

26th July 2021

s9(2)(a)

Dear s9(2)(a)

Official Information Act Request for – Residential Care Contracts

I write in response to your Official Information Act request received by us on the 29th June 2021 by way of partial transfer from the Ministry of Health (ref: H202106721), you requested the following information:

Can I please request the following information for the South Auckland region:

1. The number of service contracts and allocated funding that the Ministry of Health and local DHBs hold or provide for residential home care and home support services;
2. The names of the companies that currently receive funding or provide these residential home care and home support services contracts from/to the MoH or local DHB
3. The scope of the contracts and funds received (who are the services provided to and where, and the general nature of the services delivered);
4. The approximate annual value of the funding and cost of each of these contracts;
5. The expiry date of each of these contracts and the years on which the various funding is allocated/received; and
6. Primary contact point within the DHB or MOH or funder for each contract

Counties Manukau Health Response:

For context Counties Manukau Health (CM Health) employs over 8,500 staff and provides health and support services to people living in the Counties Manukau region (approx. 601,490 people). The information below covers the Health of Older People, Long Term Supports (Chronic Health Conditions), Short Term Personal Health, Aged Related Residential Care, Community Residential Respite, Long Term Supports Chronic Health Conditions for both Residential Care and Residential Rehabilitation Services.

The approximate annual value of funding for each of the individual companies has not been provided under clause under Section 9(2)(b)(ii) of the Official Information Act as this may prejudice the commercial position of the service which is the subject of the information. An aggregated year to date value at May 2021 has been provided for each overall service category.

Home and Community Support Services – Health of Older People

Scope: Home and Community Support Services (HCSS) is funded for those aged 65 years and over who require care and support associated with age related disability in their homes. Access is via CMDHB Needs Assessment and Service Coordination (NASC) service needs assessment.

HCSS is currently delivered through contracted providers and care is provided by Support Workers in client's homes. The types of care and support provided include:

- Personal Care - assistance with activities of daily living i.e. hygiene tasks and mobility transfers etc.
- Household Management – e.g. assistance with housework, shopping etc.
- Advanced Personal Care – generally assistance with tasks that require contact with blood and bodily fluids i.e. bowel cares

HCSS HOP Contracted Provider	Contract expiry date	Primary DHB contact
Access Homehealth Limited	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Counties Manukau Home Care	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Presbyterian Support (Northern)	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Pacific Island Homecare Services Trust	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Whaiora Home Care Services Incorporated	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Huakina Development Trust	30 June 2023 (currently under renewal)	Primary Care Programme Manager
TOTAL 20/21 spend against contract (YTD May 21)	\$24,385,700	

Home and Community Support Services – Long Term Supports – Chronic Health Conditions

Scope: Home and Community Support Services (HCSS) is funded for those younger than 65 with a long term disability associated with chronic health conditions who require care and support at home. Access is via CMDHB Needs Assessment and Service Coordination (NASC) service needs assessment.

HCSS is currently delivered through contracted providers. Care is provided by Support Workers in client's homes. The types of care and support provided include:

- Personal Care - assistance with activities of daily living i.e. hygiene tasks and mobility transfers etc.
- Household Management – e.g. assistance with housework, shopping etc.
- Advanced Personal Care – generally assistance with tasks that require contact with blood and bodily fluids i.e. bowel cares

HCSS LTS-CHC Contracted Provider	Contract expiry date	Primary DHB contact
Access Homehealth Limited (348982 HBSS)	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Counties Manukau Homecare Trust	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Geneva Healthcare Ltd (6630)	30 June 2023 (currently under renewal)	Primary Care Programme Manager

Presbyterian Support (Northern) (6630)	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Pacific Island Homecare Trust	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Whaiora Homecare Services - IFP	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Huakina Development Trust	30 June 2023 (currently under renewal)	Primary Care Programme Manager
Healthcare of New Zealand - IFP	30 June 2023 (currently under renewal)	Primary Care Programme Manager
TOTAL 20/21 spend against contract (YTD May 21)	\$2,052,400	

Home Based Support Services – Short Term Personal Health

Scope: Home support for clients with short-term personal health needs e.g. following surgery or medical event that will have an impact for less than 16 weeks.

