	21
05-09 yr	40	65	79	73	76	110	99	96	72	63	80	48
10-14 yr	55	96	131	106	124	126	101	144	133	98	150	86
15-19 yr	102	163	156	139	187	172	122	151	140	148	116	97
20-24 yr	85	83	74	79	89	68	72	79	69	64	74	55
25-29 yr	75	80	76	78	83	71	76	64	81	68	76	51
30-34 yr	69	55	55	68	57	61	47	51	52	55	53	53
35-39 yr	57	59	49	39	56	34	37	40	44	41	37	32
40-44 yr	37	49	46	61	49	48	45	38	35	39	38	33
45-49 yr	35	35	44	41	41	33	31	30	28	26	28	23
50-54 yr	29	35	39	37	36	30	23	20	25	30	18	26
55-59 yr	26	24	22	26	30	24	26	20	24	20	28	25
60-64 yr	21	24	22	16	25	17	24	26	21	21	24	22
65-69 yr	23	20	20	15	20	11	10	25	26	21	20	11
70-74 yr	16	21	22	27	23	22	22	18	17	20	15	16
75-79 yr	21	24	28	22	21	23	17	26	23	21	13	25
80-84 yr	12	21	30	15	26	24	15	14	14	19	27	13
85-89 yr	12	13	19	25	12	16	9	21	20	19	11	16
90+ yr	3	15	14	9	11	11	11	15	4	9	5	11

New Referral Open												
2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	16	15	19	11	18	29	19	18	13	21	17	22
05-09 yr	58	104	114	100	101	155	142	137	106	103	129	63
10-14 yr	82	153	201	152	178	178	144	213	198	153	242	134
15-19 yr	166	268	239	203	282	260	187	230	201	224	165	147
20-24 yr	113	107	95	102	119	89	91	109	90	78	101	71
25-29 yr	99	97	97	97	107	108	102	85	113	86	102	75
30-34 yr	92	70	73	86	69	75	54	63	64	67	64	66
35-39 yr	73	84	64	48	75	40	50	52	57	48	44	35
40-44 yr	50	61	62	77	63	60	59	50	41	48	50	35
45-49 yr	51	49	60	56	59	38	38	36	37	36	38	25
50-54 yr	41	46	46	49	52	38	31	22	29	33	21	36
55-59 yr	35	34	29	35	39	27	31	23	27	24	30	33
60-64 yr	24	29	27	23	35	19	26	36	26	25	27	26
65-69 yr	27	24	23	20	25	11	10	28	29	24	24	13
70-74 yr	16	25	25	30	28	25	24	22	19	23	18	16
75-79 yr	27	28	32	28	24	26	24	29	28	22	14	33
80-84 yr	13	25	34	17	29	31	17	15	15	21	31	13
85-89 yr	16	15	24	29	16	23	9	21	24	20	13	19
90+ yr	3	18	16	9	12	12	11	19	4	11	7	12

Number of Exit NHIs												
2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	18	18	27	14	16	16	26	18	21	23	15	19
05-09 yr	61	90	88	106	102	130	124	115	116	105	127	138
10-14 yr	101	122	152	148	169	194	145	157	183	142	190	213
15-19 yr	156	182	216	212	238	238	187	212	194	204	177	228
20-24 yr	81	96	95	85	87	91	80	87	81	62	75	74
25-29 yr	95	89	89	82	98	77	69	65	67	83	75	88
30-34 yr	74	57	77	55	61	66	61	52	64	61	59	55
35-39 yr	57	72	58	50	57	34	53	50	52	46	48	42
40-44 yr	56	50	60	47	53	50	41	46	33	41	47	39
45-49 yr	30	49	48	47	50	38	41	35	19	44	31	25
50-54 yr	41	37	49	39	50	39	26	35	28	23	20	31
55-59 yr	35	30	25	28	30	23	35	25	27	23	26	25
60-64 yr	22	31	20	29	31	23	24	31	26	21	23	26
65-69 yr	19	16	23	19	23	14	19	20	24	23	20	28
70-74 yr	9	19	23	34	25	22	21	23	16	11	19	21
75-79 yr	22	21	35	29	15	32	26	27	18	22	17	35
80-84 yr	10	20	23	25	29	26	17	30	9	20	23	28
85-89 yr	13	11	19	24	16	19	16	10	23	26	10	23
90+ yr	4	10	16	11	13	8	17	18	5	7	7	12

