

Clinical: Mental Health
Proactive Release: 25 February 2020



24 February 2020

9(2)(a)

Email: 9(2)(a)

Dear 9(2)(a),

Official Information Act (1982) Request

I write in response to your Official Information Act request, received by us on 28 January 2020. You requested the following information:

- **The standard operating procedure for delivery of medications to mental health patients in the community that are subject to compulsory treatment orders.**

As context for this response, Counties Manukau Health (CM Health) provides health and support services to people living in the Counties Manukau region (approx. 569,400 people). Our specialist mental health services are delivered via hospital, outpatient/ ambulatory and community-based models of care.

CM Health has established mental health service processes to ensure medications are appropriately accessed and supplied to any mental health service users in the community, but these processes are not held in any standard operating procedure document.

We note that all medication supply and dispensing plans consider each person's individual clinical status and requirements, and these will inform the plan. These considerations do not differentiate service users who are subject to compulsory treatment orders, as medication delivery is dependent on each person's clinical status and needs.

I trust this information satisfactorily answers your query. If you are not satisfied with this response you are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Please note that this response or an edited version of this may be published on the Counties Manukau DHB website.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "Margie Apa".

Fepulea'i Margie Apa
Chief Executive Officer
Counties Manukau Health