Short Term home based support is currently delivered through contracted providers. Care is provided by Support Workers in client's homes. The types of care and support provided include:

- Personal Care - assistance with activities of daily living i.e. hygiene tasks and mobility transfers etc.
- Household Management – e.g. assistance with housework, shopping etc.
- Overnight Support Worker assistance
- Overnight Registered Nurse assistance

Short Term Contracted Provider	Contract expiry date	Primary DHB contact
Access Homehealth	30 June 2023 (currently under renewal)	Clinical Manager Centralised Services – Community Health Service
Counties Manukau Homecare Trust	30 June 2023 (currently under renewal)	Clinical Manager Centralised Services – Community Health Service
Healthcare of NZ	30 June 2023 (currently under renewal)	Clinical Manager Centralised Services – Community Health Service
Healthvision NZ	30 June 2023 (currently under renewal)	Clinical Manager Centralised Services – Community Health Service
TOTAL 20/21 spend against contract (YTD May 21)	\$406,400	

Age Related Residential Care

Scope: The Age Related Residential Care (ARRC) Agreement is a national agreement between CMDHB and 43 aged residential care providers which support provision of long term residential care for older people at rest home, dementia and geriatric hospital level care.

The Aged Residential Hospital Specialised Service (ARHSS) Agreement is an associated national agreement between CMDHB and two aged residential care providers which support provision of residential care for older people at psychogeriatric level care.

Access is via CMDHB Needs Assessment and Service Coordination (NASC) service needs assessment. NB: The Residential Care and Disability Support Services Act 2018 sets out the requirement for all needs assessed residents under the ARRC Agreement to pay a contribution toward their care up to the gazetted Maximum Client Contribution. The 20/21 CMDHB spend against the ARRC Agreement is exclusive of all client contributions required under the Residential Care and Disability Support Services Act 2018.

Contracted Provider	Trading As	Contract expiry date	Primary DHB contact
Ambridge Rose Cottage Ltd	Ambridge Rose Cottage	30/06/2022	Primary Care Programme Manager
Ambridge Rose Manor Ltd	Ambridge Rose Manor	30/06/2022	Primary Care Programme Manager
Ambridge Rose Villa Ltd	Ambridge Rose Villa	30/06/2022	Primary Care Programme Manager
Auckland Healthcare Group Ltd	Palms Home and Hospital	30/06/2022	Primary Care Programme Manager
Bethesda Care Ltd	Bethesda Care	30/06/2022	Primary Care Programme Manager
Brujen Holdings Ltd	Kenderdine Park	30/06/2022	Primary Care Programme Manager
Bucklands Beach Rest Home Ltd	Bucklands Beach Rest Home	30/06/2022	Primary Care Programme Manager
Bupa Care Services NZ Ltd	David Lange Care Home	30/06/2022	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Erin Park Care Home	30/06/2022	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Hayman Care Home	30/06/2022	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Parkhaven Hospital	30/06/2022	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Wattle Downs Care Home	30/06/2022	Primary Care Programme Manager
Chetty's Investment Ltd	Glenbrook Rest Home	30/06/2022	Primary Care Programme Manager
CHT Healthcare Trust	CHT Hillcrest	30/06/2022	Primary Care Programme Manager
CHT Healthcare Trust	CHT Lansdowne	30/06/2022	Primary Care Programme Manager
CHT Healthcare Trust	CHT St Christopher's	30/06/2022	Primary Care Programme Manager
CHT Healthcare Trust	CHT Waiuku	30/06/2022	Primary Care Programme Manager
Counties Manukau DHB	Franklin Memorial Hospital	30/06/2022	Primary Care Programme Manager
CRK Holding Ltd	Janelle Rest Home	30/06/2022	Primary Care Programme Manager

Heritage Lifecare Ltd	Palms Lifecare	30/06/2022	Primary Care Programme Manager
Howick Baptist Healthcare Ltd	Howick Baptist Healthcare	30/06/2022	Primary Care Programme Manager
Howick Baptist Healthcare Ltd	Gulf Views Rest Home	30/06/2022	Primary Care Programme Manager
Keringle Park Ltd	Keringle Park	30/06/2022	Primary Care Programme Manager
Lakeside Lodge Rest Home Ltd	Lakeside Lodge	30/06/2022	Primary Care Programme Manager
Lifecare Funds Ltd	Kolmar Lodge	30/06/2022	Primary Care Programme Manager
Metlifecare Highlands Ltd	Metlifecare Highlands	30/06/2022	Primary Care Programme Manager
Oceania Care Company Ltd	Elmwood Village	30/06/2022	Primary Care Programme Manager
Oceania Care Company Ltd	Franklin Village	30/06/2022	Primary Care Programme Manager
Oceania Care Company Ltd	Takanini Lodge	30/06/2022	Primary Care Programme Manager
Papatoetoe Residential Care Ltd	Papatoetoe Residential Care	30/06/2022	Primary Care Programme Manager
Possum Bourne Retirement Village Ltd	Possum Bourne Retirement Village	30/06/2022	Primary Care Programme Manager
Ryman Healthcare Ltd	Bruce McLaren Retirement Village	30/06/2022	Primary Care Programme Manager
Sandra McLean	Lady Elizabeth Home and Hospital	30/06/2022	Primary Care Programme Manager
Selwyn Care Ltd	Selwyn Oaks	30/06/2022	Primary Care Programme Manager
Summerset Care Ltd	Summerset at Karaka	30/06/2022	Primary Care Programme Manager
Summerset Care Ltd	Summerset by the Park	30/06/2022	Primary Care Programme Manager
The Ultimate Care Group Ltd	Ultimate Care Manurewa	30/06/2022	Primary Care Programme Manager
Tony & Cora Noblejas (2002) Ltd	Christina's Rest Home	30/06/2022	Primary Care Programme Manager
Tui Lifecare Ltd	Tui House	30/06/2022	Primary Care Programme Manager
Udian Holdings Ltd	Glencoe Rest Home	30/06/2022	Primary Care Programme Manager
Villages of New Zealand (Pakuranga Ltd)	Park Rest Home	30/06/2022	Primary Care Programme Manager
Wairiver International Ltd	Papakura Private Hospital	30/06/2022	Primary Care Programme Manager
Well Health Care Ltd	Fencible Manor Rest Home	30/06/2022	Primary Care Programme Manager
TOTAL 20/21 spend against contract (YTD May 21)		\$88,912,600	