Exit Referrals												
2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	19	18	30	14	16	16	29	18	21	23	15	19
05-09 yr	62	92	91	108	104	135	130	118	116	107	128	145
10-14 yr	104	130	161	154	182	199	151	162	189	152	199	227
15-19 yr	179	213	248	243	266	261	201	223	202	222	185	246
20-24 yr	96	105	109	101	103	106	89	104	90	73	89	86
25-29 yr	113	107	96	91	112	91	91	82	85	92	89	101
30-34 yr	87	68	86	63	65	71	65	61	69	70	63	58
35-39 yr	70	86	63	57	66	37	59	61	60	50	49	45
40-44 yr	65	59	71	59	65	62	49	52	36	45	56	41
45-49 yr	40	64	58	57	66	41	42	38	21	48	39	27
50-54 yr	52	44	56	47	60	41	30	38	30	25	22	33
55-59 yr	39	37	31	33	35	25	36	27	28	24	28	25
60-64 yr	23	38	22	31	34	26	25	38	29	23	24	29
65-69 yr	19	16	25	23	27	14	20	20	24	23	20	31
70-74 yr	9	21	24	37	26	23	21	24	16	14	20	22
75-79 yr	24	21	37	31	15	34	30	28	22	22	17	39
80-84 yr	11	24	25	26	30	28	19	31	9	20	24	30
85-89 yr	14	14	22	26	19	23	17	10	24	28	11	24
90+ yr	4	10	17	11	15	9	17	18	5	8	7	12

Case Load - Number of NHIs at Month End												
2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	100	99	89	85	87	101	90	92	82	80	81	84
05-09 yr	297	316	334	326	325	348	356	376	367	361	358	280
10-14 yr	404	428	480	464	466	455	441	495	502	499	539	450
15-19 yr	594	639	653	616	657	652	627	644	640	653	615	525
20-24 yr	476	479	466	466	480	466	464	470	464	479	481	477
25-29 yr	440	441	441	439	448	450	466	472	487	494	498	477
30-34 yr	420	431	415	433	447	442	437	440	431	425	426	433
35-39 yr	408	403	408	401	406	405	397	396	396	392	389	386
40-44 yr	371	373	364	376	380	377	379	379	383	390	384	379
45-49 yr	290	286	282	281	274	271	266	264	277	267	267	266
50-54 yr	239	240	232	230	224	223	216	204	208	214	215	212
55-59 yr	157	155	152	153	158	163	156	150	148	151	153	160
60-64 yr	137	135	137	127	126	122	121	118	118	117	122	118
65-69 yr	120	127	125	123	121	118	109	118	121	120	127	110
70-74 yr	105	108	110	104	109	107	111	107	109	117	116	109
75-79 yr	99	101	100	98	105	97	92	90	99	97	95	90
80-84 yr	78	81	87	81	83	82	81	66	73	72	78	63
85-89 yr	47	50	52	55	53	52	45	55	55	50	47	43
90+ yr	17	23	25	21	18	21	16	18	15	18	19	19

APPENDIX 1 - CM Health OIA18032021 GREEN

New NHI Open												
2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	10	10	11	15	12	12	23	13	16	9	18	15
05-09 yr	46	71	100	81	95	79	98	121	79	211	90	64
10-14 yr	58	103	143	117	147	133	99	160	112	227	160	86
15-19 yr	77	116	161	145	210	180	153	181	138	134	153	97
20-24 yr	50	60	72	54	81	76	78	91	65	64	68	63
25-29 yr	55	60	85	53	63	57	60	61	56	47	53	50
30-34 yr	50	48	66	43	48	44	61	46	47	36	56	45
35-39 yr	33	35	37	28	32	38	41	48	38	36	34	40
40-44 yr	26	30	27	31	39	26	38	23	26	27	36	22
45-49 yr	31	28	35	25	30	38	31	41	25	36	40	26
50-54 yr	31	27	15	24	28	24	22	38	29	22	26	26
55-59 yr	24	15	25	20	25	30	17	24	12	20	17	20
60-64 yr	16	12	27	22	16	23	26	17	16	13	16	16
65-69 yr	18	17	22	12	26	20	24	27	18	24	19	15
70-74 yr	23	18	24	17	22	17	20	21	29	13	14	18
75-79 yr	14	19	31	21	31	22	22	28	16	15	19	13
80-84 yr	25	21	22	15	22	16	24	26	15	18	9	8
85-89 yr	14	14	15	20	24	19	22	21	17	12	20	6
90+ yr	11	11	6	11	12	5	9	10	7	8	4	7

New Referral Open												
2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	10	11	13	16	13	14	25	19	18	9	22	15
05-09 yr	71	96	145	116	128	113	152	192	133	250	121	69
10-14 yr	87	142	206	175	215	200	149	271	184	277	229	94
15-19 yr	112	173	256	221	336	283	233	304	216	202	224	111
20-24 yr	61	70	95	64	95	98	107	131	78	81	83	74
25-29 yr	65	69	98	62	73	71	73	86	65	56	63	60
30-34 yr	61	55	81	59	54	55	77	64	55	43	61	48
35-39 yr	36	50	43	36	36	48	50	61	47	42	39	55
40-44 yr	31	38	35	36	44	33	49	30	30	34	47	25
45-49 yr	41	34	42	32	35	47	37	48	33	45	45	44
50-54 yr	39	27	17	32	34	27	25	45	34	23	34	33
55-59 yr	33	19	31	23	29	34	22	26	13	23	17	22
60-64 yr	21	13	30	26	19	26	31	24	19	18	17	20
65-69 yr	20	22	27	12	32	27	28	37	20	25	21	15
70-74 yr	26	21	28	17	23	18	22	22	35	13	14	18
75-79 yr	16	22	36	22	31	24	24	35	17	15	19	13
80-84 yr	26	23	24	16	23	18	26	35	17	18	9	9
85-89 yr	17	17	16	21	26	23	26	23	17	14	20	8
90+ yr	14	11	6	12	15	6	9	12	7	8	4	8

Number of Exit NHIs												
2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	10	3	16	8	16	13	15	23	13	19	21	20
05-09 yr	71	72	107	103	105	135	116	161	140	241	110	98
10-14 yr	105	115	172	167	180	185	163	231	200	260	179	165
15-19 yr	122	170	175	187	220	247	239	289	181	183	191	171
20-24 yr	52	64	85	56	86	85	85	92	84	79	83	72
25-29 yr	62	51	64	64	78	56	69	89	55	71	66	48
30-34 yr	51	49	55	54	64	67	58	70	47	45	53	48
35-39 yr	42	42	35	27	46	37	48	64	32	37	43	44
40-44 yr	31	43	39	32	42	38	31	41	29	30	48	30
45-49 yr	31	29	43	23	45	39	37	42	27	29	40	38
50-54 yr	27	23	28	15	29	33	26	34	36	22	22	34
55-59 yr	26	22	21	16	33	28	25	24	19	8	24	24
60-64 yr	20	23	13	21	29	20	24	30	15	12	20	13
65-69 yr	18	23	31	8	22	28	25	25	24	12	22	23
70-74 yr	22	23	26	13	20	30	33	21	17	12	15	19
75-79 yr	23	18	31	22	34	27	25	31	16	8	12	21
80-84 yr	24	18	20	20	20	22	27	23	29	18	8	17
85-89 yr	17	17	12	14	20	28	17	25	18	12	11	16
90+ yr	12	11	9	8	13	6	4	13	7	5	5	9

Exit Referrals												
2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	10	4	17	8	16	14	15	25	13	20	22	20
05-09 yr	73	73	113	108	106	139	125	167	147	248	111	99
10-14 yr	108	119	176	175	193	193	175	254	206	272	192	170
15-19 yr	134	181	191	209	254	282	273	315	196	199	206	192
20-24 yr	61	67	94	63	93	94	99	110	94	86	85	82
25-29 yr	70	59	75	70	83	59	74	100	63	74	68	52
30-34 yr	58	53	62	58	71	75	61	78	49	50	57	49
35-39 yr	44	46	38	30	47	37	50	72	34	43	47	48
40-44 yr	32	50	44	35	51	41	36	42	32	32	53	32
45-49 yr	35	31	48	27	47	42	43	46	30	32	41	46
50-54 yr	35	23	29	19	35	35	27	41	37	22	27	34
55-59 yr	31	25	22	18	34	30	26	26	19	8	27	24
60-64 yr	24	23	14	22	33	21	27	34	17	16	21	13
65-69 yr	18	24	33	8	24	30	27	26	27	12	22	23
70-74 yr	24	25	30	13	20	30	33	21	17	13	15	20
75-79 yr	23	21	32	22	35	28	25	36	16	8	12	21
80-84 yr	24	20	21	20	21	23	27	29	29	19	8	18
85-89 yr	18	20	12	15	21	29	18	25	18	13	12	17
90+ yr	14	11	10	9	15	7	4	17	7	5	5	11

Case Load - Number of NHIs at Month End												
2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	84	90	90	94	93	94	103	96	102	92	92	86
05-09 yr	276	292	327	337	354	325	366	390	374	385	393	356
10-14 yr	433	448	486	470	489	501	481	499	471	474	521	441
15-19 yr	511	505	549	550	619	638	604	607	602	605	620	550
20-24 yr	479	486	476	486	492	487	495	512	497	494	495	485
25-29 yr	472	486	504	499	492	497	500	485	489	473	470	475
30-34 yr	440	448	455	455	447	429	435	424	432	428	432	430
35-39 yr	379	378	379	381	373	377	377	371	377	384	380	382
40-44 yr	376	367	361	358	353	346	359	344	345	346	341	335
45-49 yr	267	269	262	270	261	262	265	265	266	276	278	275
50-54 yr	218	223	213	223	220	218	216	218	212	219	223	223
55-59 yr	163	160	167	170	170	171	167	166	165	174	168	168
60-64 yr	112	106	121	124	117	120	121	109	110	113	112	115
65-69 yr	112	107	103	107	114	110	111	119	116	128	127	120
70-74 yr	111	112	106	113	114	102	93	93	110	111	113	109
75-79 yr	83	84	87	87	85	81	76	79	79	87	95	87
80-84 yr	64	68	70	66	68	64	58	68	55	55	57	48
85-89 yr	41	40	45	50	54	49	54	55	55	55	64	55
90+ yr	16	19	14	17	18	16	20	17	17	21	18	16