Residential Care – Community Residential Respite

Scope: The Community Residential Respite Agreement is a local agreement to the national 'Short Term Residential Care Services for People In Contracted Care Facilities' Service Specification. This agreement, between CMDHB and all 43 contracted ARRC providers, supports provision of short term residential care for

older people and people living with chronic health conditions at rest home, dementia, geriatric hospital and psychogeriatric level care. The intent of the service is to provide the full time carer of a person with an older person or a person living with a chronic health condition with an opportunity to have respite from their caring role, to enable them to continue to support the person to remain living in the community. Access is via CMDHB Needs Assessment and Service Coordination service needs assessment.

Contracted Provider	Trading As	Contract expiry date	Primary DHB contact
Ambridge Rose Cottage Ltd	Ambridge Rose Cottage	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Ambridge Rose Manor Ltd	Ambridge Rose Manor	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Ambridge Rose Villa Ltd	Ambridge Rose Villa	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Auckland Healthcare Group Ltd	Palms Home and Hospital	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bethesda Care Ltd	Bethesda Care	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Brujen Holdings Ltd	Kenderdine Park	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bucklands Beach Rest Home Ltd	Bucklands Beach Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	David Lange Care Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Erin Park Care Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Hayman Care Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Parkhaven Hospital	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Wattle Downs Care Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Chetty's Investment Ltd	Glenbrook Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
CHT Healthcare Trust	CHT Hillcrest	30 June 2024 (currently under renewal)	Primary Care Programme

			Manager
CHT Healthcare Trust	CHT Lansdowne	30 June 2024 (currently under renewal)	Primary Care Programme Manager
CHT Healthcare Trust	CHT St Christopher's	30 June 2024 (currently under renewal)	Primary Care Programme Manager
CHT Healthcare Trust	CHT Waiuku	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Counties Manukau DHB	Franklin Memorial Hospital	30 June 2024 (currently under renewal)	Primary Care Programme Manager
CRK Holding Ltd	Janelle Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Heritage Lifecare Ltd	Palms Lifecare	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Howick Baptist Healthcare Ltd	Howick Baptist Healthcare	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Howick Baptist Healthcare Ltd	Gulf Views Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Keringle Park Ltd	Keringle Park	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Lakeside Lodge Rest Home Ltd	Lakeside Lodge	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Lifecare Funds Ltd	Kolmar Lodge	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Metlifecare Highlands Ltd	Metlifecare Highlands	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Oceania Care Company Ltd	Elmwood Village	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Oceania Care Company Ltd	Franklin Village	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Oceania Care Company Ltd	Takanini Lodge	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Papatoetoe Residential Care Ltd	Papatoetoe Residential Care	30 June 2024 (currently under renewal)	Primary Care Programme Manager

Possum Bourne Retirement Village Ltd	Possum Bourne Retirement Village	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Ryman Healthcare Ltd	Bruce McLaren Retirement Village	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Sandra McLean	Lady Elizabeth Home and Hospital	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Selwyn Care Ltd	Selwyn Oaks	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Summerset Care Ltd	Summerset at Karaka	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Summerset Care Ltd	Summerset by the Park	30 June 2024 (currently under renewal)	Primary Care Programme Manager
The Ultimate Care Group Ltd	Ultimate Care Manurewa	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Tony & Cora Noblejas (2002) Ltd	Christina's Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Tui Lifecare Ltd	Tui House	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Udian Holdings Ltd	Glencoe Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Villages of New Zealand (Pakuranga Ltd)	Park Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Wairiver International Ltd	Papakura Private Hospital	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Well Health Care Ltd	Fencible Manor Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
TOTAL 20/21 spend against contract (YTD May 21)		\$1,018,300	

Residential Care – Long Term Supports – Chronic Health Conditions (LTS-CHC) Long Term Residential Care

Scope: The Long Term Support - Chronic Health Condition (LTS-CHC) Residential Agreement is a local agreement to the national 'Community Residential Services within Aged Care Facilities for People with Chronic Health Conditions' Service Specification. This agreement, between CMDHB and 28 contracted ARRC providers, supports provision of long term residential care for people living with chronic health conditions at rest home, dementia, geriatric hospital and psychogeriatric level care. The intent of the service is to provide age and support-appropriate residential care for a person living with a chronic health condition. Access is via CMDHB Needs Assessment and Service Coordination service needs assessment.