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New NHI Open												
2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	3	15	13	11	13	12	11	8	16	15	15	13
05-09 yr	44	48	88	54	75	78	45	99	112	112	93	56
10-14 yr	48	88	107	74	129	118	95	152	121	178	139	76
15-19 yr	84	142	145	113	184	148	130	190	160	236	133	91
20-24 yr	56	73	74	62	100	94	88	97	88	159	88	90
25-29 yr	61	79	92	84	75	73	76	74	81	155	98	105
30-34 yr	50	53	56	55	62	57	61	65	80	138	89	77
35-39 yr	25	55	46	52	61	45	50	48	85	109	73	72
40-44 yr	31	38	29	34	47	37	42	42	51	96	45	62
45-49 yr	42	37	41	37	40	38	35	33	54	96	52	68
50-54 yr	21	37	31	30	27	28	34	26	52	80	36	54
55-59 yr	27	29	23	28	30	27	24	34	36	74	28	41
60-64 yr	8	9	29	18	19	13	20	20	19	36	23	20
65-69 yr	20	15	28	21	18	18	27	17	16	21	16	14
70-74 yr	15	19	19	13	11	16	13	15	19	22	17	21
75-79 yr	19	15	23	12	26	15	15	18	9	15	20	12
80-84 yr	19	20	15	15	20	12	13	22	13	11	15	10
85-89 yr	10	16	21	13	13	14	17	10	9	8	11	4
90+ yr	9	3	6	6	7	9	4	9	8	6	8	9

New Referral Open												
2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	3	15	15	11	13	12	11	9	16	15	17	16
05-09 yr	45	49	93	55	77	80	46	101	112	114	94	58
10-14 yr	48	89	112	82	131	122	98	158	125	184	140	78
15-19 yr	93	161	166	124	216	171	151	220	177	269	149	108
20-24 yr	72	86	93	73	109	119	99	129	112	184	104	119
25-29 yr	72	90	101	105	87	93	87	86	96	179	115	126
30-34 yr	63	61	64	65	68	68	70	76	92	160	105	97
35-39 yr	29	63	55	65	72	53	59	53	96	121	88	81
40-44 yr	40	41	39	38	57	44	44	51	57	104	57	71
45-49 yr	49	41	45	42	47	42	47	39	65	113	57	78
50-54 yr	24	41	36	35	30	30	39	29	54	92	42	58
55-59 yr	34	35	25	31	32	30	28	46	37	80	32	45
60-64 yr	10	12	30	20	22	19	22	22	21	38	25	24
65-69 yr	21	16	31	22	19	19	28	19	19	23	17	16
70-74 yr	15	21	21	14	11	17	14	17	22	22	18	21
75-79 yr	21	16	23	12	27	16	15	18	9	16	20	12
80-84 yr	19	23	17	15	20	12	13	23	14	11	15	11
85-89 yr	11	16	22	14	14	14	18	10	10	8	11	5
90+ yr	10	3	6	6	7	14	4	10	8	6	8	10

Number of Exit NHIs												
2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	11	5	8	13	10	12	7	6	18	14	23	12
05-09 yr	64	43	55	77	51	63	109	30	78	144	90	100
10-14 yr	84	73	70	103	79	115	159	48	130	176	166	123
15-19 yr	105	90	145	136	137	124	211	107	151	260	190	165
20-24 yr	67	62	90	85	81	83	112	118	107	183	125	126
25-29 yr	55	72	90	86	94	75	99	88	92	156	98	128
30-34 yr	52	47	65	76	66	61	76	69	94	148	81	108
35-39 yr	40	27	59	53	54	47	64	64	60	136	70	98
40-44 yr	28	38	35	38	39	43	51	52	58	106	57	85
45-49 yr	34	36	43	40	49	37	44	48	57	86	55	63
50-54 yr	23	26	39	34	31	33	36	34	37	82	41	49
55-59 yr	22	27	20	36	41	26	39	31	29	73	24	36
60-64 yr	16	11	19	19	18	20	23	28	15	35	23	18
65-69 yr	16	18	34	19	22	14	21	20	23	21	17	16
70-74 yr	15	19	24	13	27	14	16	12	18	14	18	18
75-79 yr	12	21	19	17	28	14	14	18	10	15	22	14
80-84 yr	10	19	19	16	24	12	19	10	7	10	12	14
85-89 yr	16	21	21	21	12	15	13	11	8	7	9	7
90+ yr	7	7	9	5	7	2	12	2	6	7	5	5

Exit Referrals												
2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	11	5	9	13	10	12	7	7	18	14	23	13
05-09 yr	64	43	55	78	51	64	110	30	78	146	92	101
10-14 yr	85	73	70	104	81	117	161	50	133	181	174	124
15-19 yr	120	94	156	141	150	131	238	120	160	290	203	179
20-24 yr	68	70	97	88	86	91	117	128	120	199	137	142
25-29 yr	61	74	93	96	101	79	112	94	100	177	109	136
30-34 yr	56	49	67	81	66	64	83	71	98	164	90	117
35-39 yr	42	28	62	60	58	51	70	69	64	146	74	104
40-44 yr	29	41	38	40	47	44	54	56	60	114	64	87
45-49 yr	39	40	46	42	50	41	50	52	63	98	60	70
50-54 yr	24	26	42	35	32	37	39	37	39	91	44	52
55-59 yr	22	29	20	38	42	29	41	36	29	83	24	41
60-64 yr	16	11	19	19	20	22	25	29	16	36	24	19
65-69 yr	17	18	37	19	25	15	22	20	24	22	17	17
70-74 yr	15	21	24	13	28	14	16	13	19	14	18	18
75-79 yr	13	21	19	17	28	15	14	18	10	15	22	14
80-84 yr	10	20	19	16	24	12	21	11	7	11	12	14
85-89 yr	17	21	21	21	12	15	13	12	9	7	9	7
90+ yr	8	7	9	5	7	3	15	2	6	7	5	5

Case Load - Number of NHIs at Month End												
2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	78	88	94	93	95	96	99	101	99	99	92	96
05-09 yr	339	352	383	361	385	423	331	409	443	405	409	384
10-14 yr	409	430	466	445	485	537	431	537	534	534	505	473
15-19 yr	533	603	604	596	647	696	607	693	721	697	647	602
20-24 yr	486	510	502	491	516	530	522	515	511	487	475	447
25-29 yr	487	501	508	507	506	512	499	489	479	481	490	471
30-34 yr	435	452	443	434	432	437	424	428	415	411	426	412
35-39 yr	375	403	395	396	412	418	407	393	420	394	410	389
40-44 yr	339	344	340	341	353	354	347	341	332	328	319	300
45-49 yr	287	284	293	291	284	290	281	270	273	284	286	292
50-54 yr	226	238	231	228	228	223	223	217	231	232	230	236
55-59 yr	172	185	186	178	170	172	161	169	176	174	181	184
60-64 yr	112	112	121	122	123	121	121	112	116	119	121	122
65-69 yr	122	121	117	123	114	118	124	122	118	119	117	118
70-74 yr	108	108	105	108	91	94	91	95	99	107	105	106
75-79 yr	92	89	93	87	86	88	89	86	88	90	87	85
80-84 yr	57	60	57	55	53	53	44	55	63	63	67	63
85-89 yr	48	46	45	38	40	39	42	41	43	44	46	43
90+ yr	17	14	11	11	11	19	12	19	22	21	23	29

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New NHI Open												
2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	8	12	14	10	7	14	18	19	15	8	6	11
05-09 yr	38	50	100	71	90	59	74	72	77	44	78	46
10-14 yr	47	78	123	89	113	99	90	124	118	87	128	56
15-19 yr	90	128	146	123	149	160	111	136	138	140	107	114
20-24 yr	77	89	68	74	98	83	88	77	79	82	101	83
25-29 yr	82	101	84	76	78	71	94	74	73	89	77	69
30-34 yr	56	49	66	59	95	62	64	73	66	63	55	62
35-39 yr	46	68	63	51	55	46	63	57	51	52	47	47
40-44 yr	43	33	37	37	50	35	46	51	37	38	42	32
45-49 yr	39	33	39	36	44	38	38	44	32	41	46	37
50-54 yr	29	42	38	33	38	37	40	44	26	25	21	32
55-59 yr	21	28	27	24	28	19	34	39	23	14	29	16
60-64 yr	19	19	21	20	26	17	23	18	15	19	26	20
65-69 yr	13	21	22	11	17	8	23	11	15	16	21	13
70-74 yr	10	14	20	14	14	19	19	20	22	17	19	9
75-79 yr	10	21	20	12	19	16	21	15	18	10	19	14
80-84 yr	15	10	14	13	12	13	24	17	19	17	10	7
85-89 yr	13	12	21	11	10	10	15	10	16	7	12	7
90+ yr	4	9	10	7	7	7	4	7	8	9	7	6

New Referral Open												
2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	9	13	14	11	8	14	19	22	16	8	8	11
05-09 yr	38	51	102	71	90	59	75	73	78	44	80	49
10-14 yr	47	78	128	93	113	102	94	127	120	88	131	59
15-19 yr	99	144	157	138	169	175	119	154	158	153	124	132
20-24 yr	89	112	80	93	114	108	114	102	93	96	123	102
25-29 yr	93	116	90	94	88	82	114	88	95	105	87	84
30-34 yr	68	63	78	65	108	73	78	87	75	68	62	74
35-39 yr	49	76	76	56	61	53	71	60	58	62	56	54
40-44 yr	49	40	46	40	55	42	58	55	42	46	47	36
45-49 yr	42	37	43	40	54	42	39	47	35	48	51	42
50-54 yr	31	47	42	36	39	43	45	54	31	30	22	34
55-59 yr	23	31	28	27	29	23	42	47	25	15	31	18
60-64 yr	21	20	22	24	29	20	30	20	16	24	31	23
65-69 yr	13	21	23	11	17	8	28	13	19	17	22	17
70-74 yr	10	16	20	14	15	20	19	20	25	17	19	10
75-79 yr	10	22	20	13	23	18	24	17	18	10	20	15
80-84 yr	15	10	14	13	13	16	25	19	19	18	10	7
85-89 yr	14	12	21	12	11	11	15	10	16	7	12	8
90+ yr	4	9	10	7	8	7	4	7	9	9	9	6