NB: The Residential Care and Disability Support Services Act 2018 sets out the requirement for all needs assessed residents accessing long term residential care to pay a contribution toward their care. The 20/21 CMDHB spend against the LTS-CHC Residential Agreement is exclusive of all client contributions required under the Residential Care and Disability Support Services Act 2018.

Contracted Provider	Trading As	Contract expiry date	Primary DHB contact
Ambridge Rose Cottage Ltd	Ambridge Rose Cottage	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Ambridge Rose Manor Ltd	Ambridge Rose Manor	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Ambridge Rose Villa Ltd	Ambridge Rose Villa	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Auckland Healthcare Group Ltd	Palms Home and Hospital	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bethesda Care Ltd	Bethesda Care	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Brujen Holdings Ltd	Kenderdine Park	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bucklands Beach Rest Home Ltd	Bucklands Beach Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	David Lange Care Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Erin Park Care Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Hayman Care Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Parkhaven Hospital	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Wattle Downs	30 June 2024 (currently under renewal)	Primary Care Programme

			Manager
CHT Healthcare Trust	CHT Hillcrest	30 June 2024 (currently under renewal)	Primary Care Programme Manager
CHT Healthcare Trust	CHT Lansdowne	30 June 2024 (currently under renewal)	Primary Care Programme Manager
CHT Healthcare Trust	CHT St Christopher's	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Counties Manukau DHB	Franklin Memorial Hospital	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Heritage Lifecare Ltd	Palms Lifecare	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Howick Baptist Healthcare Ltd	Howick Baptist Healthcare	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Keringle Park Ltd	Keringle Park	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Lifecare Funds Ltd	Kolmar Lodge	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Metlifecare Highlands Ltd	Metlifecare Highlands	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Oceania Care Company Ltd	Elmwood Village	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Oceania Care Company Ltd	Takanini Lodge	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Papatoetoe Residential Care Ltd	Papatoetoe Residential Care	30 June 2024 (currently under renewal)	Primary Care Programme Manager
The Ultimate Care Group Ltd	Ultimate Care Manurewa	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Tony & Cora Noblejas (2002) Ltd	Christina's Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Tui Lifecare Ltd	Tui House	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Udian Holdings Ltd	Glencoe Rest Home	30 June 2024 (currently under renewal)	Primary Care Programme Manager

Wairiver International Ltd	Papakura Private Hospital	30 June 2024 (currently under renewal)	Primary Care Programme Manager
TOTAL 20/21 spend against contract (YTD May 21)		\$3,986,400	

Residential Care – Long Term Support – Chronic Health Condition (LTS-CHC) Residential Rehabilitation Services

Scope: The Long Term Support - Chronic Health Condition (LTS-CHC) Residential Rehabilitation agreements are local agreements to the national 'Community Residential Support Services for People with Chronic Health Conditions' Service Specification. CMDHB holds agreements with three contracted providers to support provision of residential care for individually identified people living with a chronic health condition, primarily an acquired brain injury. The intent of the service is to provide age and support-appropriate community residential care with a rehabilitation focus to the named person. Access is via CMDHB Needs Assessment and Service Coordination service needs assessment.

Contracted Provider	Trading As	Contract expiry date	Primary DHB contact
Goodwood Park Healthcare Group Ltd	Goodwood Park Ramarama	30 June 2024 (currently under renewal)	Primary Care Programme Manager
Bupa Care Services NZ Ltd	Poutama Rehabilitation	30 June 2024 (currently under renewal)	Primary Care Programme Manager
ABI Rehabilitation New Zealand Ltd	ABI Rehabilitation	30 June 2024 (currently under renewal)	Primary Care Programme Manager
TOTAL 20/21 spend against contract (YTD May 21)		\$341,900	

I trust this information answers your request. You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

Please note that this response or an edited version of this may be published on the Counties Manukau Health website. If you consider there are good reasons why this response should not be made publicly available, we will be happy to consider this.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Fepulea'i Margie Apa', written in a cursive style.

Fepulea'i Margie Apa
Chief Executive Officer
Counties Manukau Health