Number of Exit NHIs												
2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	7	3	15	11	16	19	18	13	7	21	15	31
05-09 yr	47	68	66	96	64	39	107	70	25	116	91	79
10-14 yr	40	108	59	146	89	63	165	88	44	169	120	96
15-19 yr	79	133	114	150	117	116	188	135	93	194	146	143
20-24 yr	82	74	89	73	85	106	99	102	102	86	109	110
25-29 yr	92	77	86	74	99	81	108	90	83	78	96	88
30-34 yr	64	55	67	57	75	82	69	71	73	68	82	59
35-39 yr	55	51	63	48	58	49	71	64	61	61	65	46
40-44 yr	40	32	44	46	32	42	48	57	31	35	65	44
45-49 yr	43	33	45	37	41	32	46	42	42	39	47	47
50-54 yr	36	31	34	45	32	35	46	40	31	31	38	34
55-59 yr	35	19	24	25	27	17	37	43	30	21	24	30
60-64 yr	19	20	22	19	18	24	23	22	24	19	17	23
65-69 yr	19	30	15	8	18	12	27	19	19	15	17	16
70-74 yr	17	15	19	17	15	22	23	12	19	14	19	19
75-79 yr	19	16	12	15	14	29	12	18	13	15	12	15
80-84 yr	16	28	15	10	12	18	17	12	9	16	16	11
85-89 yr	19	9	11	18	11	13	19	11	12	8	11	11
90+ yr	11	11	5	6	11	11	9	6	3	8	8	6

Exit Referrals												
2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	7	3	15	11	16	19	18	13	7	21	15	32
05-09 yr	48	69	67	97	65	39	107	70	25	117	92	83
10-14 yr	41	109	59	148	89	64	166	88	44	169	120	96
15-19 yr	84	138	119	156	127	125	195	142	97	204	147	151
20-24 yr	94	87	96	82	91	113	106	109	107	86	123	121
25-29 yr	98	83	89	79	105	83	122	96	86	82	99	92
30-34 yr	65	62	70	59	79	85	77	76	77	73	84	61
35-39 yr	58	52	65	53	61	53	79	67	62	65	67	49
40-44 yr	46	32	48	49	33	46	58	59	32	36	69	46
45-49 yr	44	33	47	38	41	32	48	46	43	39	49	48
50-54 yr	38	33	36	48	32	39	51	43	31	34	38	36
55-59 yr	36	20	26	25	28	17	42	43	31	22	25	32
60-64 yr	19	21	24	21	18	26	25	23	25	19	22	23
65-69 yr	19	30	15	8	19	12	29	19	21	16	18	19
70-74 yr	17	15	20	17	15	22	23	12	19	14	19	19
75-79 yr	19	16	12	15	15	30	12	18	13	15	12	16
80-84 yr	16	28	15	10	12	19	17	13	9	16	16	11
85-89 yr	20	9	11	19	11	13	19	11	12	8	11	12
90+ yr	11	11	5	6	11	11	9	6	3	8	8	6

Case Load - Number of NHIs at Month End												
2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	99	107	108	108	100	95	96	104	113	103	94	73
05-09 yr	361	340	378	353	377	397	364	366	419	348	336	302
10-14 yr	467	429	506	448	474	511	442	479	554	473	483	448
15-19 yr	596	599	637	613	655	699	630	642	701	659	623	609
20-24 yr	450	467	457	466	478	473	478	472	464	468	476	467
25-29 yr	474	512	502	524	516	503	506	494	497	524	514	509
30-34 yr	409	412	420	430	451	437	447	453	452	452	429	443
35-39 yr	376	399	409	413	413	413	410	408	409	405	391	394
40-44 yr	299	308	304	303	307	309	318	317	321	328	310	308
45-49 yr	293	298	290	296	300	311	305	311	306	309	317	309
50-54 yr	229	238	246	238	246	249	247	253	254	252	235	234
55-59 yr	174	185	186	190	190	193	195	197	197	192	195	179
60-64 yr	128	129	127	126	136	130	136	134	127	132	139	137
65-69 yr	112	104	111	112	112	107	108	101	96	100	104	101
70-74 yr	103	101	104	102	99	99	97	103	111	110	111	101
75-79 yr	76	81	90	90	94	84	93	94	100	94	103	102
80-84 yr	63	47	44	47	48	45	52	59	68	72	65	61
85-89 yr	38	40	51	47	44	42	39	37	42	42	41	37
90+ yr	21	19	25	27	22	19	15	15	21	22	23	23



APPENDIX 1 - CM Health OIA18032021 GREEN

New NHI Open												
2020	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	7	3	11	7	6	7	8	6	10	7	7	7
05-09 yr	35	45	59	18	47	56	54	55	62	38	54	65
10-14 yr	37	72	82	28	80	120	117	107	139	109	140	97
15-19 yr	89	124	124	78	120	176	149	149	175	158	179	124
20-24 yr	72	81	87	44	71	106	117	97	109	118	121	97
25-29 yr	60	74	59	53	75	91	94	80	100	97	99	92
30-34 yr	53	61	61	37	57	76	78	61	85	83	99	70
35-39 yr	28	48	51	30	49	59	59	64	64	59	78	46
40-44 yr	37	35	39	17	31	39	46	30	46	45	57	47
45-49 yr	39	45	28	19	31	36	39	41	43	55	51	42
50-54 yr	28	32	30	20	34	37	40	42	38	48	49	36
55-59 yr	27	14	20	18	30	24	28	29	37	39	26	21
60-64 yr	21	24	21	10	19	27	18	24	23	18	27	22
65-69 yr	18	26	8	13	12	22	22	13	15	18	20	23
70-74 yr	13	16	18	9	20	14	19	22	14	21	18	20
75-79 yr	14	17	13	13	19	14	22	15	15	13	13	20
80-84 yr	17	16	18	12	14	22	15	14	13	11	11	10
85-89 yr	14	11	12	8	6	10	13	12	5	10	5	7
90+ yr	9	4	6	3	7	5	7	5	4	5	3	7

New Referral Open												
2020	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	8	3	12	9	8	8	8	6	11	7	7	7
05-09 yr	35	45	60	23	50	61	57	56	66	39	55	68
10-14 yr	38	74	82	34	85	136	128	119	165	119	169	111
15-19 yr	97	142	136	104	145	212	169	177	213	191	236	152
20-24 yr	87	97	99	54	84	117	144	112	127	141	161	119
25-29 yr	70	86	66	66	93	108	105	92	125	114	122	109
30-34 yr	59	70	77	43	64	89	92	73	95	93	121	82
35-39 yr	30	53	56	33	56	70	72	68	71	73	88	53
40-44 yr	43	44	44	24	40	45	51	36	52	54	72	57
45-49 yr	40	50	37	20	35	40	44	44	52	66	58	51
50-54 yr	34	35	31	26	40	47	47	46	39	55	53	43
55-59 yr	32	15	21	21	34	30	34	33	46	41	30	28
60-64 yr	27	28	24	11	21	29	20	32	28	19	29	29
65-69 yr	19	29	9	14	12	23	24	14	16	20	23	25
70-74 yr	13	21	18	9	20	14	21	23	14	22	18	20
75-79 yr	14	18	13	15	21	16	22	16	16	13	13	20
80-84 yr	17	16	18	14	14	24	15	15	14	12	11	10
85-89 yr	14	11	12	8	7	11	14	13	5	11	5	7
90+ yr	10	4	6	3	8	6	7	5	4	5	3	7

Number of Exit NHIs												
2020	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	16	2	6	8	10	2	7	4	5	6	11	7
05-09 yr	19	24	82	56	46	30	33	71	56	52	56	64
10-14 yr	59	45	108	101	59	67	85	111	139	91	152	121
15-19 yr	93	115	169	158	87	116	155	181	158	164	185	223
20-24 yr	78	86	108	76	62	71	105	106	120	116	124	135
25-29 yr	74	86	99	69	70	76	71	87	83	105	110	124
30-34 yr	57	62	100	53	43	65	75	71	80	92	89	96
35-39 yr	43	47	65	53	39	51	50	57	78	73	78	57
40-44 yr	37	34	50	27	22	45	44	35	43	52	55	61
45-49 yr	38	43	51	30	19	31	51	47	44	52	60	46
50-54 yr	33	29	45	21	28	41	39	41	44	53	46	36
55-59 yr	24	19	30	20	20	31	26	28	38	29	33	31
60-64 yr	22	25	28	18	15	24	29	29	31	27	22	21
65-69 yr	17	17	24	13	15	14	20	12	12	18	14	22
70-74 yr	14	11	29	22	13	10	12	15	12	17	11	22
75-79 yr	18	12	24	20	15	12	14	16	12	14	15	21
80-84 yr	16	15	17	17	11	16	14	10	14	11	11	18
85-89 yr	11	6	15	12	9	5	13	8	11	11	10	15
90+ yr	16	5	12	5	7	2	5	9	3	3	3	8

Exit Referrals												
2020	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	16	2	6	9	10	2	7	4	5	6	11	7
05-09 yr	19	24	82	57	47	30	33	71	56	52	57	65
10-14 yr	59	45	109	106	60	67	88	120	143	92	163	126
15-19 yr	97	127	181	170	97	133	172	191	169	178	213	234
20-24 yr	83	91	117	82	67	74	107	120	129	125	138	145
25-29 yr	81	91	103	78	74	85	76	92	90	114	118	129
30-34 yr	59	62	104	57	45	68	84	79	85	100	94	105
35-39 yr	43	48	67	57	41	55	54	61	78	76	81	61
40-44 yr	39	35	52	28	27	46	47	38	46	54	64	69
45-49 yr	38	48	52	33	19	33	51	50	47	56	63	52
50-54 yr	36	29	45	21	29	43	41	42	47	56	51	38
55-59 yr	25	19	30	20	23	34	30	30	43	32	37	31
60-64 yr	23	26	32	18	15	26	30	30	32	29	24	23
65-69 yr	17	17	26	13	15	14	21	12	12	19	15	22
70-74 yr	14	15	29	22	13	10	13	16	12	17	11	22
75-79 yr	18	12	24	20	16	13	14	16	12	14	15	21
80-84 yr	16	15	17	18	11	16	14	10	14	11	11	18
85-89 yr	11	6	15	12	9	5	14	8	11	12	10	15
90+ yr	16	5	12	5	7	2	5	10	3	3	3	8

Case Load - Number of NHIs at Month End												
2020	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
0-4 yr	65	66	72	71	70	76	75	79	85	86	83	82
05-09 yr	315	339	326	284	286	314	334	324	334	322	317	323
10-14 yr	432	457	438	361	384	442	480	486	508	534	542	535
15-19 yr	616	632	606	519	569	633	641	636	676	685	710	643
20-24 yr	471	475	471	439	455	491	516	521	530	543	561	540
25-29 yr	499	487	462	438	460	482	513	514	543	544	548	531
30-34 yr	445	445	428	408	428	447	461	457	460	458	473	462
35-39 yr	383	390	379	362	369	383	400	415	411	405	407	401
40-44 yr	309	317	314	300	313	316	319	317	324	320	328	321
45-49 yr	311	309	298	289	303	307	302	297	303	310	303	303
50-54 yr	235	239	230	225	238	247	245	251	246	242	250	253
55-59 yr	188	181	174	173	183	178	184	187	191	198	197	190
60-64 yr	143	142	139	130	137	138	131	130	127	117	123	125
65-69 yr	102	116	99	100	97	103	108	112	116	116	123	127
70-74 yr	101	107	98	86	91	95	103	110	111	117	123	122
75-79 yr	97	104	93	89	93	95	104	103	109	107	105	102
80-84 yr	61	63	64	60	63	70	72	76	78	78	78	70
85-89 yr	39	45	42	37	36	42	42	47	42	40	34	27
90+ yr	17	16	10	8	9	13	14	10	11	13	13	12

APPENDIX 2 – OIA18032021 GREEN

Hospital Admissions by Year							
Age Band	2015	2016	2017	2018	2019	2020	Grand Total
15-19	38	49	48	53	67	62	317
20-24	141	160	154	141	178	149	923
25-29	164	180	150	134	141	131	900
30-34	106	115	101	150	110	122	704
35-39	89	95	103	88	107	68	550
40-44	111	108	82	94	80	68	543
45-49	92	83	73	114	89	89	540
50-54	82	63	65	78	81	79	448
55-59	62	74	61	77	67	37	378
60-64	76	63	59	59	80	62	399
65-69	53	53	57	69	55	47	334
70-74	20	47	57	49	53	51	277
75-79	27	32	30	35	39	31	194
80-84	37	30	30	26	39	15	177
85-89	13	11	19	13	9	21	86
90+	8	17	10	4	9	3	51
<b>Grand Total</b>	<b>1119</b>	<b>1180</b>	<b>1099</b>	<b>1184</b>	<b>1204</b>	<b>1035</b>	<b>6821</b>

Table 1: Data Source Mental Health 04.04.2021

Number of People Seeing a Psychologist						
	2015	2016	2017	2018	2019	2020
0-4	96	72	65	38	17	18
05-09	438	361	364	357	262	120
10-14	442	411	463	543	343	145
15-19	489	416	481	666	451	238
20-24	236	271	264	285	279	303
25-29	182	223	207	245	206	235
30-34	142	172	157	180	179	194
35-39	123	135	130	148	129	132
40-44	115	133	101	93	97	96
45-49	106	89	102	111	94	91
50-54	74	67	86	89	73	82
55-59	67	73	68	49	54	46
60-64	42	45	46	31	33	38
65-69	40	42	40	47	21	22
70-74	31	35	28	40	8	13
75-79	9	19	25	29	6	6
80-84	13	12	8	13	2	1
85-89	4	5	5	4	3	1
90+	1	3	1	5	1	-

Table 2: Data Source Mental Health 04.04.2021